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Based on the most recent NC Governor Stay at Home Executive Order #121, the NCWorks Career Center staff will be utilizing telework capabilities. Therefore, direct phone calls to the career centers will go to voicemail and be returned promptly. **Please leave your name and phone number.**

The NCWorks Career Centers will continue to provide job finding and career services to our valued customers virtually, by phone, and email.

- Alexander/Catawba (828) 466-5535
- Burke (828) 438-6161
- Caldwell (828) 759-4680

Note: The NCWorks Career Centers do not process unemployment claims. This is done exclusively online or by toll-free.

HOW TO FILE FOR UNEMPLOYMENT BENEFITS

1. Online at www.des.nc.gov
 - a. If you already have an account, “sign-in”
 - b. If you do not have an account, “sign-up”
2. Call the Division of Employment Security: 1-888-737-0259
3. Create and/or Update your www.ncworks.gov account



NCWORKS.GOV

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