



Electric Cooperative
Security Training & Consulting

2019 Portfolio

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Security Consulting and Training

Helping you prepare for the unexpected

InDev Tactical¹ (InDev) helps clients enhance the security of people and property, improve incident response, and manage crises. InDev training develops the skills needed for increased situational awareness, improved verbal de-escalation, and effective workplace violence response.



What makes InDev different? *Our unique fusion of combat-honed security skills combined with our knowledge of electric organizations and public power systems, allows InDev to adopt security and emergency response techniques refined in conflict zones of Afghanistan and beyond to the needs of our US clients.*

InDev consultants are experts in electric utility security applications. Jim Willis, CEO, is a *Certified Master Anti-Terrorism Specialist* and *Homeland Security Expert*², and a sought-after security expert and speaker. Jim used his extensive electric power background combined with his security expertise to develop *ASSIST*[®], InDev's proprietary active shooter and violence prevention training series.

Consulting Services

InDev provides security consulting and advisory services to assist organizations in improving their security posture and enhancing the security and protection of their employees, including:

- Comprehensive onsite security audits
- Rapid Site Assessments (RSAs)
- Security program development
- Incident Response Planning
- Facility security design services
- Special Event and Annual Meeting security advisory assistance
- *Active Crisis Management* advisory services
- Professional Speakers and Presenters

We work with safety coordinators to review their organization's security posture, identify vulnerabilities, set priorities, and develop *Security Enhancement Plans* and *training schedules*. InDev can review, develop, or refine Emergency Response Plans, incident procedures, and crisis response plans.

Security Evaluations range from specific areas of concern such as lobbies and customer services areas to comprehensive assessments that identify organizational security issues of offices and facilities, operational areas and infrastructure, and operational security practices and procedures.

InDev provides confidential **Executive Advisory Assistance** to CEOs and board of directors as they explore security options and approaches and delve into the details and consequences of security decisions.

¹ InDev Tactical is a division of **InDev Specialists, Inc.**

² Certified by Anti-Terrorism Accreditation Board, & the American Board for Certification in Homeland Security

© Copyright, 2011 James M. Willis All Rights Reserved. ASSIST, *Active Shooter and Security Incident Safety Training*, and related materials.

Training and Professional Development

NOTE: *ASSIST* is the name of the training series and also the first program in the series.

The *ASSIST* training series

1. ***ASSIST***® Active Shooter and Security Incident Safety Training - an overview that incorporates each subject below (p 6)
2. ***Active Shooter*** - Recognition and Response, the keys to survival (p 8)
3. ***Situational Awareness*** – Recognizing hazards and dangers in the field and office (p 9)
4. ***Security Preparedness*** – Violence prevention, counterterrorism, and effective response (p 10)
5. ***Incident Control*** – Effective crisis management and response for Executive Staff & Board Members (p 11)
6. ***Security Planning*** – Securing special events and meetings, and security response planning (p 12)
7. ***Taking the Initiative*** - Verbal De-escalation and managing hostility (p 13)

Additional Training Programs and Exercises

8. ***Active Shooter Drills*** (p 14)
Level I - minimal-stress, low-intensity exercises that introduce the basics of recognizing and responding to active shooter situations
Level II - basic drills with increased intensity and tension, but not overly aggressive or trauma inducing
Level III – complex drill scenarios with greater intensity and realism, often used to test multi-agency response and coordination
9. ***Crisis+ 15 Minutes*** - A realistic approach to crisis resiliency (p 15)
10. ***Media Savvy*** - Preparing staff and executives speak effectively under any circumstance (p 16)
11. ***Employee Public Relations*** - What every employee needs to know about Public Relations (p 17)
12. ***Board of Director Security Training*** – Training specifically designed for board members (p18)

What is ***ASSIST***?

ASSIST®, stands for ***Active Shooter & Security Incident Safety Training***.

ASSIST, InDev’s proprietary active shooter and violence response training goes beyond generic active shooter videos such as “*Run-Hide-Fight*” and canned violence prevention training programs to provide the understanding and skills needed for real-world response to acts of violence.

