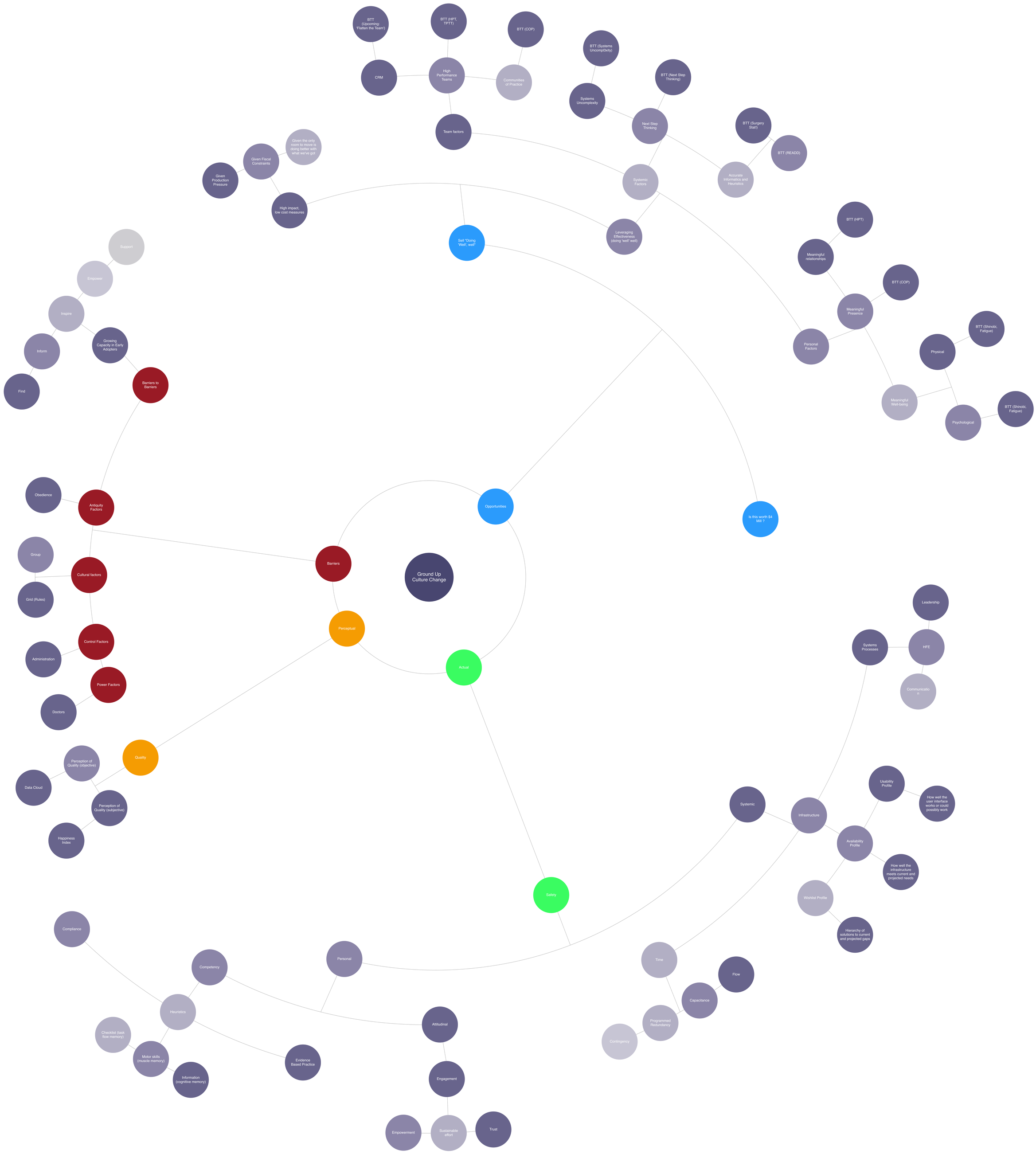
Ground Up Culture Change
Barriers
Opportunities
Perceptual
Actual
Safety
Sell "Doing 'Well', well"
Is this worth $4 Mill ?
Barriers to Barriers
Find
Inform
Inspire
Growing Capacity in Early Adopters
Empower
Support
Antiquity Factors
Obedience
Cultural factors
Group
Grid (Rules)
Control Factors
Administration
Power Factors
Doctors
Quality
Perception of Quality (objective)
Data Cloud
Perception of Quality (subjective)
Happiness Index
High impact, low cost measures
Given Fiscal Constraints
Given the only room to move is doing better with what we've got
Given Production Pressure
Team factors
High Performance Teams
CRM
BTT (Upcoming: 'Flatten the Team')
BTT (HPT, TPTT)
Communities of Practice
BTT (COP)
Systemic Factors
Next Step Thinking
Systems Uncomplexity
BTT (Systems Uncompl3xity)
BTT (Next Step Thinking)
Leveraging Effectiveness (doing 'well' well)
Accurate Informatics and Heuristics
BTT (Surgery Staff)
BTT (READD)
Personal Factors
Meaningful Presence
Meaningful relationships
BTT (HPT)
BTT (COP)
Meaningful Well-being
Physical
BTT (Shinobi, Fatigue)
Psychological
BTT (Shinobi, Fatigue)
Systemic
Infrastructure
Availability Profile
Usability Profile
How well the user interface works or could possibly work
How well the infrastructure meets current and projected needs
Wishlist Profile
Hierarchy of solutions to current and projected gaps
Systems Processes
HFE
Leadership
Communicatio n
Time
Capacitance
Flow
Programmed Redundancy
Contingency
Personal
Attitudinal
Engagement
Sustainable effort
Empowerment
Trust
Evidence Based Practice
Heuristics
Competency
Compliance
Motor skills (muscle memory)
Checklist (task flow memory)
Information (cognitive memory)