



## **Refund Policy 2020**

This policy is final and not dependant on circumstance.

- Until 5 months prior to race day – 5<sup>th</sup> November 2019, 50% refund on entry fee
- Until 3 months prior to race day – 5<sup>th</sup> January 2020, 25% refund on entry fee
- After 3 months prior to race day – 6<sup>th</sup> January 2020, No refunds given

We have a clear policy on refunds to remain fair to competitors. In previous years, we had a no refund policy from the point of entry. Our amended policy reflects an acknowledgement that circumstances arise beyond our participants control. The clear cut off dates acknowledge the ongoing investment made by the organisers in regard to your entry. As a result, exceptions cannot be made to this policy.

## **Transferal of Entries Policy 2020**

Entries may be transferred to another runner up until and including 16<sup>th</sup> February 2020.

There will be no transferal of details after this point.

The Rutland Spring half Marathon will deal with the changes of details but play no part in any financial transfers between participants.

Entries may also be transferred to another of our events including the Rutland Marathon & Half Marathon 2020 up until and including 16<sup>th</sup> February 2020

Please note we do not advertise unwanted race entries.