



THE BALMORAL  
EDINBURGH

A ROCCO FORTE HOTEL

## THE BALMORAL, EDINBURGH PREPARES FOR THE PATTER OF FOUR-PAWED FEET



The Balmoral has introduced a new pet policy. Dogs and cats are invited to stay with their owners for an additional £50 per stay. A pet welcome pack is a part of the welcome amenity that consists of a bed, water bowl and a list of pet friendly restaurants, bars & parks. Guests simply need to inform the hotel that pets are travelling with them when booking a room for themselves.

Further information on the policy includes:

- 1 pet maximum per room.
- Pets are restricted to dogs and cats only and must weigh less than 20 lbs unless prior written consent of the hotel's management is received.
- A fee of £50 per stay, or every 15 nights, will be applied to pets (excluding assistance dogs).
- A cleaning fee of £250 will be applied to cover any speciality deep cleaning or damage following checkout.
- The Housekeeping department will service the guest room when the pet is not in the room. Please contact reception for service times.
- Pets are kept on a leash while on hotel property other than when in the guestroom or suite.
- Pets are not left unattended in your guest room. A list of pet-sitters is available from reception.
- Pets are not allowed in any food and beverage outlets, spa and fitness area, or pool area within the hotel. This policy does not apply to assistance dogs.
- Guests must always clean up after their pet on hotel property and in the neighbourhood.
- Barking must be controlled by the owner to avoid inconvenience to other guests.
- Guests are responsible for all property damages and/or personal injuries resulting from their pet.
- Guests agree to indemnify and hold harmless the hotel and its owners from all liability and damage suffered as a result of the guest's pet.
- The hotel reserves the right to charge a guest's account commensurate to the cost of such damage.