

# KNIT ONE CROCHET TOO

11766 Metro Parkway Ste D & E Fort Myers, FL 33966 • 239.703.7563 • www.Knitonecrochettoo.com

## RETURN EXCHANGE POLICY

- ALL RETURNS AND EXCHANGES MUST FIRST BE AUTHORIZED.
- A RETURN UPS LABEL WILL BE PROVIDED FRO RETURN OF **DAMAGED MERCHANDISE ONLY**.
- ALL RETURNED PRODUCTS MUST BE MAILED/SHIPPED WITHIN 7 DAYS OF AUTHORIZATION DATE OR RECEIPT OF RETURN LABEL, IF APPLICABLE.
- ALL RETURNED PRODUCTS MUST BE FREE OF PRICE TAG OR STICKERS, AND MERCHANDISE AND LABELS MUST BE IN CONDITION FOR RESALE.
- DAMAGED MERCHANDISE WILL EITHER BE REPLACED, OR A REFUND WILL BE ISSUED FOR THE ACTUAL PRICE PAID, MINUS ANY DISCOUNTS FIRST APPLIED TO THE SALE, IF APPLICABLE.
- RETURNED MERCHANDISE WILL BE CHARGED A 15% RESTOCKING FEE.
- REFUNDS TO CREDIT CARD ARE ALSO SUBJECT TO AN ADDITIONAL 5% FEE.

IN ORDER TO OPEN AN ACCOUNT WITH OUR COMPANY, YOU MUST AGREE TO THE TERMS ABOVE, SIGN BELOW, AND E-MAIL BACK.

DATE \_\_\_\_\_

SHOP NAME \_\_\_\_\_

CONTACT NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_

APPROVED BY ( YOUR NAME & TITLE)