



Inspection Report

ATTRACTIONS HAWAII, L.P.

Customer ID: **3406**

Certificate: **95-C-0011**

Site: 001

ATTRACTIONS HAWAII, L.P.

SEA LIFE PARK

41-202 KALANIANAOLE HWY, STE. 7

Type: ROUTINE INSPECTION

Date: Dec-01-2010

WAIMANALO, HI 96795

2.8

NOTIFICATION OF CHANGE OF NAME, ADDRESS, CONTROL, OR OWNERSHIP OF BUSINESS.

A licensee shall promptly notify the USDA-APHIS-Animal Care Western Regional Director within 10 days of any change in the name, address, management, substantial control or ownership of licensed business or operation, or of any additional sites. Taxpayer identification number, effective date of property transfer, and appropriate contact information at licensed facility shall also be provided to APHIS.

This information was not provided at the time of management change in 2010. Correct by immediately notifying Western Regional Office of updated information.

This report addresses inspection site visit of 1-2 December 2010.

Exit interview conducted with General Manager and staff members 2 December 2010.

End of report.

Prepared By:

ELIZABETH L LYONS, D.V.M. USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 5009

Dec-09-2010

Received By:

SENT VIA EMAIL TO (b) (6), (b) (7)(C)

Date:

Title: GENERAL MANAGER

Dec-14-2010



Inspection Report

ATTRACTIONS HAWAII, L.P.

Customer ID: **3406**

Certificate: **95-C-0011**

Site: 001

ATTRACTIONS HAWAII, L.P.

SEA LIFE PARK

41-202 KALANIANAOLE HWY, STE. 7

Type: ROUTINE INSPECTION

Date: Mar-09-**2012**

WAIMANALO, HI 96795

3.103 (b)

FACILITIES, OUTDOOR.

"Sec. 3.103 Facilities, outdoor.

...

(b) Shelter. Natural or artificial shelter which is appropriate for the species concerned, when the local climatic conditions are taken into consideration, shall be provided for all marine mammals kept outdoors to afford them protection from the weather or from direct sunlight."

A number of the cetacean and pinniped enclosures do not have shaded areas to protect the animals from direct sunlight. Direct sunlight can be uncomfortable for the animals and can adversely affect their health, especially eye health.

The curator said that sufficient shade can be provided in all animal areas **within 60 days.**

The inspection was accompanied by the curator.

The exit briefing was conducted with the curator, the attending veterinarian, and the general manager.

Prepared By:

GWYNN HALLBERG, D.V.M. USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 5036

Mar-22-2012

Received By:

(b) (6), (b) (7)(C), VIA E-MAIL

Date:

Title: CURATOR

Mar-22-2012



Inspection Report

Attractions Hawaii
L.P.
Sea Life Park
41-202 Kalaniana'ole Hwy, Ste. 7
Waimanalo, HI 96795

Customer ID: **3406**
Certificate: **95-C-0011**
Site: 001
ATTRACTIONS HAWAII, L.P.

Type: ROUTINE INSPECTION

Date: May-14-2013

3.103 (b) REPEAT FACILITIES, OUTDOOR.

"Sec. 3.103 Facilities, outdoor.

...

(b) Shelter. Natural or artificial shelter which is appropriate for the species concerned, when the local climatic conditions are taken into consideration, shall be provided for all marine mammals kept outdoors to afford them protection from the weather or from direct sunlight."

A number of the cetacean and pinniped enclosures do not have shaded areas to protect the animals from direct sunlight. Direct sunlight can be uncomfortable for the animals and can adversely affect their health, especially eye health.

To be corrected by original correction deadline.

An exit briefing was conducted with facility representatives.

Prepared By: (b) (6), (b) (7)(C)

JEFFREY A LEE, D.V.M. USDA, APHIS, Animal Care

Date:
May-17-2013

Title: VETERINARY MEDICAL OFFICER Inspector 6032

Received By: FACILITY REPRESENTATIVE

Title: DELIVERED TO FACILITY

Date:
May-17-2013



Inspection Report

Attractions Hawaii L.P.
Sea Life Park
41-202 Kalaniana'ole Hwy, Ste. 7
Waimanalo, HI 96795

Customer ID: **3406**
Certificate: **95-C-0011**
Site: 001
ATTRACTIONS HAWAII, L.P.

