

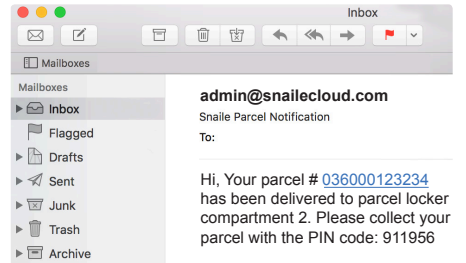
## 1 Notification from snaile

You'll receive an SMS text message from snaile or you will receive an email notifying you that your parcel has been delivered.\* It will specify locker compartment, as well as the PIN code necessary to collect parcel.

\*Whether you receive a snaile notifications via SMS text or email will depend on how you have been set up by your parcel locker internal administrator.

Hi, Your parcel # [036000123234](#) – SMS TEXT has been delivered to parcel locker compartment 2. Please collect your parcel with the PIN code: 911956

EMAIL –



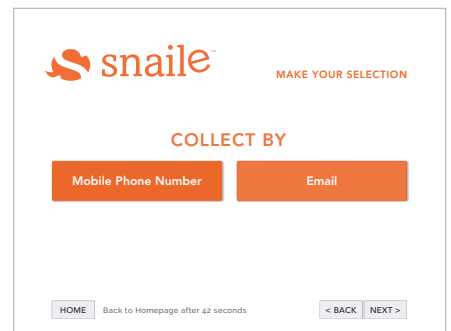
## 2 Head on over to the snaile parcel locker

After you select your language preference (English or French), you will select **"Collect"**.



## 3 Login

If you received the snaile notification via SMS text message then you would collect by "Mobile Phone Number" conversely, if you received the snaile notification via Email, you would collect by "Email". **Make your selection.**



## 4 Login with your mobile phone number

If you received an SMS text message, key-in your **10-digit mobile phone number** (include area code but not country code ie. 1), followed by the PIN code provided and hit "enter".

or

## Login with your email address

If you received an email notification, key-in your **email address**, followed by the PIN code provided and hit "enter".



## 5 Compartment door will open automatically

Once you have entered the required two-factor login credentials (ie. mobile phone number + PIN code or email address + PIN code) the compartment door will open automatically. Collect your parcel then please close compartment door. **Thank you.**

