

Your DU billing statement

You may never have noticed it, but your DU billing statement contains a wealth of valuable information about your account - including historical usage data that can help you identify trends that could be costing you money!

Use this handy reference guide to better understand your new billing statement and how to make use of the information it contains.

Make sure to check out the back of the billing statement for even more info about payment options, policies, procedures, and more!

Questions? Call Customer Service at 256-552-1400 Opt. 4 M-F, 8 a.m. - 4:30 p.m.

JUST A REMINDER:

Your bill is due in full on the DUE DATE.

If your bill is not paid in full on or before the DUE DATE, a PAST DUE PENALTY will be added.

If your bill is not paid within 10 days after the DUE DATE, the account is subject to being cut-off for non-payment.

If you are not going to be able to pay your bill, it is always best to contact our Customer Service Dept. BEFORE you get disconnected to review the situation. After it is disconnected for non-payment, reconnection fees, past due amounts, and additional deposits may be required.

Customer Name and Service Address

DU DECATUR UTILITIES
P.O. Box 2232 • Decatur, AL 35609

Manage your account with SmartHub!
• Make Payments
• Track Electric Usage
Sign up today at www.decaturutilities.com

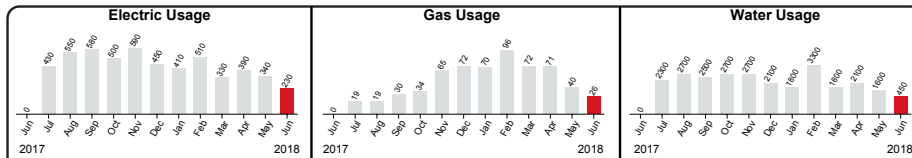
JOHN DOE
123 ANY ST
GREENFIELD IN 46140-0000



This section of the bill will print BP Informational Messages entered by the utility. This can be used to notify customers of upcoming holidays, scheduled maintenance, or any other information that the customers need to know.

SERVICE ADDRESS: 123 ANY ST

Electric Service Dates	07/10/18 - 08/07/18	Previous Electric Read	54542	Current Electric Read	55641
Gas Service Dates	07/10/18 - 08/07/18	Previous Gas Read	18946	Current Gas Read	18991
Water Service Dates	07/10/18 - 08/07/18	Previous Water Read	18946	Current Water Read	18991



Provider	Meter Number	Bill Code	Meter Multiplier	Billed Usage	Unit of Measure	Charges	Tax	Total
ELECTRIC	999999		1	1099	kwh	224.54	7.83	119.70
GAS	999999			26	ccf	224.54	5.50	68.00
WATER	999999			450	cgal	224.54	1.23	18.81
SEWER	999999			450	cgal	224.54	.00	18.03
CURRENT CHARGES FOR THIS LOCATION								224.54

Customer Name: JOHN DOE
Primary Service Address: 123 ANY ST

NOT RESPONSIBLE FOR MAIL DELIVERY

For assistance in interpreting this document, please contact Customer Service at (256) 552-1400, option 4. Para obtener ayuda con la interpretacion, por favor comuniquese a Servicio al cliente, llamando al (2560) 552-1440, Opcion 4.

DU DECATUR UTILITIES
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16202000068464000015654000016265082420181

ACCOUNT NUMBER	99999
ACCOUNT NAME	JOHN DOE
ACCOUNT SUMMARY	
Previous Balance	111.70
Payments Received	-111.70
Balance Forward	0.00
Current Charges - Due 09/15/2018	224.54
TOTAL AMOUNT DUE	224.51
TOTAL DUE IF PAID AFTER 09/15/2018	229.54

Account Number and Registered Account Holder's Name

Summary of Recent Activity

DU Message Area

Usage Graphs Current vs. Historical

Usage for each utility service and current billing charges

Payment coupon. Tear off and include with your payment

ACCOUNT #	AMOUNT DUE
99999	224.54
AMOUNT DUE IF PAID AFTER 09/15/2018	\$229.54

DECATUR UTILITIES
PO BOX 2232
DECATUR AL 35609

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