

JOSÉ SOARES

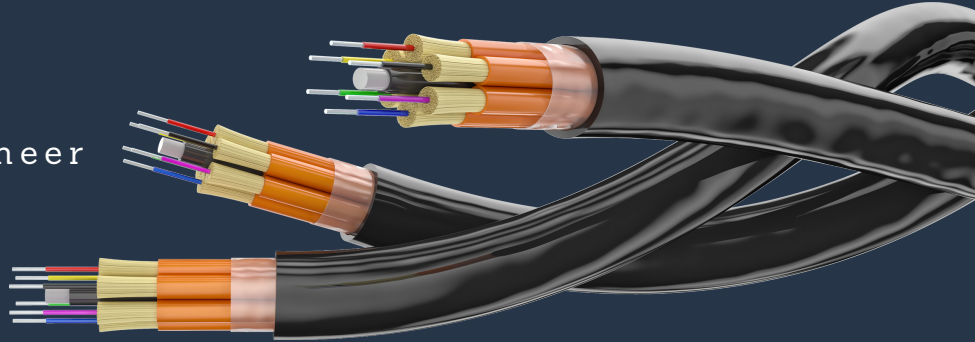
Telecommunications Engineer

Website: www.josesoares.co.nz

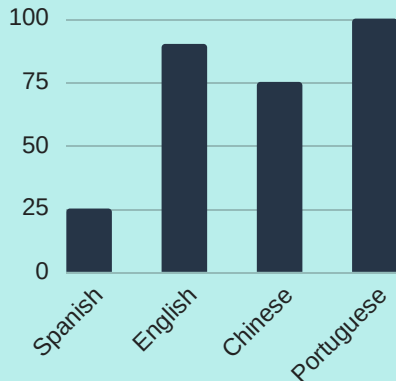
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LANGUAGE SKILLS



SKILLS

Good computer troubleshooting skills. Computer architecture. Highly exposed to different OS like Windows, MAC and Linux.

Good Customer service and relationship building skills. Ability to thrive on complex and technical challenges. Strong and effective verbal and written communication skills.

Creative spirit. Excellent time management, prioritising and multitasking skills.

Reliable and professional. Organised and Fast learner.

CERTIFICATIONS

FTTH - Fiber To The Home

WTC4 - Confined Space

STMS L1 - Traffic control

WTC7 - First Aid

WTC1 - Underground Network

WTC3 - Overhead Network

CHORUS NGA Build

CHORUS NGA Connect

CHORUS NGA MDU Build

CHORUS PTN

VS VPL Induction

Risk Management Training

Excavation Drill Permit

EDUCATION

BACHELOR OF TELECOMMUNICATIONS, MAJOR IN NETWORKING

XIDIAN University | 2011 - 2014

CHINESE LANGUAGE AND CULTURE

TIANJIN University | 2010 - 2011

FTTH, FIBRE TO THE HOME

E-TEC | March - July 2018

WORK EXPERIENCE

FIBRE OPTICS TECHNICIAN

NextGen Communications Ltd - 2018

Among many other tasks, I do the following on a daily basis: interpret job orders, schedule appointments with customers, install FTPs, ONTs, Blow Fibre from the FFP to the FTP, Boundary joints, fusion splice, fibre management, SLID programming using the Telnet protocol, fault finding and fix, maintain the company car, identify the tools required for each job, write reports using iAuditor.

IT SUPPORT

Nossa Senhora da Luz - 2008

In 2008 I worked as a Computer Technician and IT Support at a local School in my hometown, Luanda. Among many other tasks, I was responsible for installing, maintaining and repairing computer systems. Diagnose hardware and software faults

Solve technical problems. Develop policies and deliver training to staff using non-technical terms. Ensure that adequate IT infrastructure was in place and used to maximum capability.

WIMAX TECHNICAL SUPPORT ENGINEER (INTERNSHIP)

ShangHai KeTai | Summer of 2014

I worked closely with a senior WIMAX engineer, and among many other things I learned to troubleshoot, diagnose and repair faults in the WiMax RF network. Coordinate with technical support personnel, support vendors and equipment suppliers to repair faults and optimize network performance. Collect, analyse and report network performance data based on defined Key Performance Indicators. Identify, recommend and implement systems and process changes to enhance RF network performance. Identify the sources of harmful interference and take necessary steps to mitigate interference through changes to corporate frequency plan and work with other WiMax system operators to eliminate such sources of interference. Develop and review RF network and site designs to ensure that the design meets corporate business, technical and operational objectives.