The concept for the “*ASSIST*” training series has its origins in Afghanistan. Jim Willis, CEO of InDev Tactical, used lessons learned providing reconstruction and security assistance in conflict/post-conflict zones across Africa and Asia to develop training programs that meet the unique security needs of utilities and electric cooperatives. *ASSIST* provides the skills needed to effectively deal with aggressive clients in the office, hostility in the field, or security issues at special events and gatherings.



The *ASSIST* series uses low-intensity training to introduce violent subjects. InDev’s approach training whether international security personnel or young inexperienced office staff, the intensity of training has to be scaled to the audience and training goal.

Jim’s training philosophy is simple:

“Scaring people isn’t training. You train through understanding, connecting, and repetition. Then you build to the appropriate level of intensity and stress necessary but never exceed it. The use of graphic imagery and overly aggressive training tactics rarely work. They do little more than instill fear and anxiety, and you end up with a frustrated and resentful audience”

InDev Training

Helping you prepare for the unexpected

InDev can provide training in the format that best fits your needs.

Safety meetings	Single subject focus	1 to 2 (+/-) hrs
Half-day training	Covering 1 or more subjects	3 ½ (+/-) hrs
Full-day training	Usually covers multiple subjects	7 (+/-) hrs

The following single page descriptions are provided for easy extraction of individual training programs.



ASSIST – Active Shooter & Security Incident Safety Training

An overview of workplace violence, its impact on co-op employees, and how to survive hostile encounters. The training deals with intense and often frighteningly lethal subjects in a non-aggressive, low-key manner. It provides insights into dealing with what could possibly be the most awful moment of your life with appropriate humor and wit, and with respect for both the subject and the trainee.

Topics:

1. Violence Prevention
2. Situational Awareness
3. Active Shooter Response



Length: Two options

- 1) half-day summary, 2) full-day interactive training event.

Objectives: After the training participants will -

- Understand how changing worldviews, environment, and culture impact organizational security
- Replace misconceptions surrounding violent encounters and active shooter events with facts
- Gain skills that can help counter violence and techniques needed to survive a crisis
- Be better prepared to recognize and respond proactively to an active shooter incident

Program Outline:

Historical Perspective & Organizational Security Concepts: An introduction to basic security concepts and the issues facing cooperatives today. Topics covered include a perspective of the changing cooperative environment and how shifting worldviews are impacting security.

Violence Prevention: A look at workplace violence and methods of avoiding conflict. Covers types of workplace violence, forms of violence and triggers, and violence avoidance.

Situational Awareness: Introduces situational awareness and its importance to personal security. Topics include the Jeff Cooper awareness color-codes system and pre-attack indicators.

Active Shooter Response: Introduces the stages of an active shooter event and how to use the *ASSIST* active shooter response technique to increase your chance of surviving the encounter.

Wrap-up / Q&A: The program final discussion and Q&A to address any remaining concerns.

OPTIONAL Active Shooter Exercise:

Exercises that can energize the training day without increasing anxiety or stress. Each exercise is a low-intensity event that takes place randomly throughout the training session.

Active shooter exercises can be added that provide active participation in recognizing and responding to gunfire within the office. The exercises are not fully executed drills. They are simple exercises that provide the real-time sound of gunfire (blanks) coupled with opportunities to practice active recognition and proactive thought processing to quickly develop an appropriate response.

During the exercises, a blank firing weapon is fired in various areas of the office (never pointed at employees) to provide a realistic example of the unique sound of gunfire within that particular building. The participants then determine where the sound originated, decide their best course of action, and the move (walking) to a point of safety while avoiding an encounter with the shooter.

During the exercises: A) there is no physical contact (fighting back or attacking)
B) weapons are not pointed or fired at employees

Certification: Certificate of Completion

Approved for NRECA CLCP Continuing Ed Credits (CECs)

Single Topic Training Programs

The following provides details of the single subject training programs offered by InDev.

This includes more in-depth training sessions of the topics covered in the ASSIST overview program. These subjects are identified by the use of the "INDEV" acrostic in the titles.

