Annual Report

Awards & Recognition
- Recognized in National Rural Transit Assistance Program Best Practice Spotlight for Social Media Coverage.
- Received an award from National Rural Transit Assistance Program for best transit brochure.
- Agency Spotlight in Masonic Home of Missouri Outreach Magazine.

Facilities
- OATS Transit has a total of 6 regional offices - OATS Transit owned buildings and 3 rented spaces, plus 4 satellite offices in rented spaces.

Operations
- Safety is a top priority for OATS Transit. Last year OATS Transit had one preventable vehicular accident for every 166,495 miles of exposure.
- Safe Driver Awards were earned by 354 drivers for a combined total of 2634 years of safe driving, including 10 employees who earned a pin for 25 or more years, which is very impressive. A listing of the recipients of these awards is published annually in The Wheel.
- OATS Transit provided a total of 1,551,313 trips - or 821,358 operating hours.
- Our vehicles traveled 15,650,547 miles.
- OATS Transit sponsored the National Transit Institute workshop for advanced Mobility Device Security.

Volunteers & In-Kind Support
- The OATS Transit volunteer committees continue to work hard advocating for transportation and hold fundraising events. More than 560 volunteers serve on our county committees.
- All volunteer hours are used toward in-kind support dollars, which totaled $7,072 volunteer hours - a $1,086,845 value.
- Many Missouri newspapers support OATS Transit by printing our bus schedules free of charge. 1,063 bus schedules were printed in local newspapers for an in-kind value of $76,895.

Board of Directors
- OATS Transit Board of Directors held 6 meetings this past fiscal year at the company headquarters in Columbia. All board meetings are open to the public. They adopt policies, annual Affirmative Action Plan, annual Budget, financial reports and advise staff on various matters. Officers are: President- Nolan McNeill, Vice President-Mel Sundermeyer and Secretary/Treasurer- Donna Turnbough.

Funding
**Where it comes from...**
- Federal Transit Admin. Grants: 35%
- Special Service Contracts: 26%
- Medicaid: 15%
- Area Agencies on Aging: 5%
- Rider/Local Contributions: 6%
- State Funding: 8%
- Other: 5%

**Where it goes...**
- Driver/Dispatcher wages/Benefits: 52%
- Gasoline: 11%
- Direct Operating Support: 10%
- Indirect Administration Expense: 6%
- Repairs & Maintenance: 6%
- Vehicle Insurance: 4%
- Driver's Expenses & Operating Supplies: 4%
- Capital Investment: 7%

The firm of Graves and Associates, CPA's, LLC of Jefferson City, MO, audits the financial statements of OATS, Inc. annually. The Audit Report is reviewed and adopted by the OATS, Inc. Board of Directors. Copies of these financial statements are available upon request by contacting OATS at 2501 Maplewood Blvd., Ste. 101, Columbia, MO 65201; telephone (573) 443-4576.

Employees
- At the end of the fiscal year, OATS Transit had 762 employees.
- Numerous employees participated in OATS Transit Wellness for Life program with a variety of wellness activities & challenges held throughout the year.
- A total of 105 employees celebrated milestone anniversaries.