

REFUND POLICY THE BROADSWALK

Your options upon cancelling are determined by the payment option chosen when you registered, Self-Funding, Mixed Funding, or Sponsorship:

SELF FUNDING			
Time	Refund	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 4 weeks until the event	75%	Yes - £0 deferral fee	Yes - £10 substitution fee
Between 3-4 weeks until the event	50%	No	Yes - £10 substitution fee
Less than 3 weeks until the event	None	No	Yes - £10 substitution fee

MIXED FUNDING			
Time	Refund available	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 6 weeks until the event	50%	Yes - £0 deferral fee	Yes - £10 substitution fee
Less than 6 weeks until the event	None	Yes - £10 deferral fee upon agreement with the charity to carry over your fundraising & initial reg fee to next year/another event	Yes - £10 substitution fee upon agreement with your charity to transfer fundraising to new person

CHARITY SPONSORSHIP			
Time	Refund available	Deferral	Substituting someone in your place
14 days after registration (cooling off period)	90% (100% minus 10% to cover admin fees incurred)	N/A	N/A
More than 6 weeks until the event	None	Yes - £0 deferral fee	Yes - £10 substitution fee
Less than 6 weeks until the event	None	Yes - £10 deferral fee upon agreement with the charity to carry over your fundraising & initial reg fee to next year/another event	Yes - £10 substitution fee upon agreement with your charity to transfer fundraising to new person

1. If you are eligible for a deferral and wish to defer to another event or an event next year, please do email us and we will take you through next steps.

3. If you register for an event and nominate a charity that we do not yet work with, it is possible that they will not work with us on our 2019 Event. If this is the case, refund/deferral terms are as above, and we will always offer for you the option to change charity (at no charge) or change to a self-funded place & pay the difference in registration fee.