These programs are typically half-day training sessions or as safety meeting topics.

Active Shooter: Recognition and Response, the keys to survival

This is the first of the individual training programs covering a specific topic of the ASSIST series.

Session length: Typically, a half-day program
Modified short course (1 – 2 hrs.) available

“ASSIST” is InDev’s proprietary active shooter response training. This presentation provides your staff with the knowledge, confidence, and skills needed to effectively deal with conflict and violence. It offers approaches for surviving an active shooter situation, looks at options to consider, and proactive methods of mitigating harm.

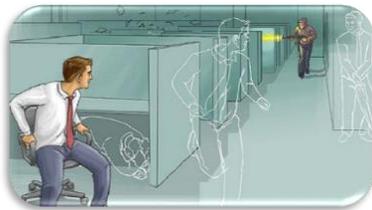
ASSIST® provides employees with the skills and confidence needed to deal with violence. It dispels myths and misconceptions about violence and presents simple techniques for surviving a crisis.



At the request of the client, InDev can incorporate *Active Shooter* exercises (mini-drills) into the training (see page 13). These exercises add another dimension of complexity and involvement that encourages a proactive response to violence through a series of low stress-low tension exercises.

Attendees engage in confidence-building exercises that introduce reliable survival skills.

ASSIST® - Active Shooter Response



A – Action
S – Shield
S – Survey
I – Intervene
S – Survive
T – Transition

ASSIST – Active Shooter Response Training:

- Is approved for *NRECA CLCP* continuing education credits
- Meets OSHA workplace violence training recommendations³
- Satisfies federal annual counterterrorism training requirements
- Instills confidence and reduces fear and anxiety
- Introduces the skills needed for surviving the *violent first minutes*

Length: Presented as a half-day training session or a full-day interactive program that includes additional exercises and class interaction.

Certification: Certificate of Completion *Approved for CLCP Continuing Ed Credits (CECs)*

NOTE: *Active Shooter drills are described on page 14.*

Situational Awareness: A life-saving skill in the field and office

The potential for violence is becoming a common work-related reality. Employees today face a myriad of security risks on a daily basis. From irate customers to fanatical protesters and thieves, to terrorists and sociopaths seeking to do harm. Today your office and field staffs alike face the increasing potential of being harmed by another person.

This training prepares employees to recognize potential threats and effectively respond to before an incident escalates to violence, or they walk into an unsafe situation. The program introduces strategies for personal safety, awareness, and personal protective measures, actions, and tactics.

The training can focus on issues facing your office staff, the unique needs of outside employees, or both.



Topics Include:

1. Understanding situational awareness
2. Daily habits to improve awareness
3. Danger recognition
4. Understanding the *Cooper Awareness Scale*
5. Behavioral warning signs, body language, and micro-expressions
6. Controlling fluid situations and de-escalation
7. Breaking contact and escape

Learning Outcomes:

After training, participants will have competences in recognizing, avoiding, and escaping dangerous situations. They will have a better understanding of situational awareness, verbal and nonverbal danger signs, and their role in personal self-defense. With the completion of the program, the participant will have increased confidence in their ability to identify potential threats; maintain situational control; and if necessary, defend themselves from attack.

BENEFITS:

- Improved safety of staff
- Increased employee confidence in dealing with aggression and violence
- Reduced litigation risk

Session length: Typically, a half-day program
Modified short course (1 – 2 hrs.) available

Certification: Certificate of Completion *Approved for CLCP Continuing Ed Credits (CECs)*

Who Should Take this Course?

Managers, staff, and employees that regularly meet the public; especially those that meet with clients in potentially risky or remote locations.

Security Preparedness: Violence prevention & effective response

Today your employees face increasing peril of violence from activism, extremism, and terrorism. Whether in the field or office, employees are increasingly confronted by irate and desperate people, violent protesters, and people willing to inflict harm.

This training helps employees understand the underlying causes of violence, how to quickly recognize threats and develop strategies to address threats. A discussion of the characteristics of workplace violence and methods of avoiding conflict, types, and forms of workplace violence, and triggers. The program introduces counterterrorism techniques and methods of reducing the facility and system vulnerability.



