



Deaf Umbrella  
We've got you covered

## ABOUT US

- BRITISH SIGN LANGUAGE INTERPRETER SERVICES -
  - Education providers at all levels
- Service providers helping to build independent futures via CIC programme
- We supply NRCPD Interpreters and qualified Communication Support Workers to business and people who are Deaf in London & SE region

## DEAF UMBRELLA CIC

PRE - EMPLOYMENT TRAINING FOR DEAF PEOPLE



Deaf Umbrella C.I.C.  
Make it happen

110 SERVICE USERS  
IN 2 YEARS

22%  
Into full time  
employment

17%  
back into  
education

## WEBSITE DATA

563 SESSIONS

NEW VISITORS:  
344 - 61,1 %

RETURNING VISITORS:  
219 - 38,9 %

347 unique visitors & 1,41 K page views

Organic Search 30,70%

Direct 29%

Referral 25,40%

Social 14,90%

## REVIEWS & TESTIMONIALS

"Deaf umbrella have always tried to get me an interpreter for the date and time required. On the one occasion where they were unable to do it, they rang back that afternoon to arrange a time suitable to myself."

"Efficient and quick support with supplying very strong CSWs; would recommend"

"Always a pleasure to work with your company. Thanks for the help at our event"

"I am very happy to use Deaf Umbrella as they have arranged a BSL interpreter for my Hearing Impaired customer on short notice and also info taken before meeting the person. Very prompt in sending the confirmation with time & date."



4.3 Google rating



# WORK & TEAM



- We cover **172** assignments on average per month
- We have **28** staff working PAYE per month and utilise a bank of freelance staff
- **2** staff have been with us over **10 years**
- On average staff stay with us **3 years** or more
- We have CPD monthly for staff to improve their skills
- We access video apps to chat with service users on average 3 times a day

## HONORS & AWARDS

Best of British UK Business  
The Sun  
October 2016

London Business Awards 2016 - Runner Up  
Best New Business Deaf Umbrella CIC  
FSB London Business Awards  
July 2016

Winners - London Business Awards - 2015  
Federation of Small Business  
July 2015

Civic Recognition Awards 2015  
London Borough of Bexley  
April 2015

Winners - Bexley in Business 2015  
Commitment to the Community  
& Training and Development  
Bexley in Business - Prospects Group  
February 2015

Highly Commended - Bexley in business awards 2015  
Deaf Umbrella Training CIC  
Bexley in Business - Prospects Group  
February 2015

Boss of the Year  
Executive PA Magazine  
October 2014

London Business Awards 2014 - Entrepreneur of the Year  
London Business Awards \* Prospects  
June 2014

London Business Awards 2014 - Highly Commended  
London Business Awards \* Prospects  
June 2014

Bexley Business Awards Winners 2014  
Commitment to the Community  
& Training and Development  
Bexley in Business  
February 2014

Entrepreneur of the Year 2013 Winner  
South London Business Awards  
July 2013

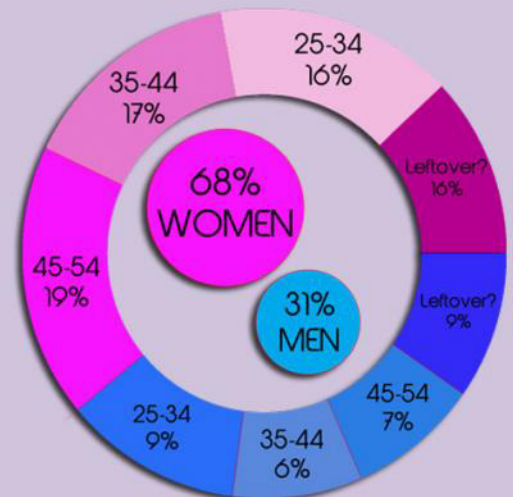
Training & Development Award Finalists 2013  
South London Business Awards  
May 2013

Commended for Training & Development 2013  
Bexley in Business Awards  
January 2013

## SOCIAL STATS



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## CONTACT

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