



OWNER'S MANUAL

A guide to your intelligent floor cleaner

bObsweep Pro™

Model No. \$JP110020

Congratulations!

Congratulations on your new intelligent floor cleaner! Bob is now at your service. To see Bob at his best, please read the Quick Start Guide and this manual thoroughly. Welcome to the bObsweep family and happy cleaning!

If you have any questions or concerns, feel free to contact our helpful team at: support@bobsweep.com or call **1-888-549-8847** for support in the US & Canada.

Our business hours are Monday – Friday 9 am – 5 pm, PST.



Important Safety Instructions



Box Contents



Bob's Anatomy



Get Bob Ready to Clean

Charge Bob **16**
Bob's First Clean **18**
Standby Mode **19**



Charging Bob

Station Placement **22**
Auto Charging **23**
Manual Charging **24**
Conserving Battery **25**



Remote Control

Remote Buttons **28**
Syncing Remote **30**
Using the Navigational Buttons **31**



Cleaning Schedule

Set Schedule **34**



Parts & Maintenance

Dustbin **38**
Filter **39**
Main Brush **40**
Side Brush **41**
Battery **42**
Sensors **43**
Wheels **44**

46

Troubleshooting

55

Warranty
Information

56

Cleaning
Behavior

57

Bob's Challenges

59

End User
License Agreement

Important Safety Instructions

Basic safety precautions should always be followed, including the following:

- To protect against electrical shock, do not immerse any part of Bob — with the exception of his mopping cloth — into water or other liquids.
- Turn Bob OFF and unplug him from outlet when he is not in use and before conducting maintenance.
- If Bob, his remote control, or charging station has been damaged in any way, do not operate them. Contact our customer care center at support@bobsweep.com.
- Do not handle Bob, his remote control, or charging station with wet hands; use only on dry surfaces.
- Do not use Bob outdoors.
- Bob is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.
- Do not pull or carry the charging station by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord.
- Do not mutilate or incinerate the battery, as it will explode at high temperatures.
- Leaks from battery cells can occur under extreme usage or temperature conditions. If the liquid gets on skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical attention.
- Do not dispose of your battery in fire. Old batteries should be recycled safely (check with your local recycler).
- Do not attempt to open the charging station. Repairs on the station should only be carried out by our qualified customer care center.
- Do not expose Bob, his charging station, or remote control to temperatures higher than 113° F (45° C), moisture, or humidity.
- Do not let Bob pick up toxic materials (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not let Bob pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes. Do not use Bob to pick up flammable or combustible liquids such as gasoline, nor use him in areas where they may be present.
- Do not use Bob in an enclosed space filled with vapors given off by oil-based paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Bob is composed of electronic components that in rare and unintended cases can cause hazards of heating, fire, and other malfunctions. Furthermore, because Bob is capable of and

intended for autonomous movement and cleaning, his use poses the risk of collision with property, pets, and persons and unintended removal of articles, such as small valuables, jewelry, or hair of persons or pets lying on the floor.

- Do not look directly into the UV light.
- Do not use Bob for other than intended usage.
- Only use Bob's original adapter, battery, and charging station to avoid damaging Bob or causing a fire due to electric shock and high voltage.
- If you find that Bob or his accessories are damaged, do not continue to use him and contact our customer care center. Do not disassemble, modify, or remold Bob.
- Unplug Bob and flip his power switch off before performing any repair or maintenance on him.
- Do not touch the adapter if your hands are wet. If adapter's cord is damaged, do not use it.

Declaration of Conformity

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

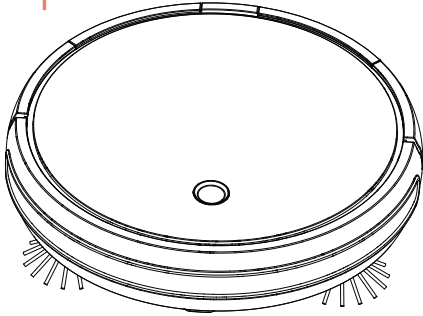
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

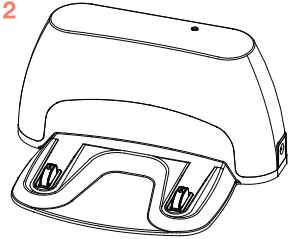
Box Contents

- 1 Bob, Your Intelligent Floor Cleaner
- 2 Charging Station
- 3 Charging Adapter
- 4 Remote Control
- 5 Filter Replacement
- 6 Spare Side Brushes (x2)
- 7 Cleaning Tool
- 8 Phillips Head Screwdriver
- 9 Pack of Screws
- 10 Owner's Manual, Quick Start Guide, and Warranty Card

1



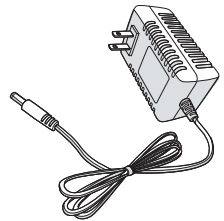
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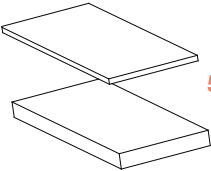
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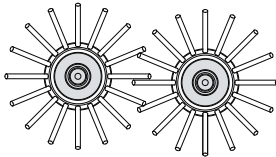
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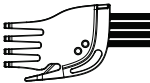
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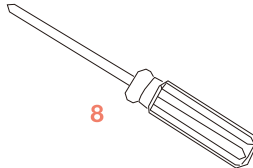
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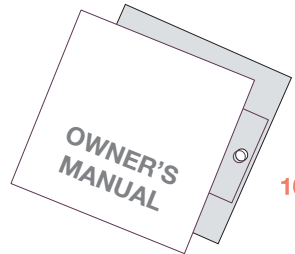
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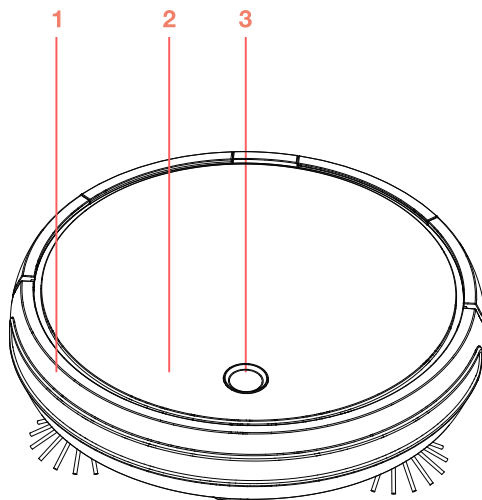
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Bob's Anatomy

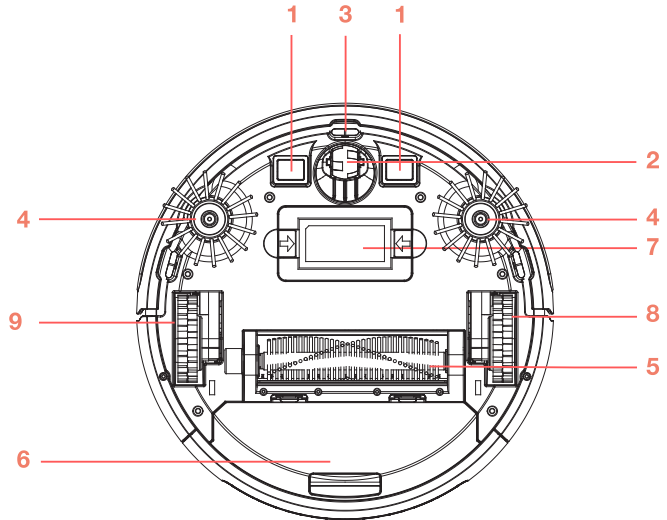
Top View

- 1 Bumper
- 2 Cover
- 3 Cover Button



Bottom View

- 1 Charging Plates
- 2 Front Wheel
- 3 Edge Sensors
- 4 Side Brushes
- 5 Main Brush
- 6 Dustbin
- 7 Battery
- 8 Left Wheel
- 9 Right Wheel

