



THE  
**MOLDOVA PROJECT**

2017 ANNUAL REPORT REGISTERED CHARITY NUMBER: 1161680

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# REPORT FROM OUR TRUSTEES



The Moldova Project continued to make great progress in 2017, refining and developing our work in Moldova and strengthening our UK functions so we could reach even more families living in extreme poverty.

Highlights included recruitment of a second staff member in Moldova, expanding our capacity to provide intensive support, and 11 families reaching self-sufficiency. In addition, numbers of children and vulnerable adults benefitting from our medical interventions, playrooms and training sessions continued to increase.

In Spring four members of the trustee board visited Moldova to meet our team and beneficiaries and to see our work in action. Hearing the stories of the parents and children we work with first-hand was as moving as ever and reminded us of the continuing urgency of our work. We also met other organisations operating in Moldova and the British Ambassador, Lucy Joyce. The conversations had during this visit formed the basis for some improvements to our policies and strategy, some of which are ongoing into 2018.

In 2017 we were fortunate to receive repeat funding from Allergan International Foundation for healthcare, and from Allan and Nesta Ferguson Charitable Trust for training. We also received a grant from the Staff of HSE (Cork and Kerry) Association for the Relief of Poverty to fund another ambitious building project, making a tangible and substantial difference to the lives of families in very difficult circumstances. We would like to thank these funders as well as our other donors and sponsors, whose generosity have made it possible for us to achieve so much.

We look forward to our tenth year with optimism, excitement and hope that we can continue to make long-lasting changes to some of Europe's most vulnerable families.

Signed by the Chair of Trustees,  
on behalf of the Board

*EWatson*

EMMA WATSON, CHAIR OF TRUSTEES  
LAURENCE MORTON, TREASURER  
LUCY HAMDULAY, VICE-CHAIR OF TRUSTEES  
KHALEEL HAMDULAY  
TERRY GALLAGHER  
DALE TIMSON  
TANYA BUYNOSKAYA



# REPORT FROM THE TEAM IN MOLDOVA



2017 was a year which brought many challenges. We have extended our activities into new villages and initiated new partnerships which have made it possible for us to create real opportunities for our beneficiaries to have access to a multidisciplinary team, education and decent medicine, and to benefit from a safe home and positive emotions. We are happy to have enlarged our team both in the UK and Moldova. At the core of our actions and results is our vision to promote welfare and to contribute to the harmonious childhood and development of 144 children and their families, who have received our support every month.

Through our projects we try to reach the different aspects of vulnerability in a way that makes our results more qualitative and palpable. Our national and international volunteers have a huge impact, and especially our sponsors, who believe in the importance of the impact that we create in the lives of disadvantaged families in the villages of Moldova.

Throughout the year, thousands of children have benefited from socio-educational animation activities, entertainment, unique and unforgettable moments during the Winter and Summer Project and also in the playrooms that we have opened in the regions where we run our activities.

We have bold plans for 2018 and with the support of our partners, mass-media, businesses and civil society we hope that we are going to reach new levels, so that the abandonment of children is not an option for families in vulnerable situations. Through this work we hope children can continue to spend their childhood harmoniously, without fear, in a safe place with loving and responsible parents.

Victoria Morozov, Project Manager





## THE YEAR IN NUMBERS

**87%** of beneficiaries gave our support a 10/10 ranking.  
**100%** gave it 8/10 or higher

**1** house was bought

**92** parents were trained

**42** families were supported

**2769** attendances in the Geamana playroom

**2078** attendances in the Ciuciuleni playroom

**2732** attendances in the Bobeica playroom

**11** families became self-sufficient

**173** medical interventions were delivered

**More than 300** children benefitted from the Summer Project

**More than 500** children benefitted from the Winter Project

**7** houses were repaired during the Building Project

**Over 600** poultry and animals were bought for the families

**32** national and international volunteers worked with the families



## OUR OBJECTIVES

The Moldova Project's work is based on a simple belief – that the best place for a child to grow up is with a family who can support them. Too often, this is not the case for children in Moldova, who are put into orphanages or grow up with parents who are unable to give them the best chance in life for a variety of reasons.

**We support Moldova's most vulnerable families to find long-term solutions to the issues that they face so that they can live happier, safer and more independent lives.**

**Our vision is for every child in Moldova to have the right to an education, a family, a safe home and the opportunity to be happy.**

Our model is based on forming close relationships with every family we work with, gaining an understanding of their skills, ambitions and the difficulties they face so we can work with them to overcome these issues. **Since we began work in 2008, 39 families have become self-sufficient with our support.** This is a testament to the fantastic contributions of our staff, volunteers and sponsors, who make our work possible.