Type: ROUTINE INSPECTION

Date: Jun-11-2014

3.103 (b) **REPEAT**
FACILITIES, OUTDOOR.

A number of the cetacean enclosures (Dolphin Cove, Aloha Discovery and Backstage tanks) do not have shaded areas to protect the animals from direct sunlight. Direct sunlight can be uncomfortable for the animals and can adversely affect their health, especially eye health.
To be corrected by original correction deadline.

Inspection and exit briefing was conducted on-site with facility representative.

Prepared By: (b) (6), (b) (7)(C)
AARON RHYNER, V M O USDA, APHIS, Animal Care **Date:**
Title: VETERINARY MEDICAL OFFICER Inspector 6077 Nov-04-2015

Received By: (b) (6), (b) (7)(C)
Title: CURATOR **Date:** Nov-04-2015



Inspection Report

ATTRACTIONS HAWAII L.P.

Customer ID: **3406**

Certificate: **95-C-0011**

Site: 001

ATTRACTIONS HAWAII, L.P.

SEA LIFE PARK

41-202 KALANIANAOLE HWY, STE. 7

Type: --RESCINDED--

Date: Jun-11-2014

WAIMANALO, HI 96795

2.131 (d) (1)

HANDLING OF ANIMALS.

During the inspection, the APHIS VMO observed the facility s swim with the dolphin program (SWDP) in 2 different pools and noted the following observations:

In the Dolphin s Cove pool, 3 different interactive sessions (synonymous with SWDP) were taking place at once (in 3 different areas of the pool). Two of the sessions had 20 human participants each and one session had 8 human participants (for a total of 48 participants in the pool). For the sessions, there were a total of 5 attendants between the 3 sessions (1 attendant per session in the pool and 2 additional attendants on the pool deck). Four bottlenose dolphins were used between the 3 sessions (the dolphins would rotate between the sessions or have a short rest period). The interactive session lasted 30 minutes. The animals are used in 3-4 sessions per day.

In the Aloha Discovery pool, 2 different interactive sessions were taking place at once (in 2 different areas of the pool). Each of the sessions had 10 human participants (for a total of 20 participants in the pool). For the sessions, there were a total of 3 attendants between the 2 sessions (1 attendant per session in the pool and 1 additional attendant on the pool deck). 2 bottlenose dolphins were used between the 2 sessions. The interactive session lasted 30 minutes.

For the Dolphin Cove pool, the amount of human participants per animal per session equals **12 to 1** (48 human participants for 4 animals). For the Aloha Discovery pool, the amount of human participants per animal per session equals **10 to 1** (20 human participants for 2 animals).

At the time of inspection, **the facility did not have systems in place** to record the number of minutes each animal participated in the interactive sessions or the number of human participants that are involved in the interactive sessions.

Animals that are subject to excessive numbers of human participants per interactive session can lead to increased stress on the animal. Increased stress can lead to behavioral and medical issues including but not limited to: head pressing, aggression, stomach ulcers, regurgitation, inappetance and weight loss. **The amount of human participants per animal per session should not exceed currently accepted industry and professional standards in order ensure the good health and well-being of the animals.** Additionally, with the amount of attendants per human participants present during the sessions, the facility cannot

Prepared By:

AARON RHYNER, V M O USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6077

Jun-17-2014

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

Jun-17-2014



Inspection Report

adequately monitor all aspects of the session and if needed, intervene accordingly. Adequate number of attendants are needed to ensure the participants are not touching, holding or grabbing the animals inappropriately, which can lead to stress or injury to the animals.

Moving forward, systems should be in place in order to track the amount of time each animal is used per session per day and how many human participants are involved per interactive sessions per day. Also, the number of attendants per session should be adjusted in order to adequately monitor human participant's activities.
To be corrected by 6/30/14.

3.103 (b) **REPEAT**

FACILITIES, OUTDOOR.

A number of the cetacean enclosures (Dolphin Cove, Aloha Discovery and Backstage tanks) do not have shaded areas to protect the animals from direct sunlight. Direct sunlight can be uncomfortable for the animals and can adversely affect their health, especially eye health.

