

Contact

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Top Skills

Solution Architecture
Salesforce.com Development
IT Management

Certifications

Salesforce Certified Platform
Developer I
Salesforce Certified Administrator
Salesforce Certified Platform App
Builder
Salesforce Certified Advanced
Administrator

Tory Netherton

Software Developer & Architect at Zapcom Group
Denver, Colorado

Summary

My Mission:

Continue to grow as a developer and architect. Continue to learn about the Salesforce platform. Be the strongest leader I can be. Continue leading the way into a better and more productive developer environment for the Salesforce platform. Add to my architectural knowledge and insight. Always be the strong team example of best practices and code craftsmanship.

I take a great deal of pride in the quality of work I perform or direct, and in the systems we design and produce. I strive every day to produce only the highest quality work, and be the best example for my team and colleagues, that I can be.

Experience

Zapcom Group
Senior Architect - Salesforce
May 2018 - Present
Denver, Colorado

I spend my days leading a team of five building solutions in Salesforce and working to improve overall architecture of a good size Salesforce org. We work as one part of a larger development team. I'm very proud of the work we are doing, and I really enjoy both the people I work with, and the challenge of the work. We have completed a number of projects of varying size over the last ~year. We've built some very sophisticated Lightning component UX and we've propelled the org into the beginnings of a more modular, automated, and accessible development environment. Pushing towards SFDX and packaging, has been a challenging but rewarding process. I have gained great experience in that area as well as in Lightning components. I have led the way on these efforts and gained a great deal of experience in the process. I look forward to continuing to grow and lead here.

GUARDIAN TAX LLC

Chief Information Officer

May 2017 - February 2018 (10 months)

Longmont, CO, US

Managed a team of 12.

Managed IT budget and project prioritization.

Handled system requirements analysis and selection.

Managed and customized the company's Salesforce org.

Built several complex Salesforce business processes.

Customized and integrated the Five9 call center management solution with Salesforce.

Integrated the Spinify motivational system with Salesforce.

Implemented a flexible lead import and handling system.

Implemented and managed multiple cloud business systems including Azure Active Directory, Unifi Network, Office 365, and a Skype for Business VOIP phone system.

Implemented an AWS S3 voice recording storage system.

Omni Financial

"Network Administrator"

November 2001 - May 2017 (15 years 7 months)

Broomfield, CO, US

Worked closely with, mentored, and helped manage a team of four.

Built a sophisticated Lead import, management, and distribution system based on SQL Server and .net Windows Forms.

Implemented a proposal generation and prospect tracking system based on SQL Server and .net Windows Forms.

Built a duplicate handling system to accompany the lead management system on the same platform.

Implemented and managed a Windows server and network infrastructure over many years.

Migrated from a traditional Windows server architecture to a completely virtual server architecture using Hyper-V.

Implemented a complete enterprise backup and disaster recovery system with cloud storage using AWS Storage Gateway and Veeam.

Built and managed a full Salesforce implementation to partially take the place of those earlier systems and handle most of the company's business processes.

Architected a large custom Salesforce data domain and built Salesforce business processes to manage it.

Integrated Salesforce with back end systems using Salesforce Toolkits for .NET.

Built a great deal of custom Salesforce code including, sophisticated visualforce, triggers, and underlying implementations of Apex Mocks and Apex Enterprise Patterns.

Implemented cutting edge Salesforce CI based on Bitbucket Pipelines before SFDX.

Implemented custom Salesforce interfaces for telemarketing agents to improve performance.

Integrated Conga document generation with Salesforce.

Integrated AWS S3 document storage for Salesforce.

Solbourne Computer Corp

Network Administrator

1998 - 2000 (3 years)

Boulder, CO, US

Supported 200+ mobile software consultants and helped manage the central network and services that supported them. Helped manage a Microsoft Windows server and client environment, a Microsoft Exchange email system, and a dialup/vpn mobile network, among others.

Created an asp training application and dynamic menu system for training consultants.

TCI

Enterprise Support Agent

1997 - 1998 (2 years)

Englewood, CO, US

Worked in a medium volume internal telephone support team supporting 40,000 TCI employees. Solved problems and coordinated interdepartmental efforts to assist users.

Created and utilized an automated vnc installation tool for use within our network. This was on the very earliest version of VNC. I created an automated installation system for remote control software back when it was just getting going. It was a huge benefit for us over just the phone.

DEA Incorporated

Network Administrator

1995 - 1997 (3 years)

Elko, NV, US

Network and Windows system administration.