## WHAT DID WE DO IN 2017?

We continued to diversify and refine the support offered to the families we work with in 2017. Key areas of work included:

**Intensive mentoring**, which remains at the centre of our work with each family. We worked with 42 families in 2017, helping them to identify goals which would help them reach self-sufficiency, then supporting them to achieve these aims. 11 families became self-sufficient.

**Training sessions** on a range of topics, including the basics of child development, the impact of smoking and alcohol on health and domestic violence. These were attended by 92 people in total. We received funding this year which meant we could expand this programme, providing more opportunities for our families to gain skills and knowledge during interactive sessions.

**Comprehensive healthcare** for each person we support, delivering 173 medical interventions. Poor health has a significant impact on short-term quality of life and long-term prospects, and provides a barrier to work and school if not addressed. Interventions ranged from operations and treatment for serious illnesses to preventative medicine and treatment for minor conditions.

Our **fifth building project**, this year trialling a new delivery model involving local labour rather than international volunteers. 7 families benefitted from this, playing a key role in managing the work done on their houses. All were delighted with the results.

Our **playrooms** in the villages of Bobeica, Ciuciuleni and Geamana continued to be extremely popular with the children we work with. The playworkers observed notable changes in the behaviour of some, as well as positive interactions between children from different socio-economic backgrounds who might not otherwise interact.



**We purchased a house for the Stroiescu family** thanks to the generosity of one of our supporters, Maria Sweetnam. The family finally have the security of their own home after many years of inadequate housing and uncertainty.

Towards the end of 2017 **we began work in a new village, Loganesti in the district of Hincesti.** This was an exciting development for us, as it represented reaching a stage where there are very few families left who need our support in Bobeica, the first village we began work in. We will gradually move out of Bobeica and Ciuciuleni as the families we are supporting there become self-sufficient.

**Summer and Winter Projects,** providing exciting and busy programmes of activities for hundreds of children. These were valuable volunteer-led opportunities for children who have little to do during the school holidays to play, interact with others and enjoy a range of new experiences.



In Spring, **we purchased animals for families** who had a plan to use them to generate an income and/ or food as part of their journey to self-sufficiency. The animals ranged from goats and pig to chickens. Many have bred them and produced their own food during the year.

We increased our **media work** in 2017, making the most of opportunities to raise awareness of our work among new audiences. In Moldova we were covered on national TV and radio stations 32 times in total.

In the UK **our fundraising continued to be successful** and we exceeded 2016's income, raising our highest ever total of £93,877. We're very grateful to all our sponsors, donors and other supporters, without which our work could not continue.







## GOVERNANCE AND MANAGEMENT

The purpose of the charity is the prevention of relief of poverty in various villages in Moldova through the following objects:

- Family sponsorship and other projects by providing grants, items and service to individuals and families in need and/or charities or other organisations working to assist those in need or working to prevent or relieve poverty;
- Provision of assistance in the provision of education, training and healthcare projects for people of all ages;
- Funding of projects designed to improve the quality of life of Moldovans in need for activities to include but not limited to the renovation of housing, building recreational grounds and building and renovating public spaces;
- The placement and arrangement of volunteers to visit Moldova in order to assist those in need and with the aforementioned projects.

## STRUCTURE

Work in Moldova is led by our Project Manager, who is employed on a part-time consultancy basis. This year we were able to recruit a second part-time consultant as a Project Assistant, who has greatly supported our work with vulnerable families. Our work is also supported by a number of other occasional staff members and volunteers, including members of the Local Authorities in each village (mayors and social workers) and playworkers who run our playrooms. We are extremely grateful to these dedicated and skilful individuals for their hard work and determination to improve the lives of the families we support.

The charity is governed by a UK-based Trustee board, who have continued to meet quarterly during this year. The board is led by Emma Watson, Chair of Trustees, who is also a co-founder. There have been some changes in board membership and recruitment was undertaken to ensure the board benefits from the range of skills and experience needed to support the charity's activities. Recruitment will continue to be a priority into 2018, as a lack of capacity has been noted as a potential barrier to the expansion of activities.





## POLICIES AND PROCEDURES

The Trustees have continued to ensure policies are adequate to support all of the charity's activities. A full set of policies are now in place, including:

- Reserves policy (revised in 2017 to reflect our increased expenditure)
- Conflicts policy
- Safeguarding policy (to be reviewed in early 2018)
- Health and safety policy (to be reviewed in early 2018)
- Financial controls policy (to be reviewed in early 2018)
- A risk register is also in place.

