



Genesis provides one-to-one support 24hrs per day 7 days per week to children, youth and adults. We also provide staff coverage for illness, job vacancy, training and/or vacation to ensure consistent support.

Our Management Team is readily available to provide consultation to ensure quality and cost-effective service.

Please contact us to discuss how we can tailor our service to meet your unique needs.

Please contact:

Tel: 1-888-267-0559

Fax: 1-888-267-8314

All services are on a fee-for-service basis

www.genesisupportservices.com



Providing specialized support services to individuals of all ages with mental health issues, complex needs, developmental disabilities and/or any range of behaviour challenges.

About Genesis

Our Mission

To generate opportunities for success by advocating for our clients, protecting their rights, allowing them to thrive in a non-judgmental environment while building positive relationships and maintaining safety, security and stability.

Our Vision

To be established as a formidable source of client-centered support, delivering a unique model of care based on a layered system of service that ensures accountability and quality assurance.

Core Values

- Recognize the uniqueness and respect the dignity of each individual.
- Professional, accountable and ethical conduct.
- Collaborate, communicate and generate solutions.
- Continuous learning and ongoing education and training.

What We Do

Our team provides support for individuals in residential settings (group homes and familial residences), schools, day or vocational programs as well as hospitals, treatment and correctional facilities.

We offer mental health and behaviour support to manage issues such as physical aggression, anxiety, depression, self-harm and crisis situations.

Specialized Support Services:

- Child & Youth
- Autism (ABA & IBI)
- Developmental Disabilities
- Youth Justice System
- School Refusal
- Family Reunification
- Transitional Support between Living Environments
- Mental Health and Behaviour Challenges
- Respite Care for Families and Caregivers

Our People

Our **Specialized Support Workers** possess University or College level education with a minimum of five years of relevant experience. They work with children, adolescents, adults and their families. They also have extensive specialized experience in managing challenging behaviours.

Our **Specialized Support Workers** excel at establishing therapeutic rapport with clients. They implement strategies and communicate with families and team members on a regular basis to ensure optimized, transparent and consistent programs.

Our **Behaviour Consultants** are also available to work collaboratively with families and team members to provide assessment, develop specialized individual behaviour programs and monitor and supervise the Specialized Support Workers.

Our **Management Team** provides ongoing support and assistance with the development, evaluation and implementation of individualized programming. They follow up on a regular basis to ensure continuity of service and excellence in care.