



November 17, 2019

Regional Transit Board of Directors
Henry Li, General Manager/CEO
1400 29th Street
Sacramento, CA 95816

Re: Request for Update on Pilot Projects

Dear Board of Directors and Mr. Li:

As 2019 comes to an end, the Sacramento Transit Riders Union (SacTRU) is writing to request an up-to-date report to the Board and members of the public on a variety of pilot projects that have been implemented in recent years. Without regular review of successful or challenging pilot projects, it is difficult for the Board and members of the public to know how funding should be invested in the future. We request an update on the following projects:

- Watt/I-80 Elevator Maintenance and Repair/Replacement
- SmaRT Ride micro-transit implementation, challenges, farebox recovery, and ridership data
- Adoption rate of Connect Card and ZipPass as replacement for cash fares to ensure compliance with Title VI analysis
- Bus stop and infrastructure removal or improvements
- Real-time messaging/service announcements (audio and visual) at light rail stations and bus stops
- Real-time tracking of buses and plans to share data with open source transit apps
- Weekend customer service use (number of contacts and types of requests)

As this is information SacRT staff should already be collecting, SacTRU believes preparing a report for the Board and public should be possible by the final meeting of 2019. Please include this letter in the public record.

Sincerely,

SacTRU