A priority for 2018 will be assessing the ways in which these policies are applied to work and whether some improvements can be made to make them more effective in practice.

Research is also underway into areas including methods of transferring funds from the UK to Moldova and insurance for Moldovan staff to ensure governance standards are as high as possible.

## MANAGEMENT OF RISK

A risk register was created in 2015 to identify and mitigate potential risks and continued to be in operation this year. DBS checks were carried out on all volunteers in line with our safeguarding policy, with improvements made to the process for requesting these to ensure they are completed well ahead of volunteering projects. Expenditure on insurance was lower this year as international volunteers were not involved in the building project. The level of insurance needed continues to be reviewed annually.





## STRATEGY

At the beginning of 2016 a draft 3 year strategy was developed, setting out targets for growth. The majority of activities outlined in this strategy have been undertaken as planned; however, a full review will be a priority for the beginning of 2018. The Trustees have identified a need to continue to develop and improve methods for recording the impact of our work, which will inform the development of a realistic strategy which delivers the maximum impact for our beneficiaries.

# INDEPENDENT EXAMINER'S REPORT ON THE ACCOUNTS

<b>Report to the trustees of</b>	The Moldova Project
<b>On accounts for the year ended</b>	31st December 2017
<b>Charity no.</b>	1161680
<b>Respective responsibilities of trustees and examiner</b>	<p>The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.</p> <p>It is my responsibility to:</p> <ul style="list-style-type: none"><li>• examine the accounts under section 145 of the Charities Act,</li><li>• to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and</li><li>• to state whether particular matters have come to my attention.</li></ul>

## **Basis of independent examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

## **Independent examiner's statement**

In connection with my examination, no matter has come to my attention

1. which gives me reasonable cause to believe that in, any material respect, the requirements:

- to keep accounting records in accordance with section 130 of the Charities Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have been met.

## **Signed**



**Name** Arthur Greaves

**Date** 5th May 2018

## **Relevant qualifications**

Retired previously part qualified cost accountant and a local authority auditor (QICA)

## **Address**

30 Lynwood Avenue, Luton, Beds LU2 7TY

# FINANCIAL REVIEW

## Public Benefit

All of our activities are undertaken to further our charitable purposes for the benefit of the public. The Trustees have had regard to Charity Commission guidance on public benefit in section 4 of the Charities Act 2006.

## Financial review

The Moldova Project is in a strong position at the end of 2017 after a successful year. The charity trialled a new model for the building project in the summer of 2017 which did not require the services of volunteers from outside of Moldova. This reduced our expenditure (and corresponding income) on volunteer travel and accommodation. Despite this shift in our model, income still increased to £93,877 (£78,849 in 2016), even as income from volunteers has dropped to £1,750 from £11,755 in 2016.

In 2017 we have carried out a review of core expenditure with the aim of increasing the sustainability of our work. As a result of this review, we have made longer-term commitments to human resources in Moldova to ensure that our work can continue to be delivered on the ground. We have also designated a small monthly fund to dealing with the urgent needs of beneficiaries to allow the team in Moldova to respond more quickly to issues that arise. Through the introduction of new expenditure controls and successful fundraising we have freed up unrestricted funds in order to fund these changes; net unrestricted income was £18,310.

## 2017 income generation

Overall income in 2017 of £93,877 has increased on 2016 (£78,849). This is due to voluntary receipts increasing to £92,127 in 2017 from £67,094 in 2016.

The charity has secured significant unrestricted voluntary receipts of £28,285 in 2017. This has come from successful gift aid claims covering several years of £14,074, and donations from individuals.