Topics Include:

- Understating workplace violence
- Developing an effective violence prevention plan
- Signs alone won't cut it - proactive security control measures
- Prepare for the worst and you'll be ready for the rest
- Security audits, the foundation of preparedness and target hardening
- The role of active shooter training and drills; a two-edged-sword
- Preparing a tactical response and special response teams
- Understanding extremism, terrorism, and the tell-tell signs of terroristic activity
- Target hardening – reducing employee, facility, and infrastructure vulnerability
- Effective table-top security exercises

Learning Outcomes:

After training, participants will have an increased ability to recognize and address security issues in the organization and the basic skills needed for avoiding and responding to violence and terrorism. With the completion of the program, the participant will have greater confidence in their ability to identify a potential threat, quickly develop an effective response, and avoid harm to themselves and others.

BENEFITS:

- Improved safety of staff
- Increased security for employees and facilities
- Reduced litigation risk

Length: Typically presented as a half-day training session.

Certification: Certificate of Completion *Approved for CLCP Continuing Ed Credits(CECs)*

Who Should Take this Course?

Managers and staff tasked with developing security response plans and strategies, and those responsible for electric system and facility design, training, and safety.

Incident Control: Crisis response and management

Crisis management begins the moment incident begins and continues well after the action stops, the ensuing aftermath is just beginning. It is important to be prepared to deal with a crisis as it unfolds and proactively respond to help mitigate the impact on the organization, its employees and members.

This training will prepare your staff and board to deal with a crisis as it develops. The program focuses on resolving critical issues during the event and effectively staging for the aftermath. It looks at issues involved with employees and their families, as well as managing public relations and the media.



Topics Include:

- Active crisis management – doing what must be done
- Managing the chaos of an active incident
- The fluid state of crisis management today
- Damage control, what can and can't be controlled
- Utilizing national and statewide association resources
- The role of operations and security in crisis management
- Who says what; the role of spokesperson
- The role of the board during a crisis
- Crisis communication – “it's imperative that you manage the message”
- Preplanning and desktop exercises are critical to surviving a crisis
- Artificial crisis - dealing with activists

Learning Outcomes:

After training participants will have the skills needed to respond effectively to the aftermath of violence or another catastrophic event. They will understand how crisis communication is changing and how to effectively manage the message. Participants will understand how to manage the flow of communication, address aftermath issues and work with investigations by law enforcement, journalists, and the public.

BENEFITS:

- Improved crisis response and resilience
- Increased confidence in dealing with a crisis
- Reduced litigation risk

Length: Half-day short course or Full-day training (with additional exercises)

Certification: Certificate of Completion *Approved for CLCP Continuing Ed Credits(CECs)*

Who Should Take this Course?

The subject is important to executive staff, key employees, & board members. And is recommended for managers, staff, and employees that regularly meet the public.

Security Planning: Meeting and special event protection

Recent tragedies have shown that large gatherings, meetings, and special events are vulnerable to acts of violence. Though large-scale atrocities at events remain rare, their consequences can be devastating. Extreme activism and terrorism are real concerns, and the speed at which disturbances can morph into hostility is astounding. Though you can't circumvent motives, you can make it difficult to act on them. Event attendees expect and deserve thoughtful consideration for their wellbeing. This training will help develop skills in effective event security and emergency response planning.



Topics Include:

- The changing dynamics of event planning, what has changed, and why
- A strategic approach to event security planning
- Outside assistance, statewide and national associations, and security consultants
- Local law enforcement a critical security resource but not a security sole-source
- Securing dignitaries and special guests
- Dealing with widescale emergency response to an unexpected crisis
- Scenario-based training and tabletop exercises
- Staging and implementing event security
- Post Event "hot-wash", debrief, and "lessons learned"

Learning Outcomes:

After training, participants will have competences in planning secure meetings and special events and be better prepared to respond to unexpected to emergencies and crisis.

