



The Loss of a Leader

This year we were incredibly sad to lose board member Te Rauotehuia Chapman-de Vos, known as Te Rau, who passed away at the beginning of May after a short battle with cancer.

After the incredible contributions Te Rau made to Hospice EBoP, it was a privilege to provide the best care we possibly could in her final months.

Current Hospice EBoP Board Chair Jude Wilson admired the unique perspective Te Rau brought to the organisation, saying "Te Rau's insight into how Hospice might best serve all of the community, but particularly Māori, was invaluable. She will be greatly missed by us all, both personally and for the many ways she contributed to the governance of Hospice Eastern Bay of Plenty."

The Hospice EBoP Board members and staff are incredibly saddened by the loss of Te Rau, and her remarkable and knowledgeable contribution to the Hospice EBoP Board will be remembered.



Mother's day High Tea a great hit!

Many thanks to the Red Apron Team (not to mention their husbands, friends and family) for bringing a High Tea Hospice Fundraiser to Whakatane. We are incredibly grateful to those who sponsored, volunteered, arranged flowers, loaned goods, supported and bought tickets - we are blown away that this first-time event raised \$5,000 for Hospice EBoP. What a fun way to fundraise!



2019

What did we make?

As the financial year ends, the question for many is: What did we spend and what did we make? As a charity, and service to the EBoP, our measures are a little different. This year we responded to 291 referrals, and helped them make every moment count.

We spent:

137,380 kms traveling to patients
15,037 volunteer hours
4,193 hrs in patient homes
79 hours in paid staff training

We made:

7,017 phone calls to patients
4,151 Home visits
2,641 comfortable nights of sleep (loaning Hospital beds to patients)

We made sure patients received the best possible care, knew what was available to them, were fully informed and in charge of their journey. Services were coordinated, family was supported, and education was given.

We made sure every patient was able to live every moment, the best they could, for as long as they could, with dignity and respect.

FROM THE Chief Executive

The winter months for Hospice can be quite busy, while our clinical team works hard to keep up with their caseloads, with the administration team working on the end of financial year wrap up and review. It's a time for gratitude and reflection, and we are pleased with the year's outcomes, it's a very satisfying product of hard work put in by many.

This time round we have had a few extras in the mix, with a big move of our Whakatane shop, the rollout of community consultation, and saying farewell to some team members who contributed a lot during their time here.

We were pleased with the reception of our community survey, with most of these being completed online. Our next step is to directly engage stakeholders including Iwi and relevant local services. This will help ensure Hospice's future direction reflects all of the community's needs.

I would like to express thanks to those who have gone the extra mile to support Hospice – including the recent High Tea, the movement of the shops, and organisers of fundraisers including Renshaws, Sheaffs resthome and Noel Leeming.

Finally I want to say thank you to the businesses, volunteers and individuals that continually give to our service. Your kindness will have an impact through the service we give to patients, and we couldn't do it without you.

PETER BASSETT
CHIEF EXECUTIVE

Whakatane shops temporary site

We have moved to a temporary site while our shop undergoes earthquake strengthening and a facelift. Til then you will find us at 186 The Strand (opposite BNZ, in the old Smith Sports Shoes shop). Please help us keep this compact space decluttered with lots of shopping visits!



Thank you for your service

This season we were sad to farewell Miria, Pat, Teresa and Liz who have either found new opportunities or moved into retirement.

We want to say thank you, not goodbye, and look forward to hearing about your new adventures!



Pat (Left)



Miria (Left)



Liz & Teresa

Could you help Hospice with some of our regular consumables or equipment?

The most helpful kind of donation is a regular one – whether it's your time, money, or a much needed item below. When we can prepare for what's coming, we can work more efficiently and put the focus on patients first. We are gratefully accepting gifts of:

A4 Paper Reams

Pens

Hand Sanitiser

Petrol vouchers

Biscuits

Tissues

Coffee

A4 Warwick books

Stamps

Envelopes

Surface Pros x 2

Post It stickers

Note paper

Highlighters

Dishwashing liquid

Cleaning products

*Over the bed
tables*

Commodos

Single sheets

*(new or good used
condition)*

Some of our Daily costs:

Petrol: \$64

Phone & internet: \$19.40

Vehicle insurance: \$21.50

Power: \$14.20

Vehicle Servicing: \$28

Mark Your Calendars:

Opotiki Fundraiser 6th October.

A committee is busy creating a fundraising event to benefit Hospice.

Including:

- Home tours
- High Tea
- Fashion show
- Auction

Watch the Hospice Facebook Page, pop into the Opotiki Pharmacy, or call Doris on 07 315 7361 or Pip on 07 315 7937.



