

The Orange County Plan to End Homelessness sets out action steps January 2019 through December 2020 to prevent and end homelessness in Orange County.

VISION: Homelessness in Orange County becomes **rare, brief, and one-time.**

This plan aligns with goals outlined in the federal strategic plan to end homelessness Home, Together: to end homelessness and chronic homelessness among veterans, people with disabilities, families with children, unaccompanied youth, and all others. Home, Together lays out eight objectives in four categories:

1. Ensure Homelessness is a Rare Experience

Objective 1.1: Collaboratively Build Lasting Systems that End Homelessness

Objective 1.2: Increase Capacity and Strengthen Practices to Prevent Housing Crises and Homelessness

2. Ensure Homelessness is a Brief Experience

Objective 2.1: Identify and Engage All People Experiencing Homelessness as Quickly as Possible

Objective 2.2: Provide Immediate Access to Low-Barrier Emergency Shelter or other Temporary Accommodations to All Who Need it

Objective 2.3: Implement Coordinated Entry to Standardize Assessment and Prioritization Processes and Streamline Connections to Housing and Services

Objective 2.4: Assist People to Move Swiftly into Permanent Housing with Appropriate and Person-Centered Services

3. Ensure Homelessness is a One-Time Experience

Objective 3.1: Prevent Returns to Homelessness through Connections to Adequate Services and Opportunities

4. Sustain an End to Homelessness

Objective 4.1: Sustain Practices and Systems at a Scale Necessary to Respond to Future Needs

Action Step	Who
1. Develop messaging about OCPEH work, gaps in the homeless service system, and Orange County homeless data	Coordinator, Leadership Team
2. Educate Leadership Team and other community members about homeless service system gaps analysis through Homelessness 201 presentation	Coordinator
3. Develop ongoing project data review and project performance improvement process	Coordinator, Data & Grants Workgroup
4. Work with public housing authorities to develop Move On from PSH strategies	Coordinator
5. Develop partnerships with three affordable housing providers to take referrals directly from OC Connect, coordinated entry	Coordinator, Leadership Team
6. Work with local governments and foundations to require new affordable housing developments to take referrals directly from OC Connect, coordinated entry	Coordinator, Leadership Team
7. Work with other human service agencies to transform human services to become trauma-informed system in Orange County	Coordinator
8. Conduct data analysis on racial disparities related to homelessness and present this info alongside annual Community Data Review event	Coordinator
9. To better reflect the people being served in the Orange County homeless service system, increase percentage of African-Americans on the OCPEH Leadership Team from 19% to at least 35%	Leadership Team
10. Conduct evaluation of coordinated entry system	Coordinator, TA Provider
11. Develop a plan in coordination with faith-based and other community groups about transferring administration of Project Connect from OCPEH to other agency or group	Coordinator
12. Conduct listening sessions with different stakeholder groups	Coordinator, Leadership Team
12a. People experiencing homelessness	
12b. Homeless service providers	
12c. Hillsborough & Northern Orange stakeholders	
12d. Chapel Hill-Carrboro downtown businesses	
12e. Emergency responders	
12f. People with disabilities and disability advocates	
12g. LGBTQ advocates, service organizations, and people who identify as LGBTQ	
12h. Local government staff/officials	
12i. Youth, youth service agencies, and youth advocates	
12j. Public Housing Authorities and Fair Housing staff and advocates	
12k. Landlords	

Timeline

Action Step	Jan 2019	Apr 2019	Jul 2019	Oct 2019	Jan 2020	Apr 2020	Jul 2020	Oct 2020	Final
1. Messaging									
2. Homelessness 201									
3. Project Performance									
4. Move On									
5. OC Connect referrals from AH									
6. Funders requiring OC Connect referrals									
7. Trauma-informed system									
8. Data									
9. Increase POC on LT									
10. CE Evaluation									
11. Project Connect to another group									
12. Listening Sessions									



Proposed timeline, not yet started



Action in progress



Completed