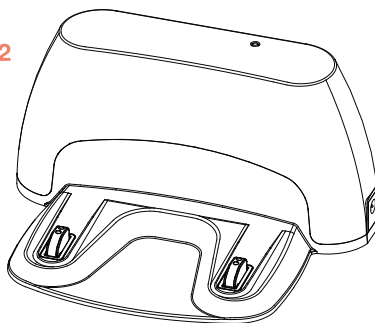


1 Remote Control

2 Charging Station



1



2





Get Bob Ready to Clean

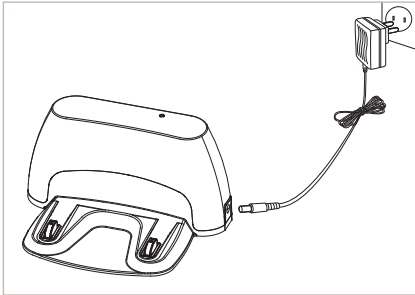
Charge Bob

Charge Bob overnight before his first clean.

To charge Bob:

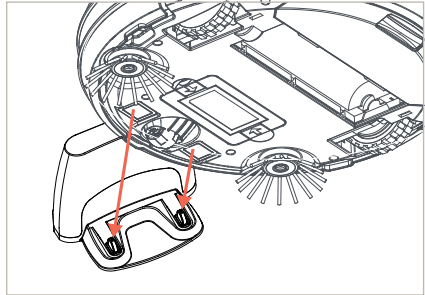
1

Plug the charging adapter into the side of the charging station. The station's green power light will turn on.



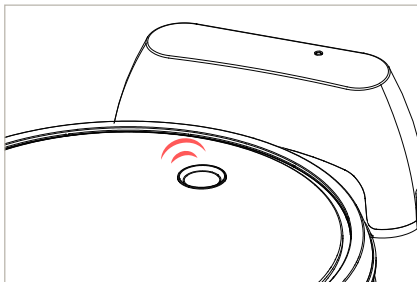
2

Place Bob on his charging station with the metal plates on his underside sitting on top of the nodes on his station.



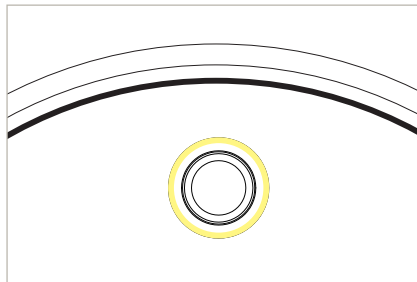
3

Bob will chirp once and blink his cover button to indicate that he is charging.



4

When Bob has fully charged, his cover button will stop blinking and remain solid.

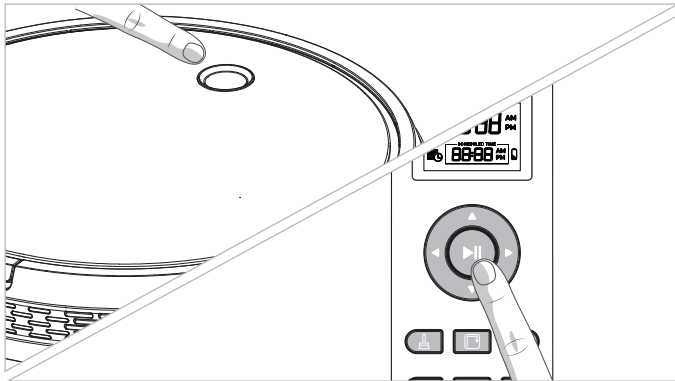


While Bob is charging, the green light on the station remains off.

Bob's First Clean

Make sure Bob is turned on.

If the light on Bob is off, then Bob is turned off too. To turn Bob on, press and hold the cover button for three seconds. Bob will chirp and his cover button will light up.

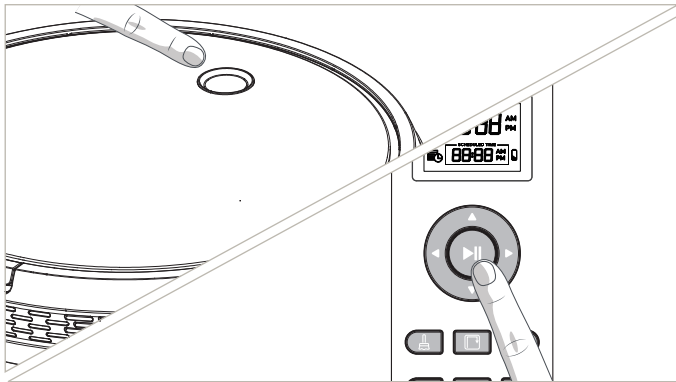


Bob is now ready to clean!

After you've charged Bob and made sure he's turned on, he's ready to clean. Press Bob's cover button, or the ►|| button on his remote, and he will clean on his default Robot mode.

Standby Mode

If Bob is left idling, he will enter standby mode to conserve his battery. When in standby mode, Bob is paused.

