

jfs

2017 impact report



Empowering New American youth to develop life skills

Because of YOU, our donors, volunteers and supporters, we have helped people achieve fulfilling lives. Our mission is to provide exceptional social services, grounded in Jewish values, to support individuals and families from diverse cultural and economic backgrounds.

We've helped:

-  **1,140 individuals** strengthen their Jewish connections
-  **116 immigrants** become U.S. citizens
-  Resettle **143 refugees** fleeing religious and political persecution
-  **1,700 new Americans** become engaged and self-sufficient community members
-  **330 individuals** cope with life's challenges through counseling
-  **230 older adults** maintain their independence
-  Protect **41 vulnerable elders** from abuse
-  **38 caregivers** connect and support each other
-  Match **60 volunteers** with opportunities to give of themselves
-  Educate over **1,000 community members** on humanitarian issues facing our world



Help JFS continue to grow!

1. Tell one new person about JFS this year.
2. Send us a note about how your involvement with JFS touched your life.
3. Consider a first-time financial gift or increase your giving this year. Give online at jfswm.org/donate.

Our Values

We value and honor the fundamental sanctity and worthiness of all human beings, **Tselem Elohim**.

We demonstrate dignity and respect in every aspect of our work, **Chesed**.

We put into practice a commitment to heal and repair the world, **Tikkun Olam**.

We operate with fiscal efficiency and integrity, **Haginit Ba'asakim**.

Thank You from the Chair

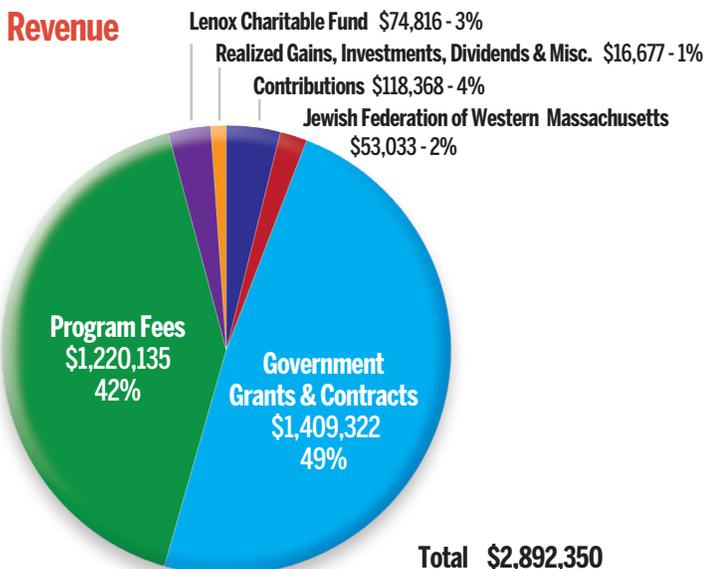
Over the twenty-plus years that I have known and worked with JFS, I have seen the agency weather many challenges, and it is a safe assumption that the coming years will bring others, some expected and some unexpected. But throughout that time, I have come to know the strength that runs through every aspect of it. I have learned how hard management works to keep all the programs and operations in good administrative and financial order, all the while keeping an eye on future opportunities to better serve our constituencies. I have learned how a dedicated and diverse staff delivers services with expertise and a level of compassion rarely seen. I have learned how our New Americans inspire, each with their own unique story, each displaying the courage and tenacity that daily reminds us how much we are blessed and therefore are obligated to try to smooth their paths. I have learned how all of the programs of JFS, such as older adult & caregiver support, counseling, and citizenship benefit communities throughout Western Massachusetts, Jewish and non-Jewish alike. I have learned how critical a functioning, engaged Board of Directors is to ensuring the agency remains strong and capable of fulfilling its purpose. And I have learned that no matter how well and how hard all of these components work, it is impossible to go on without the generosity of our donors.

Without you, none of this would be possible. Every time you provide clothes, furniture, or bicycles to help ease a refugee's transition, every time you attend a JFS-sponsored event, every time you tell someone about a JFS program or service, and every time you make a financial donation, you become an integral part of the JFS mission.

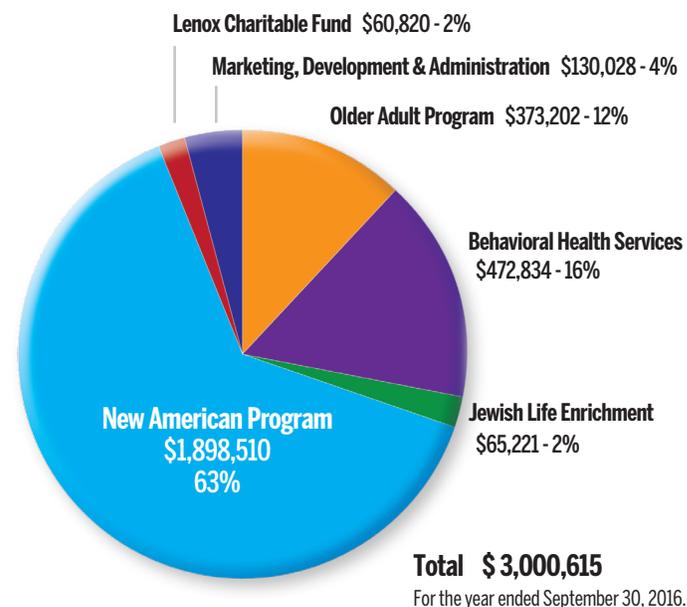
Thank you, each of you, for your donations, support and advocacy. JFS has provided compassionate care for over 100 years. With you we can continue to do so into the future, realizing our vision of empowering people to achieve fulfilling lives.

Warmly,
Anita Sarro
 Board Chair

Revenue



Expenses



Jewish Life Enrichment - Strengthening community

Rosh Hodesh	ESSEN-tials (in partnership with Rachel's Table)
Jewish Family Jam	Educational Presentations
Passover Food Project	

Older Adult Program - Supporting older adults to age well

Guardianship & Conservatorship	TAP-IN! telephone assurance program
Aging in Place	In-home & office-based counseling
Caregiver Support	
Educational Workshops	

New American Program - Assisting New Americans to start new lives

Case Management	Citizenship & Naturalization
English as a Second Language	Cultural Adjustment Support
Employment	

Behavioral Health Service - Empowering families and individuals to stay strong

Individual, couple and family therapy	In-home therapy
	Support groups

Marketing, Development & Administration

Community outreach and engagement	Operational expenses
	Board governance

jewish family service
 of western massachusetts

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Jewish Family Service of Western Massachusetts is a beneficiary agency of the Jewish Federation of Western Massachusetts.