BENEFITS:

- Improved staff capabilities and competencies
- Increased security for visitors, guests, and staff
- Reduced litigation risk

Length: Typically presented as a half-day training session.

Certification: Certificate of Completion *Approved for CLCP Continuing Ed Credits (CECs)*

Who Should Attend?

Managers, staff, and employees that plan and implement special meetings and events.

Taking the Initiative - De-escalating Volatile Situations

Verbal altercations are common workplace occurrences that if left unchecked, can escalate into physical violence. Today employees face increasingly aggressive behavior among the workforce and the public. And minor issues are often intensified by feelings of entitlement and hypersensitivity. Training helps employees effectively address aggression and reduce conflict by detecting and resolving anger.



The course provides your staff with the confidence needed to deal effectively with challenging behavior. It introduces de-escalation techniques to help employees understand and modify aggressive behavior and resolve conflict.

Course Focus:

The training focuses on the specific needs of the participants.

F1. Interior: for executive staff, managers, CSRs, and others that deal with the public

F2. Exterior: for field staff; ground crews, arborists, construction, R/W, and service crews

F3. Fused: Covers key aspects of the interior and exterior training for diverse audiences

Presented as Part 6 of the **ASSIST**® training series, or as an independent session.

Training Includes:

- Recognizing aggression and warning signs
- Maintaining a professional presence
- Managing hostility and proactive communication
- Identifying perilous situations and recognizing when and how to exit
- The **ASSIST** Verbal Self-Defense® - **A**ssess, **S**ort, **S**peak, **I**nquire, **S**olve, **T**ransition

Participation activities:

The attendees participate in exercises designed to reinforce techniques and increase confidence.

Learning Outcomes:

At the end of the course, participants will be able to better recognize and counter aggressive behavior. Participants will have increased confidence in their ability to recognize threats, gain situational control, and de-escalate volatile encounters.

BENEFITS:

- Improved employee safety
- Increased staff confidence in dealing with aggression and violence
- Reduced risk of litigation

Length: Typically presented as a half-day training session.

Certification: *Certificate of Completion*

Approved for CLCP Continuing Ed Credits

Active Shooter Drills

*We help you prepare for what could be the worst day of your life -
facing an Active Shooter!*



InDev conducts active shooter response training that helps improve your organization's state of readiness. The drills test existing active shooter response protocols, appraise workforce preparedness, and sharpen survival skills.

What is the InDev difference?

We work to create a positive experience that is based on real-world conflict expertise. InDev drills focus on recognizing what's happening and responding in a way that will increase your odds of surviving. Our goal is to build confidence and reduce employee fear and anxiety.

Exercises and drills

InDev has three levels of active shooter response training of increasing intensity and complexity.

No matter the drill level, we will -

- Provide the expertise and equipment needed to develop and conduct the exercise*
- Coordinate all activities with local law enforcement and first responders*

Drills:

Level I: low-stress and intensity events that walk-thru the steps needed to survive.

Level II: intermediate exercises with a higher-level interaction and stress.

Level III: full-scale drills with additional resources, law enforcement, and emergency response.

Active Shooter Response Exercise option:

Low-key exercises that can be added to the ASSIST session to introduce recognition and response skills using non-aggressive training techniques.

Length: Varies, typically 4 hours minimum day of drill.

A typical Level II exercise includes:

1. Developing an *Action Plan*
 - Establish exercise goals and objectives
 - Conduct a site appraisal
 - Develop scenarios and assign roles
2. A Pre-Drill Conference
 - A facility-wide meeting held, typically 1 to 9 days prior to the drill
 - To explain the goals exercise goals & guidelines
 - Covers exercise "*do's and don'ts*"
 - Answer questions and address concerns
3. The Drill
 - **Start** - drill begins with initial contact gunfire and "drill" announcement
 - **Execution** of the scenario selected
 - **End** - an announcement that the drill is complete
 - Post-exercise inventory & "hot-wash" meetings are conducted
4. Post-Drill
 - Hot-wash and Debriefing to collect information and insights
 - Drill Summation Report - findings, recommendations, and suggested next steps



Crisis + 15 Minutes

A realistic approach to crisis management and resiliency

Crisis management begins the moment an incident begins. However, it doesn't end when the action stops. The hard work of dealing with the ensuing aftermath and, putting the pieces back together, is just beginning. The steps you take now will have lasting impacts on the organization, its employees, and the community.



