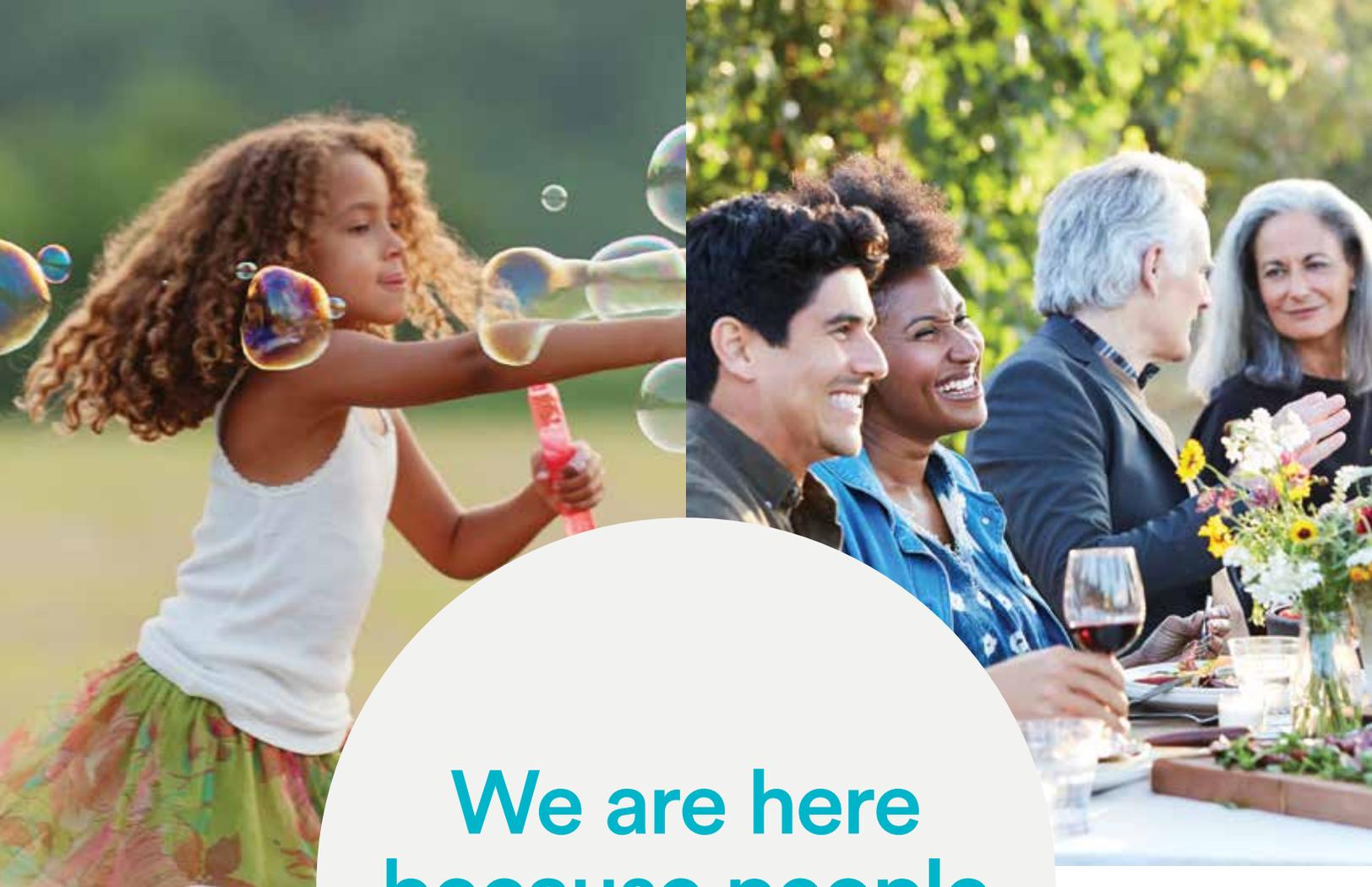# It's clear. People matter.

topaz

We are here because people matter

We are dedicated to advancing
healthcare technology solutions that
remove barriers, transform care
delivery and make a meaningful
difference for the people we serve.

The Topaz Difference

At Topaz, we understand how behavioral health clinicians, social services providers and integrated health practitioners work, and we use that knowledge to create healthcare technology solutions tailored for integrated delivery models.

> " What we appreciate most about Topaz is that the company has a solutions-focused mentality and their team is willing to go the extra mile to ensure our unique needs are met.

Joey Zepeda,
Director of Operations,
Arizona Youth & Family Services

Solutions that are CCHIT certified for Meaningful Use

User-friendly software created by clinicians for clinicians

One-stop shop for electronic health record (EHR) and practice management (PM) needs

Behavioral health content developed to Medicaid standards

Integrated behavioral and physical health clinical content

Proprietary implementation process

60-day post go-live audit before warm hand off to support

Support agreements include upgrades to meet federal standards

Complete access to your data

"
Topaz has helped build the bridges and interfaces needed within our agency, which has resulted in quality patient care. It has also enabled us to keep our talent pool happy by offering physicians customized workflow solutions.

Thomas Castellanos,
Chief Financial Officer,
Valle del Sol

Electronic Health Record

Less admin time, more client care.

Topaz offers an electronic health record (EHR) solution that complements federal regulations, incentive programs and payment reform initiatives.

The technology is simple and easy to use, with role-based workflows. Developed by clinicians for clinicians, the content is focused on behavioral healthcare and integrated healthcare. Topaz's EHR solution allows you to optimize your practice by streamlining business practices, reducing administrative burdens and improving client care.