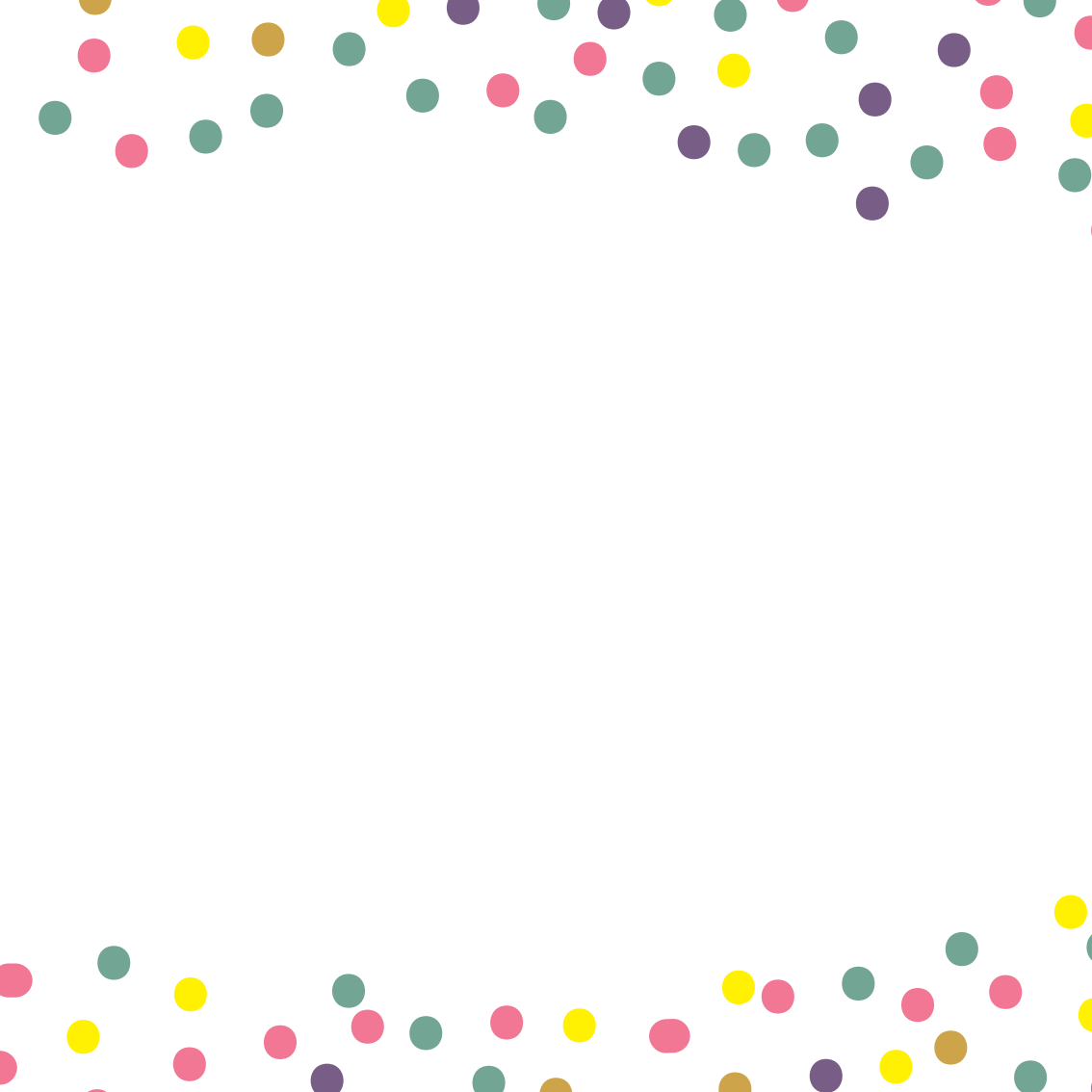


To take him out of standby mode, press his cover button or the ►|| button on his remote.



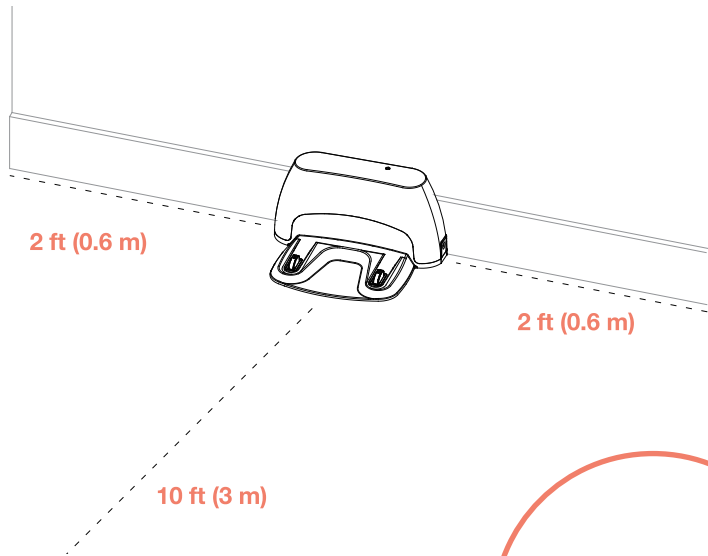
Charging Bob





Charging Station Placement

- Position the charging station against a wall on a hard, flat surface. If possible, avoid positioning the charging station on carpet or soft surfaces.
- Make sure there is at least 10 feet (3 m) of open space to the front and 2 feet (0.6 m) of open space to the sides.

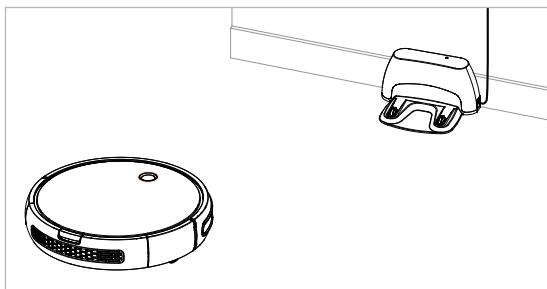



Do not move Bob's charging station while he's working.

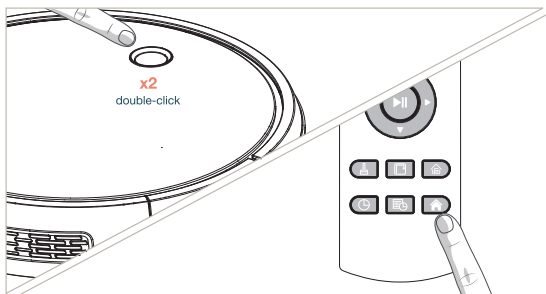
If Bob's cover button is **RED**, that means his battery power is too low for him to return to his charging station. You will need to charge him manually.

Auto Charging

Bob is smart and will automatically search for his charging station when his battery reaches 15% capacity.



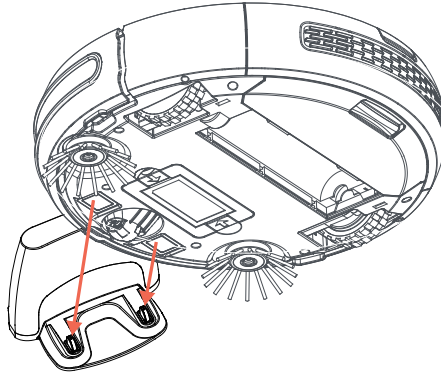
You can also direct Bob to his charging station at any time by double-clicking his cover button or pressing  on his remote.



Manual Charging

To manually charge Bob:

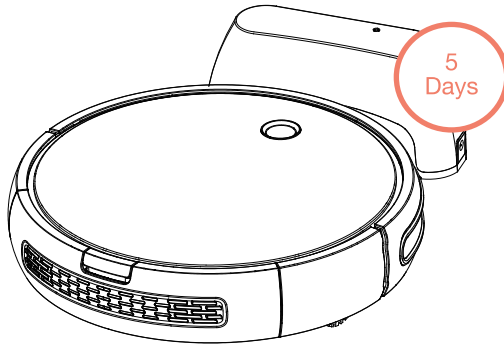
- Place Bob directly onto his plugged-in charging station.
- Make sure his charging plates sit directly on top of the nodes on his station.