This training helps prepare your staff and board to prepare to deal effectively with the longer-term impacts of a crisis and explores what to do once the immediate danger has passed. The training focuses on resolving critical issues created by the event and effectively managing the aftermath. It looks at issues involving employees and their families, as well as managing public relations and the media, and employing rehabilitative and remediation practices to establishing a long-term recovery strategy.

Topics Include:

- Active crisis management – doing what must be done
- Managing chaos – what can and cannot be controlled
- Dealing with the aftermath of a major event
- Damage control and aftershock management
- Taking stock and assessing physical and human damage
- Developing recovery action plans – short-term and long-term
- Maintaining the long-term message
- The aftermath investigations
- Getting back up, dusting yourself off, and moving on (the world didn't stop turning)

Learning Outcomes:

After training participants will have competences in responding effectively to the aftermath and long-term impacts of an active shooter event, or another incident. They will understand how to plan for long-term crisis communication, how to manage the message, and overcoming counter negative press. The personal impacts will be explored and need to help those impacted deal with the physical, emotional, and spiritual damage; what to look for, and how to help. Participants will learn how to assess what has happened, how much damage was done, and the steps that will eventually lead to recovery.

BENEFITS:

- Improved crisis response and resilience
- Increased confidence in dealing with a crisis
- Reduced litigation risk

Length: Typically presented as a half-day training session.

Certification: Certificate of Completion *Approved for CLCP Continuing Ed Credits (CECs)*

Who Should Take this Course? Managers, staff, and key employees

Media Savvy

Preparing executive staff to speak effectively under any circumstance

Skills for effectively dealing with the print and broadcast media, and the advent of pseudo-journalism.

Techniques for communicating and managing the organization's message during media focused events and crisis situations. Participants gain the confidence and know-how needed to speak effectively in planned interviews, press conferences, and *in-the-field*. Topics include:

- 1) An overview of the media relations and press
- 2) Strategies for effective communication and presentations
- 3) How to prepare for a media event and crisis communication
- 4) Interview techniques
- 5) Videotaping exercises for each participant with individual "playback" coaching



The program focuses on effective communication and interaction, safeguarding the organization's image, dealing with hostile interviewers, and crisis communication. Videotaped exercises allow participants to practice presentations in front of a camera with coaching to enhance confidence and effectiveness.

Topics Include:

1. The basics of communication
 - Speaking with clarity and confidence
 - Tact, discretion, and compassion
 - Using tone and inflection to enhance communication
 - Avoiding slang, company-speak, lingo, and jargon
 - Unspoken messages in gestures and body language
2. Presenting a professional presence
 - Dress professionally without losing your individuality
 - Poise and composure and non-verbal communication
 - Grace under pressure, remaining professional when stressed
 - Target acquisition and rendition - Staying *on topic*
3. Interview tools & techniques
 - Managing the message – laying the groundwork for a successful communication
 - “No Comment” equals *guilt*; What not to say to a reporter or during an interview
 - Advocating a position
 - Dealing with hostile media and deflecting ambush interview questions
 - Avoiding “sound-bite suicide” and recovering from blunders

BENEFITS:

- Increased staff confidence in dealing with the media
- Reduced risk of litigation or damaged public image

Length: Typically presented as a half-day training session.

Certification: *Certificate of Completion*

Approved for CLCP Continuing Ed Credits

Employee Public Relations

What every member of the staff needs to know

It's an often-overlooked reality that every employee "speaks for the co-op" Effective Public-Relations (PR) must be a company-wide effort, and every employee must understand that they daily communicate a message for-and-about the organization. This training will strengthen your public relations efforts, help employees understand basic PR precepts, and understand their role building and maintaining a positive organizational image. This program covers; dealing with public perception, the need for message clarity and consistency, and how all employees can support the organization's PR team.