To be corrected by original correction deadline.

Inspection and exit briefing was conducted on-site with facility representative.

Prepared By:

AARON RHYNER, V M O USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6077

Jun-17-2014

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

Jun-17-2014



Inspection Report

Attractions Hawaii L.P.
41-202 Kalaniana'ole Hwy, Ste. 7
Waimanalo, HI 96795

Customer ID: **3406**
Certificate: **95-C-0011**
Site: 001
ATTRACTIONS HAWAII, L.P.

Type: ROUTINE INSPECTION
Date: 22-SEP-2015

3.101(a)(3)

FACILITIES, GENERAL.

Various marine mammal enclosures had surfaces within them that had one or more of the following problems: corrosion, rust stains, paint that was coming off, or surfaces that had deteriorated.

Specifically, the following were observed:

- In the Open Theater enclosure for dolphins many of the metal structural supports holding the panes of glass have **extensive areas of rust that threaten their structural strength.**
- In the monk seal enclosure there are some **small patches of missing / peeling paint.**
- In Dolphin Cove there are areas where the paint is missing and the surface is discolored or appears to be deteriorating.
- In the Sea Lion Feeding Pool there are areas where the paint has come off of the surfaces, there is some rust, and **the dry resting area has a concrete surface that is crumbling, cracked, and deteriorating.**
- In the Aloha Discovery dolphin pool there is some **exposed rebar that is rusting.**
- In the Sea Lion Show holding area there is **rust on the chain-link fencing that comprises part of the enclosures,** there is **paint missing from many surfaces,** and the above **ground pool has a deteriorating surface.**

Exposure to contaminants could affect water quality, present an ingestion risk, which could be harmful to the animals. Extensive corrosion could cause catastrophic damage to enclosures holding marine mammals. All surfaces in primary enclosures for marine mammals must be constructed of durable, nontoxic materials that facilitate cleaning, and disinfection as appropriate, sufficient to maintain optimal water quality, and keep the animals safe. All surfaces in all marine mammal enclosures should be maintained in good repair as part of a regular, ongoing maintenance program.

An **extension** has been granted until September 30, 2016

Prepared By:

PAMELA SMITH, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6036

Date:
11-JUL-2016

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Title: CURATOR

Date:
11-JUL-2016



Inspection Report

3.103(b) REPEAT

FACILITIES, OUTDOOR.

Whereas the facility has done an excellent job of providing additional shade for the most of the marine mammal housing areas, there were still two areas of concern noted on this inspection:

- At Dolphin Cove the entire pool complex is divided into four sections. The largest section, where the interactions with the public occur, does not have adequate shade at times when there is little shade from the "pirate ship ", dock/walkways and nearby mountains and vegetation. The Dolphin Cove pool is at least 20 feet deep. Although the dolphins are rotated through the sections during the day, **an animal in the large pool may not have access to shade when it desires to seek shade.**

- **In the Aloha Discovery pool, where interactions with the public occur, there is not adequate shade at times** when there is little shade from nearby mountains and vegetation. The Aloha Discovery pool was repainted a darker blue in Spring 2015. Although a shade structure has been installed along the east side of this pool, the interactions occur in the north end, where steps and benches are installed for guests to be situated during interactions.

Direct sunlight can be uncomfortable for the animals and can adversely affect their health, especially eye health. Additional steps should be taken to provide even more shade for marine mammals when they choose to seek shade, and when they are being asked to interact with the trainers / public, which involves holding their heads out of the water, and looking up toward the sky. **The facility should re-review shade for all marine mammal enclosures and ensure that adequate shade is provided.**

This issue was cited previously, with a **past due correction date**. An **extension** has been granted until September 30, 2016.

3.103(c)

FACILITIES, OUTDOOR.

The facility does not have a perimeter fence sufficient to keep unauthorized persons and animals out of the facility.

Whereas there is a fence encircling the majority of the facility, there are many places where the fence fails to meet

Prepared By:

PAMELA SMITH, D V M USDA, APHIS, Animal Care

Date:

11-JUL-2016

Title: VETERINARY MEDICAL OFFICER 6036

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Date:

11-JUL-2016

Title: CURATOR



Inspection Report

the requirements.

