



Understanding your solar bill

As a solar customer your electric bill differs from our standard bill. If you have seen a similar notice and understand net-metering and the SMUD bill, you can disregard this notice. Solar customers are billed monthly and placed on a 12-month settlement cycle. Solar legislation does not allow SMUD to require you to stay current with monthly payments for the electric charge portion of your bill. Legislation allows you to pay your electric charges monthly or annually (at the end of your 12-month settlement cycle).

Non-electric charges are due and payable each month. Non-electric charges are:

- System infrastructure fixed charge with associated taxes and surcharges
- Charges for voluntary participation in SMUD products and services such as HomePower® Protection

1. To pay your non-electric charges (see bill sample 1).

Look for ① "PAY THIS AMOUNT," on your stub. If there is no amount due, then you will find the amount along this line:

① TOTAL DUE (A+B)

This amount only reflects your monthly non-electric charges and any products and services fees.

Important note: If you choose to only pay your monthly non-electric charges, your electricity charges will accumulate month to month, as tracked by ② A.1. Unbilled electric charges due at settlement with (settlement date) on your bill. You will owe the balance of the Cumulative Net Energy Charges/Credits at the end of your settlement year.

2. To pay all the current charges monthly; electricity, infrastructure, and product and service charges —electric and non-electric (see bill sample 2).

Paying this way keeps you current with your actual charges.

Look for ① "Pay this amount to avoid a potential high settlement amount (A.1. + TOTAL DUE)" found above the bill stub or if your bill comes in two-pages, the last line on page 2. This amount includes your electricity, infrastructure, taxes and surcharges, product and service charges, and previous balance.

When you pay the electricity charge each month, it will register as a credit in the **ACCOUNT ACTIVITY SINCE LAST STATEMENT** section of the bill ③. On your next month's bill, the non-electric charges will be paid with that credit in your account. As you continue to pay, the credit balance will be applied against ② A.1. Unbilled electric charges due at settlement (with settlement date) to arrive at the ① "Pay this amount to avoid a potential high settlement amount (A.1. + TOTAL DUE)".

Each month, continue to look at the ① "Pay this amount to avoid a potential high settlement amount (A.1. + TOTAL DUE)" to determine the amount to pay for the electricity, infrastructure, and product and service charges.

EFT, Auto Pay or Your Account Customers please note:

The electronic drafts will only deduct the non-electricity charges. If you want to pay the additional electric charges you will need to pay via your online banking service or check.

If you have any questions or concerns, please call SMUD at 1-888-742-7683.


Sincerely,
Customer Services

Sample 2 - To pay your monthly electricity, service & product charges

- 1 Pay this amount each month to cover your electricity, service and product charges.
- 2 This is the running total of electricity charges/credits for current settlement year, excluding any payments you have made.
- 3 When you pay your electricity, service and product charges each month, your account will reflect a credit balance. This credit will be applied to your Cumulative Net Energy balance at the end of the settlement year.

CUSTOMER BILL

Phone Inquiries 1 (888) 742-7683
 Power Outages 1 (888) 456-7683
 Page 1 of 1



P.O. Box 15830, Sacramento, CA 95852-0830
smud.org

Account Number: 123456
SUSAN L. CUSTOMER
Issue Date: 04/05/14

	Total Amount, Due 05/02/14	No Amount Due
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Location:	Usage History	Dates	Days	kWh / Day	\$ / Day
123 ANY STREET SACRAMENTO 90000	Billing Period	03/01/14-04/01/14	29	22.3	\$0.38
Rate: RSGH: Standard Residential Rate	Last Year	03/03/13-04/01/13	29	30.4	\$0.29
Cycle: 21 Location Number: 987654	Last Month	02/01/14-02/28/14	32	22.9	\$0.35

Meter No.	Current Mtr. Read	Previous Meter Read	Difference	Multiplier	Usage	Usage Type
870934	17454	16807	647	0	647	kWh from SMUD
870934	990	940	50	0	50	kWh to SMUD from PV
870517	7660	7241	419	0	419	Total PV Generation


ELECTRIC SERVICE CHARGES/CREDITS	USAGE	TYPE	RATE	TOTAL
Total kWh Used This Period	1,016			
KWh From SMUD Less kWh To SMUD Equals Billed Kwh of	597			
Previous Cumulative Net Energy Charges/Credits (excluding payments)				163.80
Base Usage	597	Winter kWh @	0.095500	57.01
New Cumulative Net Energy Charges/Credits (excluding payments)				-220.81
System Infrastructure Fixed Charge*				14.00
Solar Surcharge	597	kWh @	0.001500	0.90
State Surcharge*				0.17
A) TOTAL ELECTRIC SERVICE CHARGES / CREDITS				\$15.07
2 A. 1. Unbilled electric charges due at settlement at July 2014				\$220.81

ACCOUNT ACTIVITY SINCE LAST STATEMENT	
Beginning balance from last Statement	-87.18
Payment-Check Free	-76.62
3 B) PREVIOUS BALANCE	-163.80
C.) TOTAL DUE (A+B)	-148.73

1 Pay this amount to avoid a potentially high settlement	\$72.08
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To cover all monthly charges, including electricity, pay this amount found above the stub or on page 2.

*See explanations on the back of this page.



Please detach and return with your payment ID: 911
 Make check payable to SMUD


Account Number: 123456

	No Amount Due
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CURRENT CHARGES DUE 5/02/14

PO BOX 15555
 SACRAMENTO CA 95852

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Printed on Recycled Paper

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