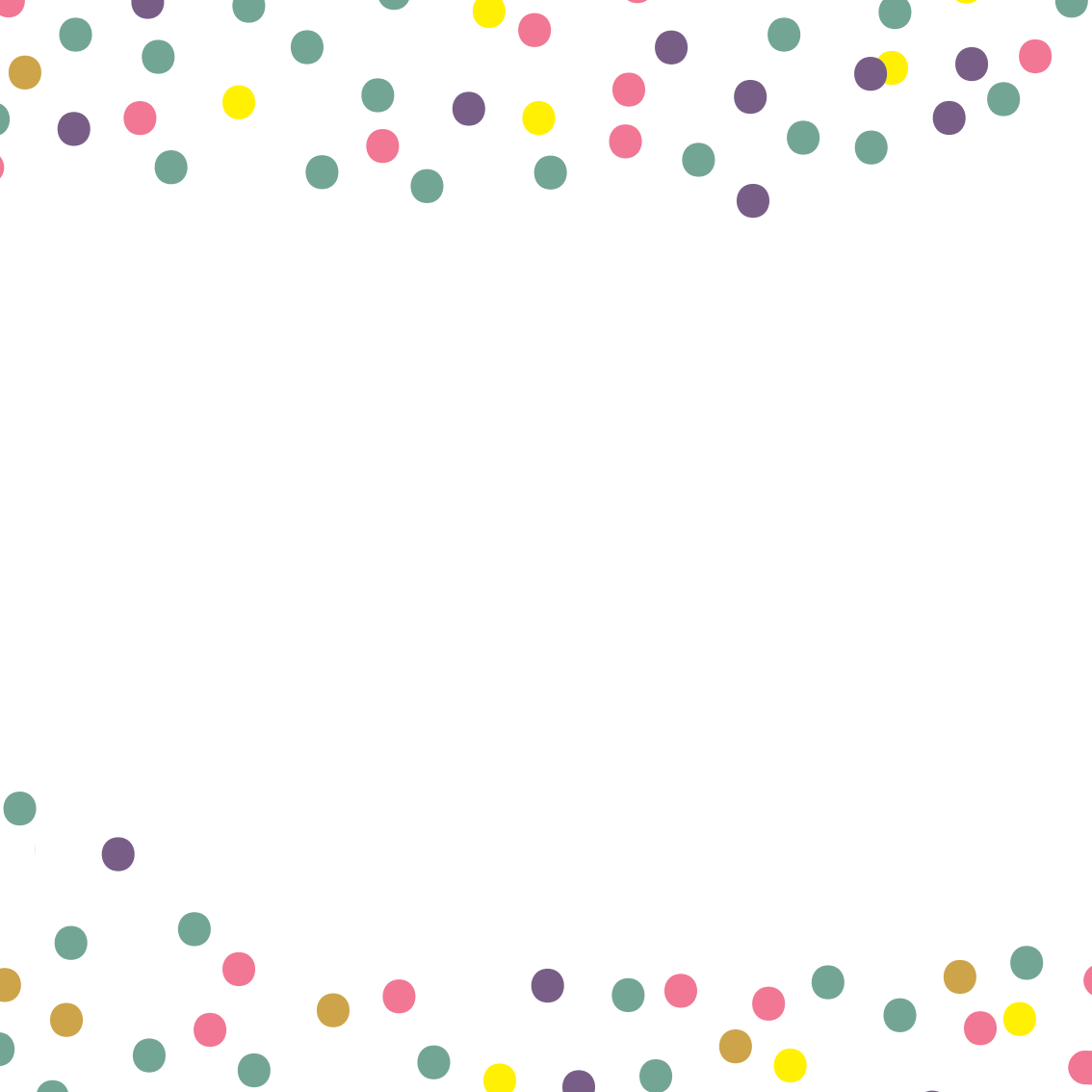


When Bob is charging, his cover button flashes.
When Bob is finished charging, his cover button remains solid.

Conserving Bob's Battery

Bob should not sit on his charging station for more than 5 days. If you will not be using him at least once every 5 days, turn him off and remove him from the station to conserve his battery.





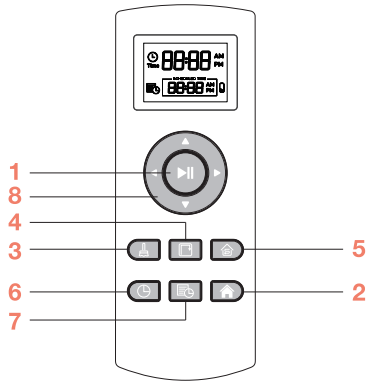


Remote Control

Remote Buttons

Set Bob's cleaning schedule, send him to charge, and control his movements all from his remote control.

- 1 Start / Stop
- 2 Charge
- 3 Auto
- 4 Wall Track
- 5 Quick Clean (30 min)
- 6 Set Current Time
- 7 Set Cleaning Schedule
- 8 Navigational Buttons



Bob's remote requires 2 AAA batteries (not included). Remove the batteries if you are not using the remote on a regular basis. Keep the remote at room temperature.

Start / Stop

- Bob will begin cleaning / Bob will pause cleaning

Charge

- Bob will begin looking for his charging station

Auto

- Bob will begin cleaning on his default setting (Robot mode)

Wall Track

- Bob will clean along corners and walls (Wall Track™ mode)

Quick Clean

- Bob will clean for 30 minutes and return to his charging station when done

Set Current Time

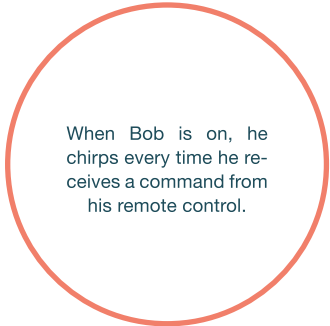
- Sets the current time and date

Set Cleaning Schedule

- Sets Bob's regular cleaning schedule

Navigational Buttons

- Guide Bob forward, backward, right, or left



When Bob is on, he chirps every time he receives a command from his remote control.

Syncing Remote

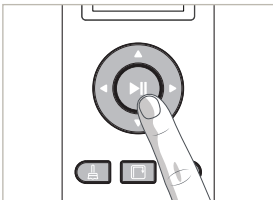
If Bob is not responding to his remote, he may need to be synced to it.

Before syncing, make sure Bob is turned on and the remote has fresh batteries.

To sync Bob's remote:

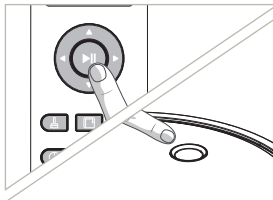
1

Hold down the ►► button on the remote.



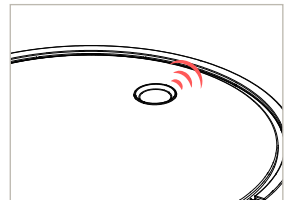
2

While still holding down the ►► button, press and hold Bob's cover button for a few seconds.



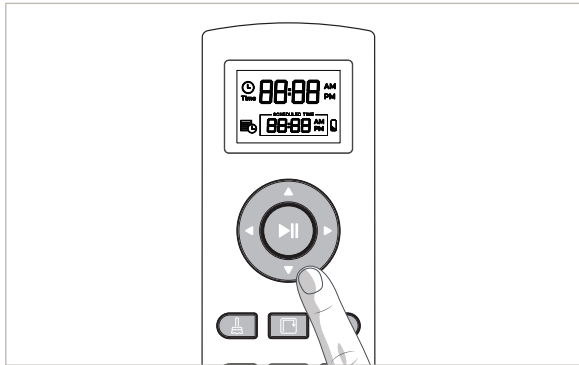
3

Bob will chirp 3 times to let you know the sync was successful.



Using the Navigational Buttons

To manually control Bob, hold down one of the navigational buttons on his remote. Release the button when you are done manually driving Bob, and press the ►|| button to return Bob to his default Robot mode.

