

# **PATIENT BILL OF RIGHTS AND RESPONSIBILITIES**

1. You have the right to considerate and respectful care provided by competent personnel. We expect our staff to behave as advocates for all patients.
2. You have the right to know the name and credentials of the attending physician responsible for your care, the names and credentials of other physicians participating in your care, and the names and credentials and functions of other healthcare staff having direct contact with you.
3. You have the right to privacy concerning your own medical care program. Confidentiality of your healthcare matters is a major priority.
4. You have the right to know the hospital rules and regulations that apply to you as a patient.
5. You have the right to understand all requests by our staff and directions given by our staff in a language that you fully understand.
6. You have the right to full information (disclosure) in terms you can understand, concerning your diagnosis, your treatment, and your prognosis including information about alternative procedures and possible complications. We reserve the right to share this information your designated next of kin or other appropriate person when it is not medically advisable to share the information with you.
7. You have the right to informed consent. We cannot perform any procedure on you without your written consent, except in emergency, at which point, we will try to communicate with you as best as we can.
8. You have the right to self-determination of your medical care.
9. You have the right to expect a timely response to reports of pain.
10. You have the right to seek second opinions.
11. You have the right to medical care without discrimination .
12. If necessary, you have the right to be transferred to another facility.

13. You have the right to examine your bill and receive a detailed explanation of your bill.

14. You have the right to information regarding your healthcare insurance as it affects your hospital bill.

15. You have the right to give an advance directive.

16. As a patient, you are responsible:

To give your health care provider correct and complete information about your present medical condition, past illnesses, hospitalization, medications, including over-the-counter drugs/herbal supplements and other health matters

To report changes in your condition and/or perceived safety concerns in your care

To tell your health care provider if you understand the plan of treatment and what is expected of you, including pain relief options, and to ask questions if you do not understand

To follow the treatment plan recommended by your health care provider

To keep appointments or notify the health care provider or facility if you cannot keep your appointment

To accept responsibility for your actions if you refuse treatment or do not follow the health care provider's instructions

To meet your health care financial obligations promptly

To follow rules and regulations on patient care and conduct

To be considerate of the hospital's personnel and property