

The Valley Plaza “Mother’s Day Heart Scramble” Promotion

TERMS AND CONDITIONS

1. Information on how to enter and prizes form part of these Terms and Conditions. Participation in this Promotion is deemed acceptance of these Terms and Conditions.

ELIGIBILITY

2. Entry is only open to Australian residents aged 16 years or over. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this Promotion.
3. The directors, management and employees (and their immediate families) of the Promoter, printers, suppliers, providers and agencies whom are directly associated with the conduct of this promotion, and the directors, management and employees of retail tenants are ineligible to enter the promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

PROMOTION PERIOD

4. The promotion commences at 3:00pm (AEST) on 29/04/2020 and entries close at 3:00pm (AEST) on 08/05/2020.

HOW TO ENTER

5. To enter this Promotion, eligible individuals must, during the Promotion Period, follow the directions indicated in Item 1.

LIMITS ON ENTRY

6. Limit of one (1) entry permitted per eligible person for each Daily Prize. And limit of one (1) entry permitted per eligible person for the Major Prize.

WINNER DETERMINATION

7. Every eligible entrant for Daily Prize should solve the scrambled word and answer in the comments under the Facebook post.
8. Every eligible entrant for Major Prize should use the 6 correct answers announced on 5th May 2020 to write (in comments) about their Mum
9. Winners of Daily Prize with correct answer will be selected randomly by the computer at 3:00pm (AEST) on 05/05/2020 at 187 Wilson Rd, Green Valley NSW 2168, Australia.
10. Winner of Major Prize will be selected randomly by the computer at 3:00pm (AEST) on 08/05/2020 at 187 Wilson Rd, Green Valley NSW 2168, Australia.
11. Winners will be informed in writing through Facebook message and the names will be published on the promotional website and the social media pages within seven (7) days after the draw and will remain on the promotional website for no

less than twenty-eight days. All reasonable steps to notify the winner of the results of the draw will be taken by the Promoter.

PRIZES

12. The prize or prizes to be awarded are indicated in Item 3.
13. Prizes can be posted to the winner with postage address provided to the Promoter or they can be claimed in person from Centre management office after 8th April 2020 with proof of identity during office hour. Winner must notify the Promoter how they want to collect the prize when they are informed in writing. Prizes must be collected in person from Centre management office if postage address is not provided before 13th May 2020.
14. Any ancillary costs associated with redeeming the Gift Card are not included. Any unused balance of the Gift Card will not be awarded as cash. The card is not replaceable if lost, stolen, damaged or expired.

UNCLAIMED PRIZE DRAW

15. The Promoter will conduct an unclaimed prize draw (if required) at the same place as the original draw at the time and on the date indicated in Item 4 to award the prize(s). This date will be no sooner than three (3) months after the original draw. Winners, if any, will be notified in writing within two (2) business days of the draw and their name will be published on the Promotional Website and the Promoter's social media within seven (7) days of the draw date.

GENERAL

16. Incomplete, indecipherable or illegible entries will be deemed invalid.
17. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
18. If a winner of the prize is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian on the winner's behalf.
19. Entrants can only enter in their own name and through one (1) Facebook account. Entrants who provide incorrect, misleading or fraudulent information are ineligible to participate in the promotion and all entries of an Entrant who is deemed by the Promoter to have provided incorrect, misleading or fraudulent information may, at the discretion of the Promoter, be deemed invalid. The Promoter reserves the right to request the Entrant produce (within the requested time) appropriate photo identification or other documentation (to the Promoter's satisfaction, at its sole discretion) in order to confirm the Entrant's identity, eligibility to enter and claim the prize, and any information submitted by the Entrant in entering the promotion, before issuing the prize. If any documentation required by the Promoter is not received by the Promoter or an Entrant or entry has not been verified or validated to the Promoter's (or its nominated agent's) satisfaction then all the entries of that Entrant may be ineligible and deemed invalid.
20. Once an entry is submitted, entrants acknowledge that the entry may not be withdrawn, altered or deleted (especially their social media comment used for the entry). Entrants also acknowledge that their Facebook page will be updated by entering the promotion and that their entry or entries and their name, username and/or profile photograph may be featured on the Promotional Website and/or the Promoter's Instagram and/or Facebook accounts and will be

featured on their personal Instagram and/or Facebook page and generally on Instagram and/or Facebook (as applicable) for public viewing during the Promotional Period.

