

# Missouri Balance of State CoC Gaps Analysis 2018

June 19, 2018



**HomeBase/The Center for Common Concerns**

Legal and Technical Assistance | Policy | Advocacy | Planning

870 Market St. | Suite 1228 | San Francisco, CA 94102

# Who We Are

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**HomeBase** has been working with the communities to end homelessness, prevent its recurrence, and decrease its effect on communities for over 30 years.



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# Background

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- HUD requires CoCs to do annual gaps analyses
- HomeBase was contracted for this year
- Gaps analysis was completed in March
- Currently expanding the analysis



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# Focus of Gaps Analysis

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- Availability
- Accessibility
- Coordination



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# Availability

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- This section identifies gaps and makes recommendations to improve the **availability of homeless-dedicated housing stock and best meet the needs of people experiencing homelessness within the CoC.**
- The section focuses on:
  - housing need and the availability of the housing stock geographically;
  - housing availability for special subpopulations; and
  - service availability throughout the CoC.



# Availability: Housing Stock Availability Recommendations

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- Work to increase housing availability and maximize utilization of existing housing stock in rural, urban, and suburban areas
- Increase availability of rapid re-housing vouchers.
- Increase bed availability and program turnover by supporting clients in moving through the homeless system of care into stable, permanent housing options.
- Monitor 2018 data to confirm Assessment findings and track relevant data to support decision-making



# Availability: Special Subpopulations Recommendations

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- Improve the availability of housing for specific subpopulations so that housing stock better aligns with demonstrated needs across the CoC and within each region.
  - TAY lack homeless-dedicated housing options,
  - Appears to be an overconcentration of emergency housing dedicated for survivors of domestic violence.
    - Consider ways to relax eligibility requirements
    - Consider diversifying the portfolio of housing options for survivors of domestic violence
- Continue to leverage opportunities to better understand needs.



# Availability: Comprehensive Service Availability Recommendations

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- Investigate new and expanded transportation options for people experiencing homelessness, particularly in rural areas.
- Utilize coordinated entry to improve information sharing about regional services available, paying particular attention to rural areas.





# Accessibility

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- This section identifies gaps and makes recommendations to improve the system components and systemic qualities that tend **to encourage or inhibit the ability of homeless persons to access housing or services appropriate to their needs**. The section focuses on:
  - The performance of the Coordinated Entry system
  - The programmatic entry barriers and program rules within the system of care; and
  - System performance that reflects access, or lack thereof, to quality programming.



# Accessibility: Coordinated Entry Recommendations

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- Continue sharing outcomes and strategies across Regions through the CoC's Coordinated Entry Committee to leverage impact.
- Continue to evaluate duplication of effort or different structures that may better meet community needs.
- Continue to partner with mainstream agencies and local businesses to implement coordinated entry.



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# Accessibility: Housing First and Lowering Barriers to Housing

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- Approach domestic violence shelter providers to discuss the possibility of changing some program entry requirements.
- Consider offering targeted technical assistance to providers regarding the implementation of Housing First principles.



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# Accessibility: **System Performance**

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- Focus efforts on prevention and diversion resources and assessing accurately who needs this assistance.
- Set benchmarks for performance by each program type for each relevant performance measure and review quarterly.
- In partnership with providers, analyze the barriers to improving performance and address them individually.



# Coordination

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- This section identifies gaps and makes recommendations to **improve the overall function of the system.**
  - The functioning of the CoC structure and governance, and participation by key stakeholders
  - Funding attainment and maximization; and
  - Data reliability and utilization to support the CoC in measuring performance and supporting continuous improvement.



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# Coordination: CoC Structure, Governance & Participation

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- Remember the limitations of the regional structure when making decisions.
- Transition the CoC Board's focus to strategic responses to homelessness.
- Create multi-directional communication opportunities.
- Prioritize Public Housing Agency and landlord engagement.
- Target invitations to participate in the CoC to the audience.
- Create clear expectations of roles and responsibilities among CoC-related entities



# Coordination: Funding Attainment and Maximization

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- Continue to ensure that homeless services providers, counties, and Regions are aware of local, state, and federal funding resources that can support their work and how they can apply for or access these resources.
- Consider alternative sources of funding for supportive services.
- Engage local businesses, foundations, and other potential stakeholders who may be willing to invest – literally and figuratively – in the goal of preventing and ending homelessness.



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# Coordination: Data Reliability and Utilization

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- Increase HMIS participation.
- Expand efforts to analyze and rely on HMIS data for decision-making.
- Work to get aggregate data from non-HMIS-participating agencies.



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# Phase II

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In this next phase of the gaps analysis, we are focusing on three areas:

- Consumer input
- Understanding more about funding allocation
- Gathering and analyzing non-HMIS project-level data



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# Phase II: How You Can Help with Consumer Input

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We are hosting 3 to 4 focus groups. If you have clients in these areas please help them to attend.

- Chillicothe (Region 4) June 28<sup>th</sup> at 10 AM
- West Plains (Region 8) June 26<sup>th</sup> around lunch time
- Columbia (Region 5) TBD, likely week of July 9<sup>th</sup>
- Share an Consumer e-Survey with your clients (link will be sent to the list of people attending this meeting tomorrow)



## Phase II: How You Can Help Provide Information re Funding Allocation

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- We have sent out a Provider e- Survey last week. If you received that survey request, please respond.
- We will also send out the Provider e-Survey to those attending. If you are not a provider, you may be willing to share the link with providers in your community. We only need one response per agency.



## Phase II: How You Can Help Provide Information re Provider Data

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- We have sent out a Provider e- Survey last week (also includes funding information request). If you received that survey request, please respond.
- We will also send out the Provider e-Survey to those attending. If you are not a provider or if you are a provider who participates in HMIS, you may be willing to share the link with providers in your community who do NOT participate in HMIS. We only need one response per agency.
- We are also very open to other ways to access non-HMIS, non-PIT data about populations experiencing homelessness in this CoC.



# Questions?

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