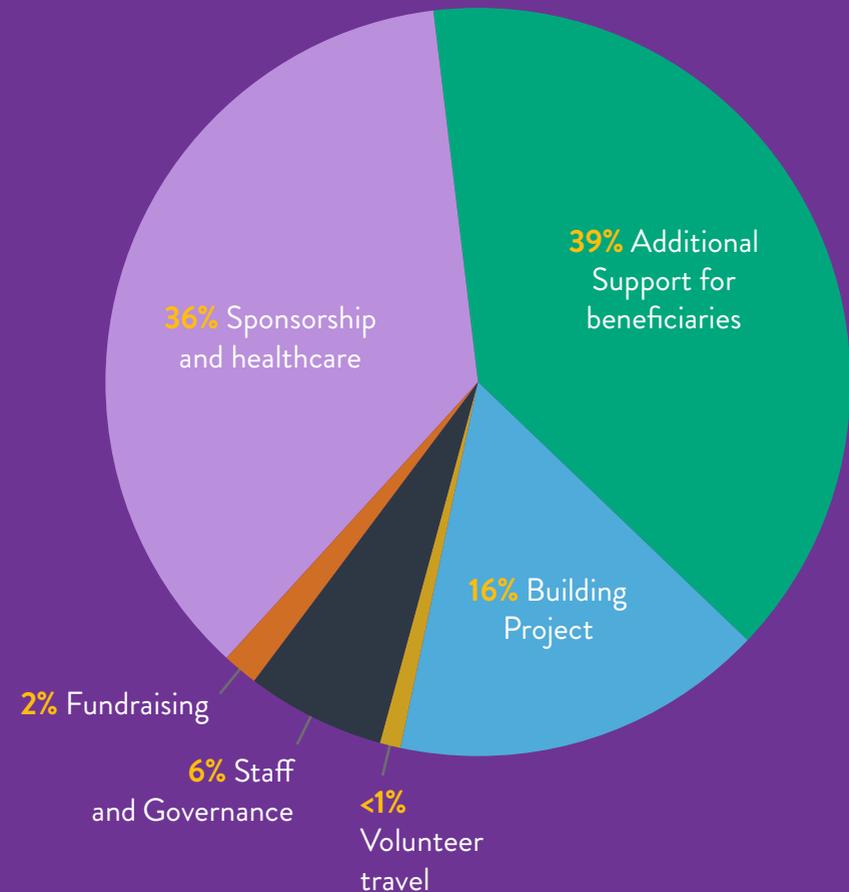
Restricted voluntary receipts have totalled £63,842. The most significant sources have been a donation of £10,218 from the Staff of HSE (Cork and Kerry) Association to fund the building project, a donation of £7,506 from Allergan International Foundation to fund healthcare assistance, and a donation of £6,000 from Allan and Nesta Ferguson Charitable Trust to fund training and the 2017 Winter Project. There have also been significant donations from individual donors.

As stated above, income from charitable activities has gone down to £1,750 in 2017 from £11,755 in 2016, due to the building project model trialled not requiring volunteers from outside of Moldova.

### 2017 cost distribution

While improving the charity's ability to deliver its activities in Moldova through commitments to human resources, the charity has continued to deliver a high level of support directly to beneficiaries. The charity's core sponsorship programme and healthcare support make up 36% of costs. Additional support for these beneficiaries, which includes small self-sufficiency projects, housing support, the Summer Project and the Winter Project comprises 39% of costs. The Building Project represented 16% of costs in 2017.

The Moldova Project's spending on charitable activities in 2017 included £20,072 on the sponsorship programme, level with the cost of the programme in 2016 (£20,278). £28,283 was spent on additional support for beneficiaries and £7,752 on healthcare support, an increase on the amount spent on these two items together in 2016 (£29,823). There was a slight increase in the amount spent on rebuilding homes of beneficiaries in the Building Project, with £12,439 spent, up from 2016 (£11,563). Due to volunteers outside of Moldova not being required for the Building Project, we were able to reduce volunteer travel costs for the year to £1,784 (£11,755 in 2016).



## CONSOLIDATED 2017 FINANCIAL STATEMENT

	Unrestricted (£)	Restricted (£)	2017 Total (£)	2016 Total (£)
<b>RECEIPTS</b>				
Voluntary receipts	28,285	63,842	92,127	67,094
Activities for generating funds (trading)	–	–	–	–
Investment dividends/interest	–	–	–	–
Income from charitable activities	–	1,750	1,750	11,755
Interest received	–	–	–	–
Other receipts	–	–	–	–
<b>Total Receipts</b>	<b>28,285</b>	<b>65,592</b>	<b>93,877</b>	<b>78,849</b>
<b>PAYMENTS</b>				
Costs of generating voluntary receipts	1,201	–	1,201	634
Costs of charitable activities	8,646	66,216	74,862	75,096
Governance and administration costs	128	–	128	188
<b>Total Payments</b>	<b>9,974</b>	<b>66,216</b>	<b>76,190</b>	<b>75,918</b>
<b>Net of Receipts / (Payments)</b>	<b>18,310</b>	<b>(624)</b>	<b>17,686</b>	<b>2,931</b>