21. The prize will only be awarded following any winner validation and verification that the Promoter, or its nominated agents, requires in their sole absolute discretion.
22. If for any reason a winner does not take the prize or an element of the prize at the time specified, then the prize or that element of the prize will be forfeited and will not be redeemable for cash.
23. Total prize pool value is the value indicated in Item 5.
24. Costs associated with accessing the Promotional Website and/or Instagram and/or Facebook remain an Entrant's responsibility and may vary depending on the Internet service or telecommunications provider used.
25. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash.
26. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
27. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, social media profile and age) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
28. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorized intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
29. Facebook membership, application and use of Facebook is subject to its terms and conditions of use, which can be viewed at www.facebook.com/terms.php.
30. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook. Entrants understand that they are providing their information to the Promoter and not to Facebook. The information an entrant provides will only be used for the purposes outlined in these Terms and Conditions. Any questions, comments or complaints about this promotion must be directed to the Promoter and not to Facebook.
31. The Promoter and its associated agencies and companies exclude all liability (including negligence) except for any liability that cannot be excluded by law

(including any applicable consumer guarantee under the Consumer Law), for any direct or indirect injury, loss and/or damage arising in any way out of the promotion. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect, inaccurate or incomplete information communicated, (ii) lost or damaged entries, prize claims or prize; and/or (iii) acceptance and/or use of any prize.

PRIVACY

32. In order to conduct this Promotion, the Promoter needs to collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and regulatory authorities. Participation in the Promotion is conditional on providing this information.
33. Entrant agrees to being entered into the The Valley Plaza database as part of the condition of entry. The Valley Plaza may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages to the entrant. Entrants should direct any request to access, update or correct information to the Promoter. All personal details of entrants will be stored in accordance with the Promoter's Privacy Policy. Upon the entrant's request, all information provided will be removed from the database. To request details to be removed, please write to the Marketing Manager, Centre management 187 Wilson Rd, Green Valley NSW 2168, Australia. All entries remain the property of the Promoter.
34. The "Promoter" is Po Sang Brothers Investments (Australia) Pty Ltd (ABN 87 076 850 532) C/- The Valley Plaza, Centre Management, 187 Wilson Rd, Green Valley NSW 2168, Australia. Telephone: 02 9826 8811.

NSW Permit No. LTPM/20/05534

Item 1

To enter the promotion, entrants must, during the promotional period:

1. Visit The Valley Plaza (Centre) Facebook page
2. become a registered user of Facebook (Entrants who are already registered users of Facebook will not be required to complete this step)
3. For the avoidance of doubt, entrants' profiles must be on public display and contain adequate details to allow the Promoter to identify the entrant for the entrant to be eligible for entry.
4. From 29th April to 4th May 2020, a scramble word that describes Mothers will be posted on the Facebook page daily
5. To be eligible to win the Daily Prize, the customer must add the unscrambled word in the comments under that scramble word post
6. To be eligible to win the Major Prize, the customer must use the 6 correct answers announced on 5th May 2020 to write (in comments) about their Mum

Item 2

Daily Prize Draw Date

Date: 5th May 2020

Time: 3pm (AEST)

Major Prize Draw Date

Date: 8th May 2020

Time: 3pm (AEST)

Item 3

Prize or prizes to be awarded include:

Prize	Qty	Total Valued at
Daily Prize of \$50 The Valley Plaza Gift Card	6	\$300.00 AUD
Major Prize of \$200 The Valley Plaza Gift Card	1	\$200.00 AUD

For the purpose of the NSW Lottery Department, no prohibited prizes will be given away.

For the purpose of the NSW Lottery Department the value of each prize will not exceed \$1,000.

Item 4

Unclaimed Prize Draw Date: 8th August 2020

Time: 03.00pm AEST

In the case of an event prize being unclaimed, this draw may take place three (3) months after the original draw.

Item 5

Value of total prize pool is: \$500.00AUD

For the purpose of the NSW Lottery Department the value of the total prizes to be awarded in each State/Territory via the blanket permit will not exceed \$100,000.