

Meeting of the Minds 2018

Day 1 October 4th, 2018

- 7:30 am *Breakfast and Registration opens*
- 8:25 am *Welcome - Viona Latschaw, Director, Project Help Program, Washington State Labor Council, AFL-CIO*
- 8:30 am – 8:50 am *Opening Address, Jeff Johnson, President, Washington State Labor Council, AFL-CIO
Joel Sacks, Director, Department of Labor & Industries*
- 8:50 am – 9:50 am *Serving Our Workers with Catastrophic Injuries:
The L&I Team;
Barbara Burchell Briad, MSN, RN: Clinical Nurse Specialist
LaDonna Gehlhaar, Industrial Insurance Supervisor, Catastrophic and Unit 3
Mark Goodwin, Claims Administration Operations Manager
Liz Bonson, MD, MPH; Associate Medical Director
Harborview Team;
Carol Egan-Davis, MSW MHA, Health Services Manager
Kate Rohrer, PT, Director of Rehab Services - Outpatient*
- 9:50 am – 10:00 am *Break (Door Price)*
- 10:00 am – 11:00 am *BIIA Significant Decisions/Appellate Law Updates/Hanford
Mark Jaffe, Assistant Chief Industrial Insurance Judge, BIIA*
- 11:00 am – 12:00 pm *Calculating Benefits
Knowrasa T. Patrick, Assistant Chief Industrial Appeals Judge, BIIA*
- 12:00 pm – 1:00 pm *Lunch*
- 1:00 pm – 1:30 pm *Self-Insurance 2018-2019 Audit Plan
Brian A.P. Schmidlkofer; Compliance Operations Manager for Self Insurance,
Department of Labor & Industries*
- 1:30 pm – 2:30 pm *Penalties for SIE Adjudication Delays; Making Sense of Unreasonable Delay
Lynn D.W. Hendrickson, Assistant Chief Industrial Appeals Judge, BIIA*
- 2:30 pm – 2:45 pm *Break (Door Prize)*
- 2:45 pm – 3:45 pm *Vocational Recovery, Ending Bureau Genic Disability
Erich Hahn, Return-to-Work Systems Analyst, Department of Labor & Industries
Wayne Shatto, Return-to-Work Data Manager, Department of Labor & Industries*
- 3:45 pm – 4:45 pm *Stopping Fraud & Abuse in Workers' Compensation
H. Randy Littlefield, Chief of Investigations
Department of Labor & Industries*
- 4:45 pm *Closing*

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Day 2 October 5th, 2018

- 7:30 am *Breakfast and Registration Opens*
- 7:55 Start *Welcome* - Viona Latschaw, Director, Project Help Program, Washington State Labor Council, AFL-CIO
- 8:00 am – 8:15 am *Opening Address*; Lynne Dodson, Secretary Treasurer, Washington State Labor Council, AFL-CIO
- 8:15 am – 9:15 am *Panel – Strategies to Improve Communication and Understanding the Claim Process For LEP customers*
Moderator, Jessica Gallardo, Project Help Bilingual Specialist, Washington State Labor Council AFL-CIO
Lori Evans, Ltd. English Proficiency Manager, Ins. Svs., Department of Labor & Industries
Perla Gamboa, Web & Comm. Services – Language Access, Department of Labor & Industries
- 9:15 am – 9:30 am *Break (Door Prize)*
- 9:30 am – 10:30 am *You Think You've Seen It, But Have You? Interactive Claim Scenarios*
Viona Latschaw, Director, Project Help Program, Washington State Labor Council, AFL-CIO
Cherie Wagaman, Outreach Specialist/Project Help Liaison, Department of Labor & Industries
- 10:30 am – 11:30 pm *Top Ten Things to Know About Industrial Insurance Appeals*
Brian Watkins, Assistant Chief Industrial Appeals Judge, BIIA
- 11:30 pm – 12:00 pm *Lunch*
- 12:00 pm – 1:00 pm *Occupational Hearing Loss Claims and Related Services*
LaDonna Gehlhaar, Industrial Insurance Supervisor, Catastrophic and Unit 3
- 1:00 pm – 2:30 pm *You Be the Judge (Mock Trial)*
Moderator, Lynn D.W. Hendrickson, Assistant Chief Industrial Appeals Judge, BIIA
Cheryl Carlson, Mediation/Review Judge, BIIA
Holly Kessler, Mediation/Review Judge, BIIA
William Andrew Myers, Hearing Judge, BIIA
- 2:30 pm – 2:35 pm *Closing Remarks*