## STATEMENT OF ASSETS AND LIABILITIES AT END DECEMBER 2017

		2017 Total (£)	2016 Total (£)
<b>Cash Funds</b>	Cash	27,819	13,432
<b>Other monetary assets</b>	Other debts	–	–
<b>Physical assets</b>	Computers and Equipment	–	–
	Furniture and fittings	–	–
	Other assets	–	–
<b>Total Assets</b>		<b>27,819</b>	<b>13,432</b>
<b>Liabilities</b>	Taxes due	–	–
	Staff costs	–	–
	Suppliers' accounts	1,497	355
	Other liabilities	–	–
<b>Total Liabilities</b>		<b>–</b>	<b>–</b>
<b>Net Assets</b>		<b>26,322</b>	<b>13,077</b>

### Reserves Policy

The charity targets an appropriate level of reserves in order to ensure it is prepared for an unexpected drop in funding. The reserves policy was set at £3,000 in 2015. The target was reviewed in May 2017 in light of the sustained increase in the level of the charity's activity and revised upwards to £6,000. The change in the target reflects the new contractual commitments to Moldovan consultants as well as the increase in the size of the core activities.

A target of £6,000 for the reserves was set to ensure that, in the event of an unexpected funding shortfall, alternative funds could be sourced, or alternatively, support could be withdrawn from beneficiaries gradually over a 3-month period, rather than immediately.

The reserves policy will be reviewed again when either; circumstances suggest a funding shortfall is more or less likely to occur than is currently the case, the level of activity of the charity changes, the aims of the charity change, or new guidance is issued by the Charity Commission. The Moldova Project has maintained reserves at the target level throughout 2017.

### Responsibility of Trustees

The Trustees are responsible for preparing the accounts in accordance with applicable law and regulations.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with ss132-166, Charities Act 2011 (CA 2011) and the Charities

(Accounts and Reports) Regulation 2008. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### Accounting Policies

The financial statements have been prepared under the historical cost convention and in accordance with ss132-166, Charities Act 2011 (CA 2011) and Charities (Accounts and Reports) Regulation 2008. They have been prepared on a receipts and payments basis. The particular accounting policies adopted are set out below.

**Incoming resources:** income is recognised in the financial statements when the charity receives this income. Voluntary income is received by way of grants and donations and is included in full in the accounts when received. Grants are recognised when the charity receives the grant. Incoming resources from grants, where related to performance and specific deliverables, are accounted for when the charity receives these grants.

**Resources expended:** the policy for including items within the relevant activity categories of resources expended is recognising the expenditure in the period occurred, on a receipts and payments basis.

**Restricted and unrestricted funds:** unrestricted funds are those received without conditions attached, which are spent at the discretion of the Trustees to further any of the charity's purposes. Restricted funds include those received from donors who express a preference for the use of the funds, where the charity designates those funds to reflect the purposes which donors had in mind.

### Other notes

The 2017 accounts include donations which did not come through the UK, but which were in support of the charity's activities in Moldova, including donations from non-UK supporters.

The 2017 accounts show liabilities of £1,497. This represents an obligation to maintain the services of two consultants in Moldova: a consultant responsible for managing operations; and a consultant in the role of assistant.

We spent more restricted funds in 2017 than we received, expending some funds from 2016.

The following changes have been made to the categories of income and expenditure from the 2016 accounts:

- a new income category of healthcare income and new expenditure category of healthcare support have been created; previously healthcare income was included within other donations and healthcare support costs were covered under additional support.
- to reflect the contractual commitment to the Moldovan consultants, and the separation of the consultant fees from the sponsorship programme costs as of June 2017, a new expenditure category of consultant fees has been created.
- a new category of office costs has been created to reflect that these costs are being incurred for the first time in Moldova; these are small as there is no permanent office space at present.