Specifically, the following were observed:

- Many sections of the fence had large gaps underneath the fence, of four to eight inches, that could allow animals to enter the facility.
- There were several openings / gaps / missing sections in the fence-line.
- There were many sections of fence-line that did not meet the six foot height requirement.
- Some parts of the fence had horizontal metal support poles that were rusted through, or otherwise broken.
- Some areas, such as turnstiles and decorative bamboo pole fencing at the entrances, provided no impediment to people or animals wishing to pass through.

Inadequate fencing puts the animals at risk from unauthorized persons, and also from animals which could enter the facility and come into contact with the marine mammals, posing a risk of injury or disease. Steps should be taken to ensure that the fencing meets the requirements under 3.103 (c). Fencing should be at least six feet in height in order to deter trespassers, and the fence should be maintained so as to keep animals and unauthorized people from passing under or through the fence.

To be corrected by 10/1/16.

The inspection was completed on 9/22 and 9/23/15.

An exit interview was conducted with the curator and the attending veterinarian.

Prepared By:

PAMELA SMITH, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6036

Date:
11-JUL-2016

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Title: CURATOR

Date:
11-JUL-2016



Inspection Report

ATTRACTIONS HAWAII L.P.

Customer ID: **3406**

Certificate: **95-C-0011**

Site: 001

ATTRACTIONS HAWAII, L.P.

SEA LIFE PARK

41-202 KALANIANAOLE HWY, STE. 7

Type: --RESCINDED--

Date: Sep-22-2015

WAIMANALO, HI 96795

3.101 (a) (3)

FACILITIES, GENERAL.

Various marine mammal enclosures had surfaces within them that had one or more of the following problems: corrosion, rust stains, paint that was coming off, or surfaces that had deteriorated.

Specifically, the following were observed:

- In the Open Theater enclosure for dolphins many of the metal structural supports holding the panes of glass have extensive areas of rust that threaten their structural strength.
- In the monk seal enclosure there are some small patches of missing / peeling paint.
- In Dolphin Cove there are areas where the paint is missing and the surface is discolored or appears to be deteriorating.
- In the Sea Lion Feeding Pool there are areas where the paint has come off of the surfaces, there is some rust, and the dry resting area has a concrete surface that is crumbling, cracked, and deteriorating.
- In the Aloha Discovery dolphin pool there is some exposed rebar that is rusting.
- In the Sea Lion Show holding area there is rust on the chain-link fencing that comprises part of the enclosures, there is paint missing from many surfaces, and the above ground pool has a deteriorating surface.

Exposure to contaminants could affect water quality, present an ingestion risk, which could be harmful to the animals. Extensive corrosion could cause catastrophic damage to enclosures holding marine mammals. All surfaces in primary enclosures for marine mammals must be constructed of durable, nontoxic materials that facilitate cleaning, and disinfection as appropriate, sufficient to maintain optimal water quality, and keep the animals safe. All surfaces in all marine mammal enclosures should be maintained in good repair as part of a regular, ongoing maintenance program.

To be corrected by 4/1/16.

3.103 (b) REPEAT

FACILITIES, OUTDOOR.

Whereas the facility has done an excellent job of providing additional shade for the most of the marine

Prepared By:

PAMELA L SMITH, D.V.M. USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6036

Sep-30-2015

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Date:

Title: CURATOR

Sep-30-2015



Inspection Report

mammal housing areas, there were still two areas of concern noted on this inspection:

- At Dolphin Cove the entire pool complex is divided into four sections. The largest section, where the interactions with the public occur, does not have adequate shade. Although the dolphins are rotated through the sections during the day, an animal in the large pool may not have access to shade when it desires to seek shade. Additionally the animals do not have shade during interactions with the public.

- In the Aloha Discovery pool, where interactions with the public occur, there is not adequate shade. Although a shade structure has been installed along the east side of this pool, the interactions occur in the north end, where steps and benches are installed for guests to be situated during interactions.