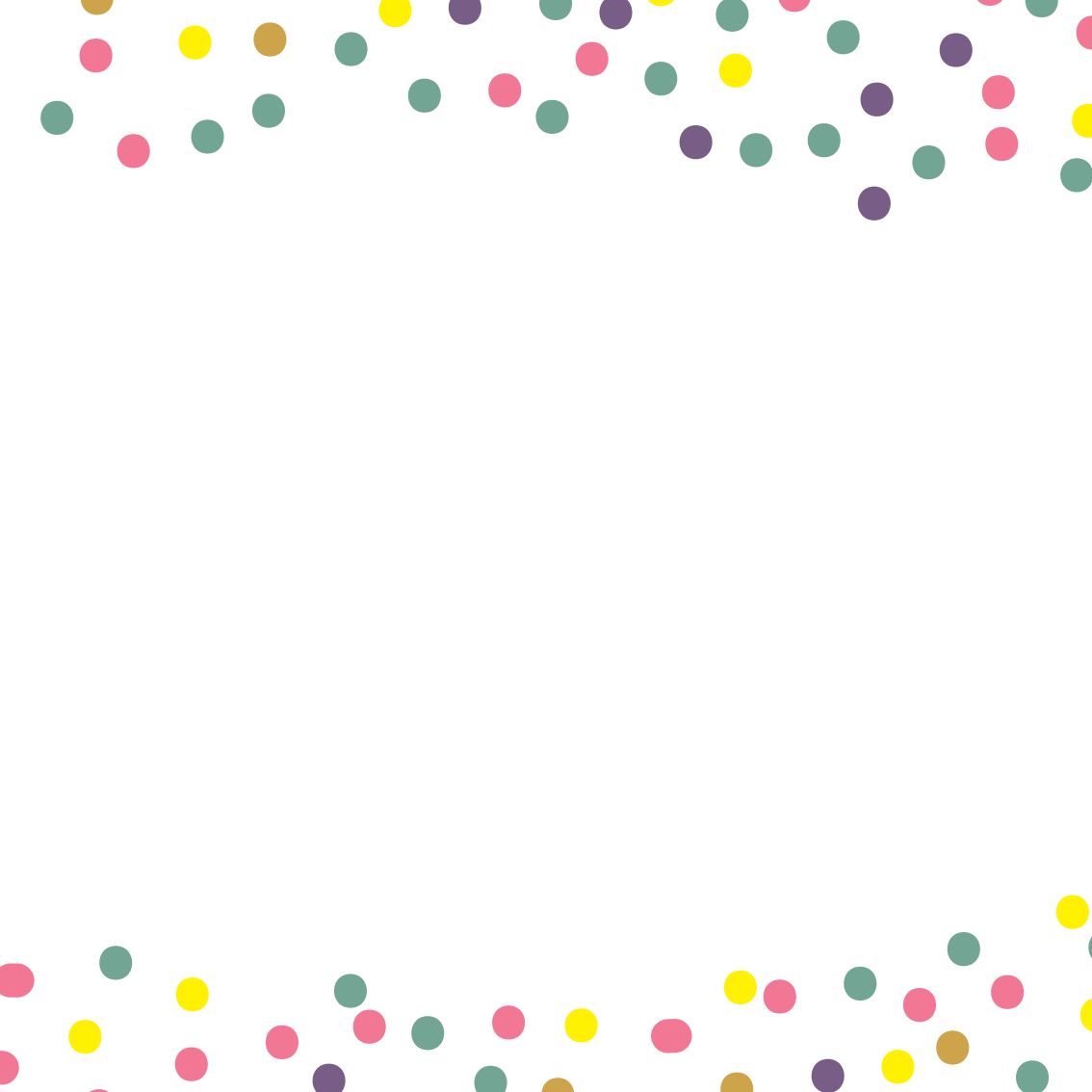


**Bob's edge sensors are located along his front, not along his back.
Do not reverse Bob towards edges, as he will fall.**



Cleaning Schedule





Set Bob's Cleaning Schedule

Bob can be programmed to clean every day at the time of your choice through his remote.



To set Bob's cleaning schedule, you must first set the current time on his remote.

To set the current time:




1

Make sure Bob is turned on and synced to his remote. Press .




2

The hour digits will start flashing. Use  and  to adjust the hour digits.


3

Press  to move on to the minute digits. Adjust using  and .

4

Press  to move on to "AM." Use  and  to select "AM" or "PM."

5

When done, press  to save your settings. Bob will chirp to let you know the current time is set.

After setting the time on Bob's remote, you may set his cleaning schedule.

To set the cleaning time:



Press .



The hour digits will start flashing. Use ▲ and ▼ to adjust the hour digits.



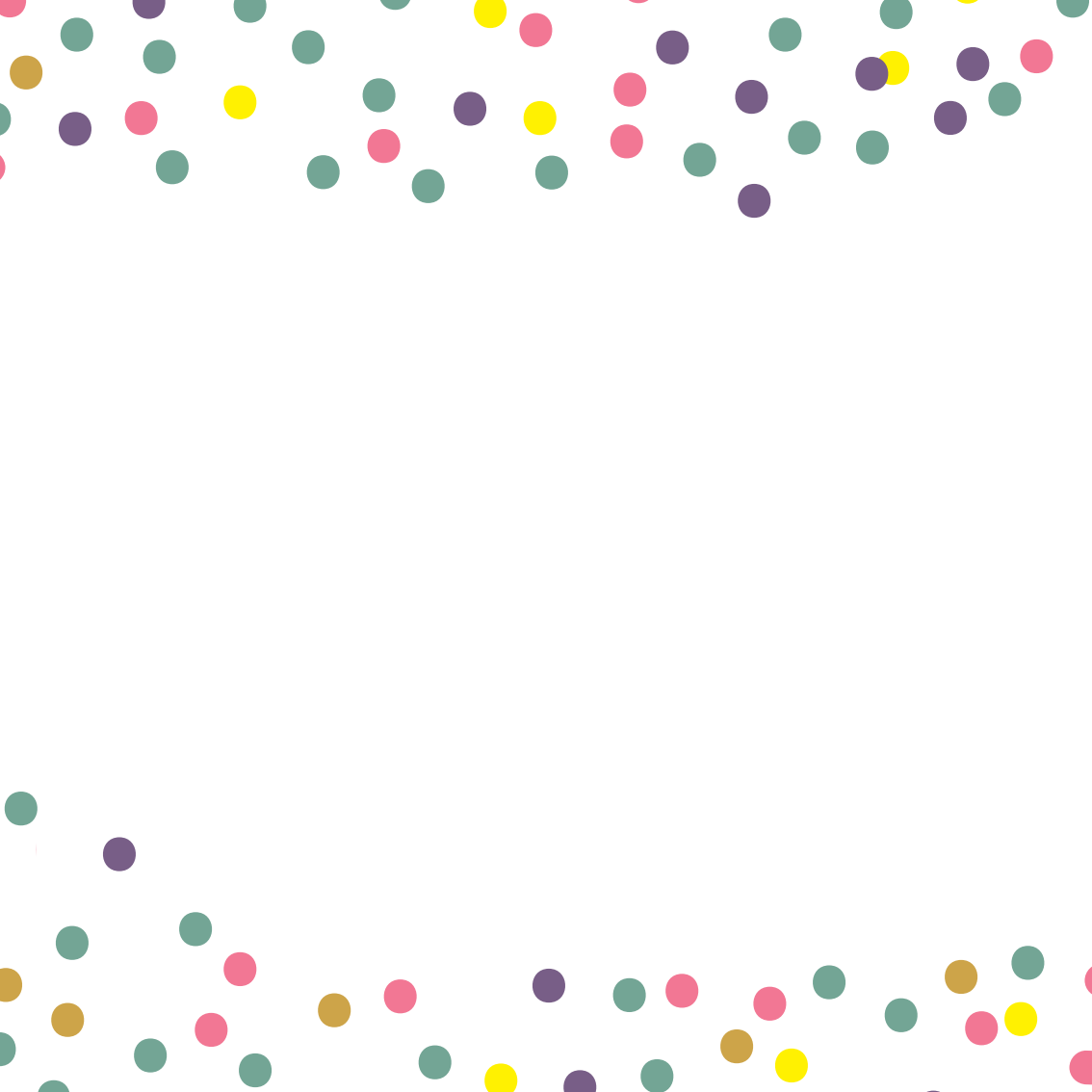
Press ▶ to move on to the minute digits. Adjust using ▲ and ▼.