Topics

1. *The co-op image: "Fragile- Handle with Care"*

Employees can be unaware of their impact on public relations and how people view the organization. The first session introduces basic PR concepts such how easy it is to damage the corporate image, how difficult it is to repair reputations, and the need for messages to be clear, concise, and consistent. It provides an understanding of the roles of the company's PR team and organization's spokesperson(s).

2. *"Like it or not, you speak for the company"*

For your members, clients, and community, what an employee says carries weight, and what they do reflects on the organization. The training focuses on developing an understanding of the concept that, to some of the public, "your employees are the organization".

3. *The Media, it's not what it appears*

The media was once the domain of professional journalists and photographers but now includes literally anyone with a cell phone. Today, pseudo-journalists and "social media" hacks, video and upload every event, accident, and conflict. Section #3 helps employees identify those looking for a story or sound-bite, manipulative media tactics, and deal with confrontational media representatives.

4. *Unintended Consequences*

In carrying out daily tasks, employees can inadvertently create negative impressions or stir controversy. This session explores how seemingly harmless statements and gestures can affect public relations and introduces techniques that help keep public relations intact during daily operations.

5. *Crisis Situations, "keeping the media wolves at bay till help arrives"*

The media can appear at the most unlikely places; especially when contentious issues arise, at accident scenes, and during crisis situations. First-responding employees are often ambushed by both social and professional media in the field; so, crisis communication must start with them. Section #6 looks at fundamental crisis communication strategies for maintaining message control in high-stress public situations until an official organizational spokesperson arrives.

BENEFITS:

- Increased employee confidence in dealing with the media
- Reduced risk of litigation or damaged public image

Length: Typically presented as a half-day training session or a 2-hour short course.

Certification: *Certificate of Completion*

Approved for CLCP Continuing Ed Credits

Board of Director Security Training

Today's board members need a solid understanding of the complex security issues facing their electric co-op. These programs strengthen board member understanding of their critical role in establishing a strong co-op security posture. The training enhances board member confidence in the quest to set an effective security horizon and plot a strategic security course.



Cooperative Security – Just the Facts

A comprehensive look at security issues facing electric cooperatives. The program identifies and clarifies security issues from a board member perspective. It offers insights into evaluating diverse security challenges, solutions, and countermeasures that may be presented for board consideration. This includes divisive issues such as the conundrums surrounding active shooter and violence prevention training.

Board Protection: Active Shooter - Recognition and Response

How would the board respond to an active shooter appearing during a board meeting? Would you recognize shots being fired inside the building? This training addresses a fundamental board member security need. Board members, as well as the executive staff, can easily become targets of violent intent. This training provides a concise look at proactive steps to take in an active shooter situation.

Active Shooter Exercise Option: A low-key, low-stress exercise that can enhance the training

Board Protection: Security Preparedness & Violence Prevention

Board members are increasingly subject to confrontations with angry and aggressive people, violent protesters, and people intent on harm. This training offers an overview of situational awareness, de-escalation, and violence prevention techniques that can keep board members and their loved ones more secure, especially when dealing with divisive co-op challenges.

Annual Meeting and Special Event Security Issues

Have you considered the impact of a major annual meeting incident? When you look at the scale of the event and people involved, it is easy to see that annual meetings represent a significant security vulnerability to the co-op. Unexpected emergencies and natural disasters can happen at any moment, and activism and terrorism are real and growing concerns. The speed at which disturbances morph into chaos can be astounding, and if not prepared, the outcome can be devastating. This program looks at event security issues, goals, and plans that board members may need to consider and provide input.

Crisis+ 15 Minutes: Establishing Post-Crisis Resiliency

Crisis management begins the moment an incident of violence or a major emergency begins. But crisis management doesn't end when the action stops. The damage from an event will have enduring and deeply emotional effects. The steps your co-op takes will have lasting repercussions on the organization, its employees, and its members. This program looks at long-term crisis management, how to plan for resiliency and mitigation, and the role of the board in supporting the co-op's executive staff and crisis management team.