Sarah FEBRISSY

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DIGITAL CONSULTANT
SENIOR BUSINESS ADVISOR

BAA. DESS, MSc.

EDUCATION

Certification in Web Marketing Management
WebMarketing Agency, Paris, 2015

Specialized Master's Degree in Management and Organizational Engineering
Field: Chatnge Management
IIM-CNAM, Paris, 2008

Second Degree Diploma in Corporate Finance - DESS
Corporate strategy
UQAM-HEC Montreal, 2003

Bachelor Degree in Business Administration Operations and Quality Management
UQAM, Montreal, 1999

QUALIFICATIONS

PNL Technician, Communications skills
Cerf consultant, Guadeloupe, 2016

Professional Certificate, English as a Second Language, UWI-Barbados, 2012

Team management, Business processes, Performance management,
CEGOS & AFNOR, Paris, 2001

SKILLS

Pack Office
Adobe Suite
Informatique de gestion

Internet
Medias sociaux
Outils Open Source

French
English
B Class Driver's License

COMPETENCES

14 years of national and international experiences in :
- Process optimization design, Operations improvement, Quality management
- Project coordination, Change management, Client/Supplier relationship
- Communication strategy, Web marketing, Business development opportunities

Capacity to elaborate effective advisory business strategies and implementations of projects, in order to capitalize on business transformations in a digital context.

EXPERIENCES

Founder and Business Advisory Consultant, since 2013, French West Indies
- Web communication, Digital project implementations www.LuxeCaraibe.fr
- Cloud Computing Study, trends and business opportunities www.CloudAntilles.fr
- Business transformation, change management www.ManagementModerne.com

References :
- Edwige Avocat, Coppet Avocats, Cerf Consultant Institut
- Crédit Agricole Bank, Oling Technologies, Groupement Pharmaceutique
- Axians and Getelec of Vinci Group, Imaffaires Real Estate

Senior Advisory Consultant 3 & 4, Ernst & Young, 2008-2010, Luxembourg
i.e. Advisory Services, Millicom International Tigo mobile operator,
National Luxemburgish Motion for Quality Management
- Change Management, Business developments and go-to-market solutions
- Performance and Quality Management, Promotion of best practices
- Intranet collaborative platform for risk & compliance controls and reportings

Founder and Business Support Development Consultant, 2005-2007
French West Indies, Caribbean i.e. Orange Telecommunications, French Alliance of Puerto Rico, Eurofactor of Credit Agricole Bank
- Knowledge management systems and intranet collaborative platforms
- Market studies, benchmarking, press reviews
- Business support to organizational restructuring and project coordination

Internal Control, Project Manager and Quality Coordinator, 1999-2004
Orange Caraïbe Mobile Telecommunications, i.e. French West Indies,
Dominica , Saint-Pierre & Miquelon, mission in Germany
- Internal control, Organizational audits, Process improvement, job creation
- Quality, Knowledge and Performance management systems, team supervision
- Business support and transfer of competences for new branches

Trainee
1999, Metcalfe's Kelmscott Foundation, Maine, USA
1998, Numericable, Guadeloupe, France
- Operations management design
- Customer satisfaction evaluation