Press ▶ to move on to "AM." Use ▲ and ▼ to select "AM" or "PM."



When done, press ▶▶ to save your settings. Bob will chirp to let you know the cleaning schedule is set.





Parts & Maintenance

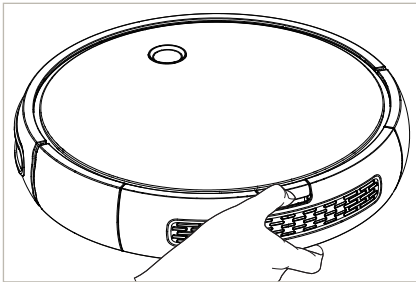
Dustbin

Do not force the dustbin gate beyond 180 degrees to avoid damaging it.

To empty and clean the dustbin:

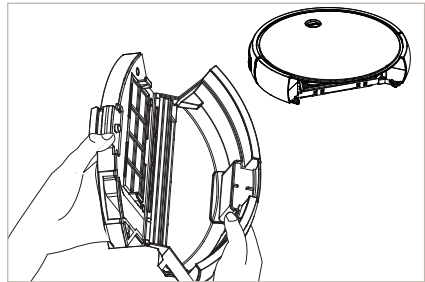
1

Push the center button on Bob's back to release the dustbin. Then, slide the dustbin out.



2

Carefully open the dustbin gate up to a 180 degree angle to empty the bin.



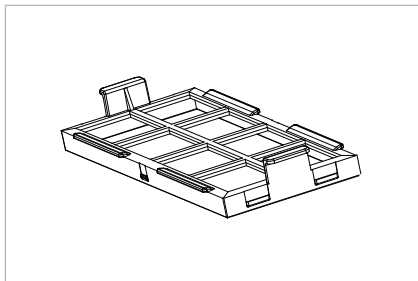
Filters

Three filters are located inside the dustbin's ceiling. These filters capture fine particles and prevent them from escaping the dustbin.

To remove and clean the filters:

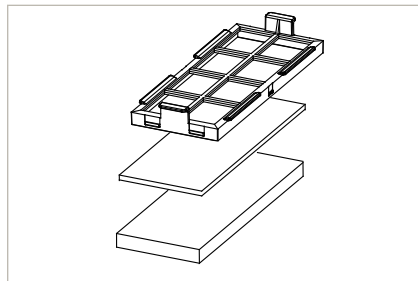
1

Open the dustbin and pull out the filter tray.



2

Use the cleaning tool to brush dust off the filters.



It is recommended that you change Bob's filters about once every 6 months.

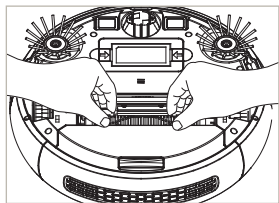
Main Brush

It is recommended that you remove and clean Bob's main brush weekly.

To do so:

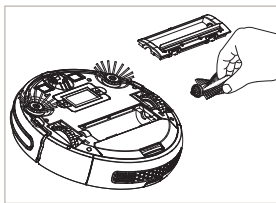
1

Open the brush cage and remove the main brush.



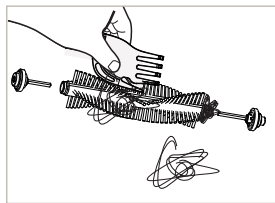
2

Use the cleaning tool to remove debris from the brush ends as well as the brush compartment.



3

Cut away any hair or thread wrapped around the brush, and remove any congestion from the notches where the brush is held.



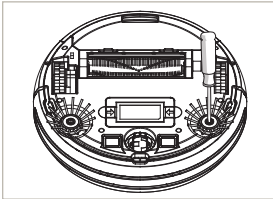
Side Brush

It is recommended that you remove and clean Bob's side brushes on a weekly basis.

To do so:

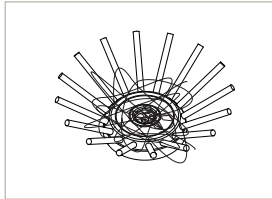
1

Remove the side brush using a Phillips head screwdriver.



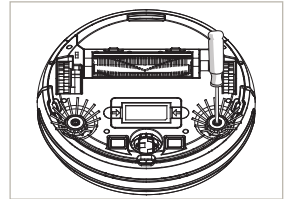
2

Use the cleaning tool to brush off hair tangled around the side brush and in the socket where the side brush is held.



3

Replace the side brush and re-tighten the screw.

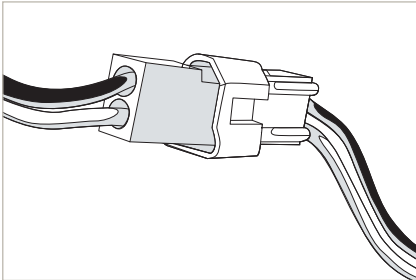


Battery

To install Bob's battery:

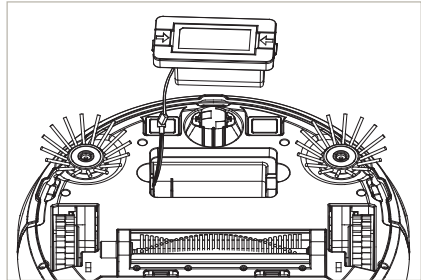
1

Remove the battery cover on Bob's underside. Plug in the battery at the circuit junction.



2

Tuck the wire into the side of the battery compartment and slide the battery inside Bob. Lastly, replace the battery cover.



Storing Bob

If you are not using Bob for an extended period of time, unplug his charging station, remove his battery, and store everything in a dry place at room temperature.

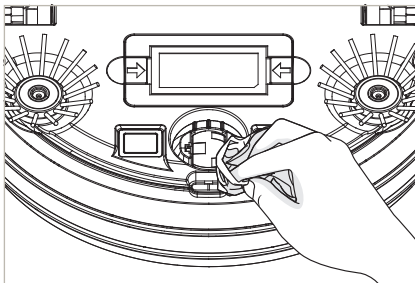
Do not leave Bob in direct sunlight.