Topaz's EHR benefits include:

- ✓ Streamline MU, PQRS and UDS reporting using embedded criteria

- ✓ Automatically eliminate the need to duplicate data entries

- ✓ Be alerted to important vital signs and lab data for co-morbid chronic conditions and diagnoses

- ✓ Help standardize care using "standing orders" and nurse protocols for crisis, substance abuse and residential organizations

- ✓ Increase productivity and reduce clinician documentation time

- ✓ Improve care management using guidelines embedded in your workflow

- ✓ Integrate with NextGen® products including population health, Practice Management, Patient Portal, NextPen® Digital Pen, Mirth and NextGen Mobile

Residential Patient Bed Board.

The Residential Patient Bed Board is a centralized and sortable view to monitor, locate and maintain availability across multiple locations. Health monitoring tools provide alerts and insights of overdue and upcoming tasks that are easily accessed for each client in an efficient workflow.

Centralized & Sortable

One dashboard allows you to see, filter and sort by locations, bed availability and the physical location of patients.

Efficient Workflow

Efficient and intuitive presentation of information allows you to view and document effectively.

Track Overdue & Upcoming Tasks

Immediately spot upcoming and over due action items that are important to your organization.

Multiple Location Support

Never miss an an opportunity for placement by centralizing management of all locations in one place.

Care Coordination View.

Goal:	Patient will not experience any injury from falls.

The Care Coordination View is a central repository for patient care information utilized by all members of the care team. Greater focus on patient goals and expected outcomes, as well as establishing a clear and organized set of specific interventions, function together to improve patient care and increase staff efficiency.

Flexible design
Allows you to configure and personalize, eliminating development expenses.

Minimize training time
Role-based presentation of information helps reduce training time.

15 years of collective intelligence
Input of countless behavioral and integrated health providers.

Design efficiency
Packet templates that organize and display meaningful information on one summary page and a robust demographic screen, an individual user preferences.

Intuitive design
Follows a DAP format for behavioral health and a SOAP format for physicians.

Improve profitability and ROI.

Topaz's EHR solution allows you to perform smarter and more intuitively using content developed by clinicians for clinicians.

A simple, streamlined design and heads-up display allows users to view meaningful information about clients as soon as the chart is opened. Our EHR solution allows you to streamline implementation, minimize training time and attain impressive adoption rates with simple configuration changes you can do without IT experience. With Topaz's EHR solution you get real-time data access, automated reporting, visibility into your productivity, a proven ROI and more.

Benefits include:

- Connect with Health Information Exchanges (HIE), health systems, referral partners and more

- Communicate more efficiently with your clients using NextGen® Patient Portal, NextGen Care, automated calls and texting

- Add interoperability – use a shared database and single-vendor architecture

- Better cash flow through optimized claims and fewer denials and timely documentation

- Gain real-time access to up-to-the-minute client data for higher quality care

- Increase volume by increasing provider productivity and identifying clients with treatment gaps

- Automate referrals, prescriptions, lab results and more

- Improve and track outcomes for pay-for-performance revenue and expanding funding sources

- Coordinate holistic care with all treatment team members – team member list, referral history, care plan history and more

- Reduce expenses for transcription, paper, postage, storage and data entry

- Streamline reporting via automated data capture directly into your normal workflow

- Improve reimbursements with better E&M coding accuracy with coding assistance

- Align your clinical and business requirements with our total, integrated solution

Practice Management Tools

Greater revenue control.

With Topaz's Practice Management (PM) tools, you can gain greater revenue control and grow your bottom line. Through streamlined workflows, clients are improving productivity and enhancing cash flow.

PM tools include Background Business Processor (BBP), WorkLog Manager, AutoFlow, real-time claim edits, smart reporting, electronic claims, resource scheduler and award winning client support.

Make informed decisions
Manage every facet of your organization with business intelligence reporting

Payment utilization
Utilize prospective payment systems (PPS) and value-based purchasing (VBP)

Be compliant
ICD-10, collaborative, accountable care, Meaningful Use, MACRA and beyond

Increase productivity
Labor-intensive tasks become just a few simple clicks

Be integrated
Completely integrated and run on a single database, reducing hours of work needed to enter redundant data and eliminate time-consuming processes

The power of Practice Management.

Practice Management doesn't end when you leave the office. The Background Business Processor (BBP) performs claims management and other routine tasks while you sleep – automatically, at a time you choose. Run overnight tasks such as claims scrubbing, eligibility verifications, appointment reminders, and have task follow-ups waiting for your staff the next morning. With WorkLog Manager, PM configures to your business rules. It monitors and responds to events in the system by creating, sending and auto completing tasks in real time for designated staff members. Reporting is made easier with line-item-level, drill-down reporting capabilities.

Practice Management tools include:

- Automatic import of electronic remittance (835) files
- Electronic claim file generation
- Automatic printing of paper claims
- Appointment reminders
- Claims status code imports
- Execution of stored procedures

- Batch or on-demand (270/271) eligibility verification
- Track staff productivity, prioritize tasks
- Automated collections and follow-up processes
- Claim creation and claim scrubbing
- Collection letters
- Automatic generation of reports

" I came to Meridian HealthCare as a former trainer of other EHR products and appreciate how robust Topaz's EHR solution is. Together, we have worked to bridge the gap in one system to serve all of our patients/clients' needs in the most efficient way.

Denise Hoover,
Information Systems Data Manager,
Meridian HealthCare

Topaz was founded in 2000 by two large, community-based behavioral health organizations. Topaz develops custom healthcare technology solutions tailored to the specific needs of behavioral health and social services organizations in partnership with NextGen®. The idea for Topaz was born from a need for electronic clinical components and documentation geared toward behavioral health and integrated healthcare providers. Topaz was developed as a solution to that need.

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