



September 24, 2017

Regional Transit Board of Directors
Henry Li, General Manager/CEO
1400 29th Street
Sacramento, CA 95816

Re: Board Item 3 – Fare Vending Machine & Dynamic Message Signs RFP

Dear Board of Directors and Mr. Li:

The Sacramento Transit Riders Union (SacTRU) is writing to support RT staff's work on the Fare Vending Machine (FVM) procurement project. We would request that the Dynamic Message Signs also be presented to the Mobility Advisory Council (MAC) **prior** to the official RFP being sent out for bids.

SacTRU has been working with RT staff to ensure that Universal Design standards were incorporated into the Technical Specifications for the RFP proposal. Staff presented a draft of these specifications at the MAC meeting on August 24 which showed the incorporation of these important accessibility design principals into the RFP. We see the continued commitment of staff working on this project to include innovative and accessible design in their efforts to request a short extension from the California Transportation Commission (CTC) to pursue the RFP process instead of the lowest bidder process. We would be happy to support and assist RT in this request as we believe it will lead to the procurement of better machines for RT riders. If you would like a letter of support for this request to the CTC, SacTRU is happy to provide one.

Our members expressed their interest in seeing the final language for the FVM technical specifications for review. They also expressed concerns that the cash fares should have the ability to purchase all ticket options available to individuals using Connect Cards and credit cards, including day passes and free transfers.

Additionally, our members requested that the Dynamic Message Signs be presented to the Mobility Advisory Council for review and comment prior to any RFPs being submitted or board action being taken. The object and purpose of the MAC is to advise RT on system accessibility features and improvements. Dynamic Message signs will inherently change and influence riders with audio/visual impairments accessibility as well as station design. The Council is meant to provide RT with the consumer's perspective on many of RT's system improvements, such as RT facilities and stations. Their input should be included in staff analysis and board discussion prior to the purchase of system equipment and upgrades. Bringing the MAC into the conversation later in the process potentially undermines their ability to engage in a meaningful and productive way, and may result in RT purchasing products which don't meet Title VI requirements and STA universal design standards. We request that the Dynamic Message Signs be presented to the MAC at their next meeting.

SacTRU supports the staff's effort to incorporate universal design features and increased accessibility in the new Fare Fending Machines and would encourage them to extend this effort to all future upgrades and RFP request development processes, including the Dynamic Message Signs. Please include this letter in the public record.

Sincerely,



SacTRU