Dirt and dust on Bob's wall and edge sensors can reduce his performance. Bob's wall sensors are located along his bumper, and his edge sensors are located on his underside. Regularly cleaning these sensors ensures that Bob keeps working at his best.

To clean the sensors:

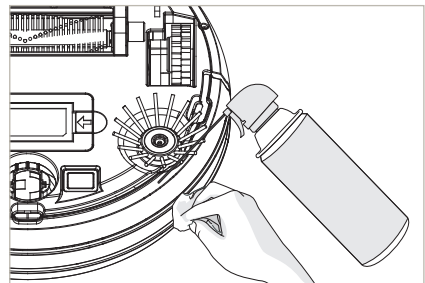
1

Wipe the 3 edge sensors on Bob's underside using a soft cloth slightly dampened with cold water or alcohol.



2

Use a clean, damp cloth to wipe away any debris from the strip on Bob's bumper. And, gently tap on the bumper and use compressed air to clear it of debris.

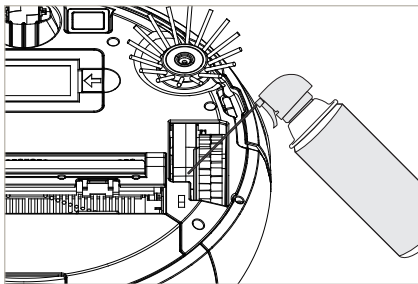


Wheels

To clean the wheels:

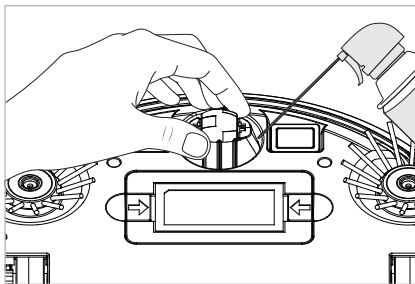
1

Use the cleaning tool or compressed air to remove any dust or debris inside or around the right and left wheels.



2

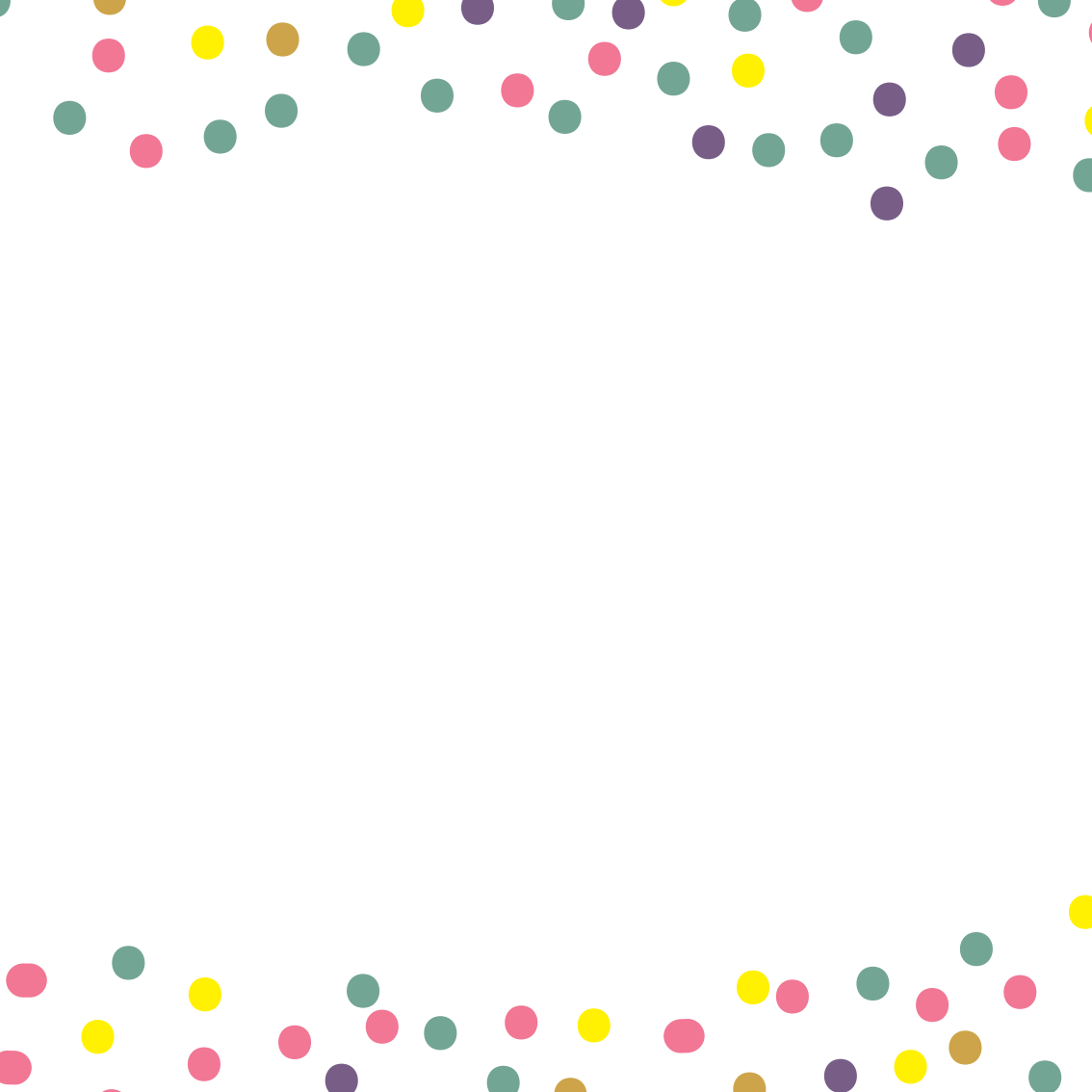
Gently grip Bob's front wheel with your hand. Pull it up. Use a screwdriver for leverage if needed. Remove and clean the smaller wheel on Bob's front wheel. Ensure the wheel spins freely when holding the ends of its metal bar.





Troubleshooting





Troubleshooting

When Bob encounters an issue, he communicates it through a combination of beeps and red light flashes.

If Bob's problem persists after attempting the suggested solutions, please contact our customer care center at [1-888-549-8847](tel:1-888-549-8847) or support@bobsweep.com. Our business hours are Monday – Friday 9 am – 5 pm, PST.

2 Red Light Flashes : Left Wheel

If Bob stops working, beeps once, and flashes a red light twice, then his left wheel may be congested.

What to do:

- Use the cleaning tool or compressed air to remove any dust or debris that may be jamming the left wheel.

3 Red Light Flashes : Right Wheel

If Bob stops working, beeps once, and flashes a red light three times, then his right wheel may be congested.

What to do:

- Use the cleaning tool or compressed air to remove any dust or debris that may be jamming the right wheel.

4 Red Light Flashes : Wheel Sensors

If Bob stops working, beeps once, and flashes a red light four times, then his wheel sensors may be off the floor.

What to do:

- Make sure Bob's wheels are not suspended in the air and can reach the floor evenly.

5 Red Light Flashes : Front Wheel

If Bob stops working, beeps once, and flashes a red light five times, then his front wheel may be congested.

What to do:

- Gently grip Bob's front wheel with your hand. Pull it up. Use a screwdriver for leverage if needed.
- Remove and clean the smaller wheel on Bob's front wheel. Ensure the wheel spins freely when holding the ends of its metal bar.
- Open the front wheel to clean its inner parts.