RMBA Whakatane Charity Golf Tournament

Raising funds for Hospice Eastern Bay of Plenty

When: Friday, 11th October, Whakatane Golf Club

Fee: \$140 team of 4 or \$35 single

Registration: From 9.00 am

Start: 10.00 am Shot Gun Start - Ambrose

Enquiries: midlands@masterbuilder.org.nz

SPONSORED BY



Food & Beverage provided and spot prizes include \$1000 travel voucher from McIntosh Travel.

Can you support or join our community heroes?

Hospice provides its service free of charge to families, and we have amazing businesses who support what we do. Please do support the businesses who pay it forward! Here's a few things some Heroes have done in the last quarter.



Til the end of the year, you can take your jewellery to Renshaws on the Strand and they will clean it for a donation to Hospice. They've already raised \$500 and counting!



Sheaffs resthome residents, along with their diversional therapist Twinette Tautau ran raffles in-house to raise funds for charity. Thanks so much for supporting Hospice and your community!



Ora-Goodness in a Jar is donating a portion of their proceeds to charity every month. Thanks so much for supporting Hospice Sharday!



Noel Leeming ran a friends and family promotion during Hospice Awareness week, donating 2.5% of the promotion's sales to Hospice EBoP



Girls on Grass meticulously maintain around the Hospice property at a heavily discounted rate. Thanks ladies for all the hard work.



Seed Bank trial in Opotiki

Rotary Opotiki have coordinated a seed bank based at the Opotiki Hospice Shop. All sorts of seeds are being donated and sold in the Hospice shop with 100% of the proceeds supporting Hospice EBoP. Do pop in and check it out, there are some great seeds you can't buy anywhere else. It's had a great response so far and we hope this raises much-needed funds for Hospice!

Friends of Hospice - Regular donor Programme

Have you thought about becoming a regular donor? Just donating the cost of a coffee a week can have a real impact on our free service to patients. An automatic bank payment to the account **Hospice EBoP 03 0490 0172816 02** is the most effective option, and you receive an annual tax deductible receipt too. Just fill out the form below, get in touch at annah@hospiceebop.org.nz or phone Anna Hughes on 07 307 2244 today.

Volunteer team:

Join our volunteer team! It's a fun, social way to give back, meet people, get new skills and share the ones you've got. We are always recruiting reliable, trustworthy people to help out. In particular we have need for:

- Shop Assistants (especially those who can operate a till)
- Pickup and delivery men/women (for patient equipment and for the shops)
- Fundraising champions
- Te Reo Speaking patient sitters
- Car maintenance helpers
- Crafty people who can make giftware for the Hospice Shops

Head to www.hospiceebop.org.nz/volunteers to find out more, phone 07 307 2244 or fill out the form below.

Would you like to help Hospice Eastern Bay of Plenty?

I would like to become a Friend of Hospice

I would like to become a Hospice volunteer

(handyman work, equipment delivery/pick up, reception team, fundraising, family support, or Hospice Shop)

I would like to make a bequest

REGISTERED CHARITY CC23677

I would prefer future newsletters via email:

Or, make a donation: \$10 \$25 \$50 \$75 Other (your choice) \$ _____

Donation frequency: One-off Fortnightly Monthly by credit card

DONATION METHOD

I would like to pay by credit card. Credit card number: _____ CSV number: _____

Expiry date: _____ Name on card: _____ PLEASE NOTE: WE DO NOT STORE CREDIT CARD DETAILS IN OUR RECORDS

I would like to pay by internet banking. Please deposit into Hospice EBOP's Westpac account: **03 0490 0172816 02**

I would like to pay by cheque (enclosed). Post cheque to Hospice EBOP, PO Box 275, Whakatāne 3158.

MY DETAILS

Title: _____ First name: _____ Surname: _____

Address: _____ Postcode: _____ Phone: _____

Email: _____ Please contact me about leaving a bequest to Hospice EBOP

Please return this donation form to: **Hospice EBOP, 39 Goulstone Road, Whakatāne or PO Box 275, Whakatāne 3158**

ALL DONATIONS OVER \$5 QUALIFY FOR INCOME TAX EXEMPTION IN ACCORDANCE WITH IRD RULES. THE PRIVACY ACT OF 1993 REQUIRES US TO ADVISE YOU THAT WE KEEP CONTACT INFORMATION OF SUPPORTERS ON FILE TO HELP WITH FUNDRAISING. PLEASE LET US KNOW IF YOU DO NOT WANT US TO STORE YOUR INFORMATION OR WOULD LIKE TO BE REMOVED FROM OUR MAILING LIST.