Direct sunlight can be uncomfortable for the animals and can adversely affect their health, especially eye health. Steps should be taken to provide adequate shade for marine mammals when they choose to seek shade, and when they are being asked to interact with the trainers / public, which involves holding their heads out of the water, and looking up toward the sky. The facility should review shade for all marine mammal enclosures and ensure that adequate shade is provided.

This issue was cited previously, with a past due correction date.

3.103 (c)

FACILITIES, OUTDOOR.

The facility does not have a perimeter fence sufficient to keep unauthorized persons and animals out of the facility. Whereas there is a fence encircling the majority of the facility, there are many places where the fence fails to meet the requirements.

Specifically, the following were observed:

- Many sections of the fence had large gaps underneath the fence, of four to eight inches, that could allow animals to enter the facility.
- There were several openings / gaps / missing sections in the fence-line.
- There were many sections of fence-line that did not meet the six foot height requirement.
- Some parts of the fence had horizontal metal support poles that were rusted through, or otherwise broken.
- Some areas, such as turnstiles and decorative bamboo pole fencing at the entrances, provided no impediment to people or animals wishing to pass through.

Inadequate fencing puts the animals at risk from unauthorized persons, and also from animals which could enter the facility and come into contact with the marine mammals, posing a risk of injury or disease. Steps should be taken to ensure that the fencing meets the requirements under 3.103 (c). Fencing should be at least six feet in height in order to deter trespassers, and the fence should be maintained so as to keep animals and unauthorized people from passing under or through the fence.

Prepared By:

PAMELA L SMITH, D.V.M. USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6036

Sep-30-2015

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Date:

Title: CURATOR

Sep-30-2015



Inspection Report

To be corrected by 10/1/16.

The inspection was completed on 9/22 and 9/23/15.

An exit interview was conducted with the curator and the attending veterinarian.

Prepared By:

PAMELA L SMITH, D.V.M. USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6036

Sep-30-2015

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Date:

Title: CURATOR

Sep-30-2015



Inspection Report

Attractions Hawaii L.P.
Sea Life Park
41-202 Kalaniana'ole Hwy, Ste. 7
Waimanalo, HI 96795

Customer ID: **3406**
Certificate: **95-C-0011**
Site: 001
ATTRACTIONS HAWAII, L.P.

Type: ROUTINE INSPECTION
Date: Jul-17-2016

Focused inspection on marine mammal health.
No non-compliant items were identified during this inspection.
An exit interview was conducted with the facility representative.

Prepared By:

(b) (6), (b) (7)(C)

PAMELA L SMITH, D.V.M. USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6036

Date:
Jul-29-2016

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Title: CURATOR

Date:
Jul-29-2016



Inspection Report

Attractions Hawaii L.P.
41-202 Kalaniana'ole Hwy, Ste. 7
Waimanalo, HI 96795

Customer ID: **3406**
Certificate: **95-C-0011**
Site: 001
ATTRACTIONS HAWAII, L.P.

Type: ROUTINE INSPECTION
Date: 23-MAR-2017

3.103(c) REPEAT

FACILITIES, OUTDOOR.

The facility does not have a perimeter fence sufficient to keep unauthorized persons and animals out of the facility. Whereas the fence that encircles the majority of the facility has undergone extensive repairs and improvement, there are still some places where the perimeter fence falls short of the requirements.

Specifically, the following were observed:

- Some sections of the white PVC fence have large gaps underneath the fence, of four to twelve inches, that could allow animals to enter the facility.
- There are some openings / gaps / missing sections in the fence-line.
- There were many sections of fence-line that did not meet the six foot height requirement on both sides of the fence.

Inadequate fencing puts the animals at risk from unauthorized persons, and also from animals which could enter the facility and come into contact with the marine mammals, posing a risk of injury or disease. Steps should be taken to ensure that the fencing meets the requirements under 3.103 (c). Fencing should be at least six feet in height in order to deter trespassers, and the fence should be maintained so as to keep animals and unauthorized people from passing under or through the fence.

This inspection and exit interview were conducted with facility representatives.

Prepared By:

SMITH PAMELA, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6036

Date:
27-MAR-2017

Received By:

(b) (6), (b) (7)(C) VIA EMAIL

Title: CURATOR

Date:
27-MAR-2017