6 Red Light Flashes : Edge Sensors

If Bob stops working, beeps once, and flashes a red light six times, then his edge sensors may be dirty.

What to do:

- Bob's oval-shaped edge sensors are located on his underside, near his bumper. Clean the sensors using compressed air or a clean cloth lightly dampened with water or alcohol, as needed.
- Cover Bob's edge sensors if he is cleaning a dark carpet.

7 Red Light Flashes : Low Battery

If Bob stops working, beeps once, and flashes a red light seven times, then his battery power is below 2%.

What to do:

- Place Bob on his charging station and allow him to charge overnight.

8 Red Light Flashes : Touch Sensors

If Bob stops working, beeps once, and flashes a red light eight times, then his bumper may be congested.

What to do:

- Gently tap on Bob's bumper to clear out any obstructions.
- Use compressed air to clear out dust and debris trapped inside the bumper.
- Press on both ends of the bumper until you hear a tiny "click." If the bumper is not clicking on its ends, the touch sensors may need to be replaced.

9 Red Light Flashes : Main Brush

If Bob stops working, beeps once, and flashes a red light nine times, then his main brush may be congested.

What to do:

- Open the brush cage and remove the main brush. Clean both parts from end to end.
- You may use a pair of scissors to cut hair or thread wrapped around the brush, or a pair of tweezers to remove congestion from the notches where the brush is held.

Bob's main brush is not designed to clean shag carpet or rugs with long fringes. If you would like Bob to clean these types of surfaces, you may remove his main brush and allow him to vacuum without it. However, he will not clean as effectively.

10 Red Light Flashes : Side Brush

If Bob stops working, beeps once, and flashes a red light ten times, then one or both of his side brushes may be congested.

What to do:

- Remove both side brushes, and clean them and inside the side brush holders on Bob thoroughly from end to end.
- You may use a pair of scissors to cut hair or thread wrapped around Bob's side brush, or a pair of tweezers to remove congestion from the notches where the brushes are held.

11 Red Light Flashes : Wall Sensors

If Bob stops working, beeps once, and flashes a red light eleven times, then his wall sensors may be dirty.

What to do:

- Bob's wall sensors are located on his bumper. Clean the sensors using a clean, dry cloth and clean underneath the bumper using compressed air.

12 Red Light Flashes : Vacuum Motor

If Bob stops working, beeps once, and flashes a red light twelve times, then his vacuum motor is having an issue

What to do:

- Open Bob's dustbin and inspect the vacuum motor's blades. Clean using compressed air if congested.

14 Red Light Flashes : Power System

If Bob stops working, beeps once, and flashes a red light fourteen times, then his power system is having an issue.

What to do:

- Make sure Bob is turned off. Then, remove the battery cover and unplug the battery. Wait 30 seconds, then reinstall the battery.
- Inspect the charging adapter. Plug the charging adapter into the wall and make sure its green light turns on. Let Bob charge overnight.

If after attempting these solutions Bob still beeps and flashes red, he may need a replacement part. Contact support@bobsweep.com for further assistance. Or, call us toll-free at **1-888-549-8847**. Our hours are Monday – Friday 9 am – 5 pm, PST.



Warranty Information

Every bObsweep Pro purchased from an authorized seller includes a 1-year limited warranty, 5 years of subsidized visits to the bObsweep hospital, and a lifetime of customer support. The warranty covers the battery and all labor and parts, except consumables like brushes and filters. Postal charges are not covered by the warranty.

Even after Bob's 1-year warranty is over, replacement parts and visits to the bObsweep hospital are subsidized between 25% – 50% for 5 years from the date he was first purchased.

To purchase additional coverage plans and to activate Bob's warranty, go to www.bobsweep.com. Keep your original receipt so you can register Bob with all his relevant information.

Bob's Cleaning Behavior

Bob's cleaning pattern may look quite different from the way a human would clean: he may spiral outward, follow along walls, or zigzag across a small area. Sometimes he may seem to be ignoring some spaces or spending too much time on others — but don't worry! Rest assured, Bob will efficiently clean your home within the course of a full cycle — just check his dustbin for the evidence!

It is best to let Bob work in his own way, even if his movements appear odd. Moving him around, manipulating his movements, or picking him up may confuse him and disrupt his cycle.

If you wish to control Bob's movements manually, you may use the navigational buttons on his remote.

Unique Furniture

Bob is designed to maneuver around furniture of most shapes and sizes, but certain configurations may confuse him temporarily. Bob may sometimes find it difficult to clean under chairs with narrow legs, or furniture that is too low for his bumper sensors to detect. Specialty furniture, such as desk chairs with wheels or stools with circular bases, may also confuse him for a moment — but don't worry, Bob usually finds his way around with time.

Dark Carpet

Bob uses infrared light to detect edges and stairs; because dark-colored carpet absorbs most light, it may seem like empty space to Bob's sensors. Cover Bob's sensors if he is stopping while cleaning dark carpet.

Shag Carpet

Bob's main brush is not designed to clean shag carpet or rugs with long fringes. If you would like Bob to clean these types of surfaces, you may remove his main brush and allow him to vacuum without it. However, he will not clean as effectively.

Inclines

Sometimes Bob will attempt to drive up angled surfaces, get stuck for a few minutes, and then decide to clean somewhere else. This is because Bob wants to cover every spot in your home, and will try his hardest to overcome any obstacle!

As long as Bob does not stop cleaning, let him find his own way around. Take note of the areas Bob finds the most challenging, and if possible spread or adjust some of your furniture accordingly.





End User License Agreement

IMPORTANT - READ BEFORE USING. Do not use the robot ("Bobsweep") accompanying this license agreement ("Agreement") until you have carefully read and agreed to the following terms and conditions.

By using the Bobsweep, you agree to the terms of this End User License Agreement ("EULA") and any amendment or addenda accompanying this Agreement. If you do not agree to the terms of this EULA, you may not use the Bobsweep. The Bobsweep contains an electronic and software interface that allows you to control or modify its behavior, and remotely monitor its sensors.

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INTEGRATION: This Agreement represents the complete agreement concerning the subject matter hereof, and any and all understandings, conversations and communications, proposals, and counterproposals, oral and written (including any draft of this Agreement) are merged into and superseded by this Agreement and shall be of no force or effect, except as expressly provided herein. No such understandings, conversations, communications, proposals, counterproposals or drafts shall be referred to in any proceeding concerning this Agreement. Further, no understanding contained in this Agreement shall be modified, altered or amended, except by a writing signed by the party against whom enforcement is sought.

ARBITRATION: All disputes relating to this Agreement (excepting any dispute relating to intellectual property rights) shall be subject to and binding arbitration, with the losing party paying all costs of arbitration. Any arbitration relating to this Agreement shall be held in California, under the auspices of an arbitrator selected by Bobsweep. Any litigation relating to this Agreement shall be subject to exclusive venue and jurisdiction in the federal and state courts of California, with the losing party responsible for costs, including without limitation, court costs and reasonable attorneys fees and expenses.

APPLICABLE LAWS: Any claim arising under or relating to this Agreement shall be governed by the internal substantive laws of the Commonwealth of California, without regard to its principles of conflict of laws. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.

