

Anesthetic Billing Update

We just wanted to touch base on a few things that were discussed at the event last month with those who were unable to make it.

1. Dental Slates (also known by many as “No-Pay Days”)

The dental surgeon should know the coverage information for each patient on the slate that day. They will generally be Social Assistance, NIHB, private pay, or if they have prior approval, MB Health. These are hard to track down, and we have been contacting the Surgeons office for each of these slates to try to find the correct information. If you're able to get the coverage and required information listed below upfront from the Surgeon - it would be very helpful and would also make collecting payment for you much quicker. If you're unable to get any information, please provide the contact information for the Surgeons office.

- Social Assistance/Employment and Income Assistance - Requires Case #
- NIHB - Requires client ID # (usually 10 digits) or Family and Band #
- MB Health - Requires prior approval (if you can get the letter of approval from the Surgeon, it increases the speed of payment)

2. Slate Guarantees

Reid sent an email out regarding the current slates and submission process. If you didn't get this email or have any further questions please advise. I will

attach the form he included in that email here as well as post it on our website. Most of you send these forms in yourselves, which is preferable only because we have no way at Code-Med of monitoring payment for these as they don't come through our services. We don't mind emailing them to the WRHA Anesthesia office if you send them to us completed, but won't be able to help in tracking payment for them.

3. Code-Med Website

We have changed our website and added a Client only portal which will house any Manitoba Health, Doctors Manitoba, and 3rd Party Updates as well as any Anesthetic Billing sheets we have created. The password is our office phone number (4897522). www.code-med.com

4. Faxing

If you're one of our clients who faxes in billing, please use my direct line at 204-272-6382 if possible. Our old number is still in service and will still reach us if you forget, but is used by our entire office. This number comes directly to my inbox and makes confirming faxes much easier.

5. Refugee Claims

The claims from the beginning of this year have now been processed on our end. If there are any new ones, please be sure to get the UCI # (9 or 10 digits) so we can bill Blue Cross for them.

If you have any questions please feel free to ask. We strive to keep our clients informed and our billing efficient and accurate. If you have any feedback, we'd love to hear it.

We hope you have a great summer.

*Kind regards,
Chelsea, Linda, Karen & Ben*