**DETAILED INCOME AND EXPENDITURE ACCOUNT**  
**FOR THE PERIOD JANUARY – DECEMBER 2017**

RECEIPTS	Unrestricted (£)	Restricted (£)	2017 Total (£)	2016 Total (£)
<b>Voluntary receipts</b>				
Sponsorship programme	–	18,334	18,334	12,146
Healthcare donations	–	7,506	7,506	–
Building project donations	–	12,439	12,439	7,699
Other donations	28,285	25,563	53,848	47,249
<b>Subtotal</b>	<b>28,285</b>	<b>63,842</b>	<b>92,127</b>	<b>67,094</b>
<b>Charitable Activities</b>				
Volunteer travel payments	–	1,750	1,750	11,755
<b>Subtotal</b>	<b>–</b>	<b>1,750</b>	<b>1,750</b>	<b>11,755</b>
<b>Total Receipts</b>	<b>28,285</b>	<b>65,592</b>	<b>93,877</b>	<b>78,849</b>
<b>PAYMENTS</b>				
<b>Costs of generating voluntary receipts</b>				
Fundraising application costs	63	–	63	–
Marketing materials	1,138	–	1,138	634
<b>Subtotal</b>	<b>1,201</b>	<b>–</b>	<b>1,201</b>	<b>634</b>
<b>Costs of charitable activities</b>				
Sponsorship programme	935	19,136	20,072	20,278
Healthcare costs	–	7,753	7,753	–
Additional support for beneficiaries	3,145	25,137	28,283	29,823
Volunteer travel costs	34	1,750	1,784	11,755
Building projects	–	12,439	12,439	11,563
Consultant costs	3,520	–	3,520	–
Office costs	469	–	469	–
Insurance	542	–	542	1,677
<b>Subtotal</b>	<b>8,646</b>	<b>66,216</b>	<b>74,862</b>	<b>75,096</b>
<b>Governance and administration costs</b>				
Governance costs	128	–	128	100
Trustee expenses	–	–	–	88
<b>Subtotal</b>	<b>128</b>	<b>–</b>	<b>128</b>	<b>188</b>
<b>Total Payments</b>	<b>9,974</b>	<b>66,216</b>	<b>76,190</b>	<b>75,918</b>



# THANK YOU!

As our work continues to expand, so does the network of people who make it all possible. Thank you so much to the following people and groups for their support this year – we couldn't do it without you!

## Individuals

Alex Kay	Gaby Hannah	Olga Ojog
Alina Florea	Geoff and Chris Watson	Olivia D'Cruz
Alison Dainty	Gwen Sautner	Orla O'Connell
Alistair Blanch	Harriet Smith	Peter Stadler
Ami Turner	Hayley Kuhl	Piers Casimir
Andrei Dorma	Helen Carr	Roman Gațcan
Ann O'Meara	Iain and Jacqui Edgar	Sandy McLennan
Anne Thompson	Iustina Rotaru	Sarah Edwards
Antigoni Koufi	Jacy Mesch	Sergiu Curlat
Arthur Greaves	Jordan Jones	Sigbjorn Pilskog
Aurelia-Balan Cojocaru	Karon Bearne	Shane and Ali Sweetnam
Beth Hounslow	Kym Brooks	Shona Jones
Bethan Mon	Liz O'Leary	Sheila and
Beth Pope and family	Lizzie and Paul Watson	Brian Sweetnam
Carrie-Ann Duff	Lizzy Stringer	Sorinela Buzdugan
Cathy and Tim Penrose	Louise O'Reilly	Pascari family
Chris Davies	Lucia Căpățîină	Richard Jennings
Clare Fitzsimons	Maria and Jerry Sweetnam	Romanita Revenco
Corrinne Turner	Mark Watson	Tasha Kimber
Denis Juc	Marie and Mike Christie	Terry Gallagher
Donna and Greg Janes	Margaret and Chris Watson	and Jude Grundy
Dylan Prins	Megan Leicester	Tom Manners
Ed and Bernice Vogelzang	Mercy Fleming	Tracey and Joelle Sleep
Emma Eden	Natalia Roman	Viorel Dragutan
Felicia Pricop	Odile van Onzenoort	Wilfrid Maughan

## Organisations

Boundary Oak School, Hampshire	Mico Company	Pro TV Chișinău
Allergan International Foundation	Radio Eco FM	Becor Company
Allan and Nesta Ferguson Charitable Trust	Diana Valuță	Radio Noroc
Staff of HSE (Cork and Kerry) Association	Prime TV	Moldova 1 TV
Youth and Sport of Chisinau Municipality	Jurnal TV	Orhei Vit Company
Local Authorities of Bobeica, Ciuciuleni, Logănești, Geamăna, Ciobanovca villages	Basarabiei	Natura Newspaper
General Direction of Education,	Moldova9	Gerards Junior School
Clifton House Charitable Trust	TVR Moldova	Banteer National School
Buburuza Mela Educational Center	Canal 3 TV	Betania Christian Center
Aqua Magic Aqua Park, Socoleni	Diez.md	Red Maids' School, Bristol
Mara Foundation, The Netherlands	Publica TV	CCF Moldova Organisation
The Librarius Bookstore Network	Radio Moldova	British Embassy in Moldova
	Radio Vocea Red	Maxi Dent Plus Stomatology