

Sarah Febrissy

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EXIGO SA

M. THEISSEN RENE

11 Rue de Bitbourg

L-1273 LUXEMBOURG

Object: Application for the position of BUSINESS PROCESS MODELLING ENGINEER

Madam, Sir,

With BAA, DESS, Msc. qualifications, I have been involved in Business Process Analysis and IT/Digital/Organizational Transformations during many assignments throughout a 14 year Consultancy journey in Business Administration, Management and Organizational Engineering,;

ORANGE TELECOMMUNICATIONS, French West Indies

- Business to Business Operator Billing System Implementation
- Procedures and training of new branch collaborators on Customer Relationship Management Software
- Collaborative Intranet Platforms for Internal Communication and Total Quality Management System

MILLICOM INTERNATIONAL with EY Luxembourg

- Business opportunity assessment and development of the Collaborative Intranet Platform for Risk and Compliance Management: optimize the client/consultant relationship, enrich service delivery, support trainings and the Performance Management System for coordination of operations across 13 countries.

My additional competencies are assisting Managers and Clients to elaborate studies and projects of business transformations according to the corporate strategy, to be submitted to the Executive Committees for validation; i.e. « Middle Term Projects, 2020 Vision» for *CREDIT AGRICOLE BANK with OLING TECHNOLOGIES*, French West Indies.

Among my track records is listed the conduct of a market study on Cloud Computing trends, business risks and opportunities, for AXIANS Antilles of VINCI Group, to support business strategy decisions regarding the competitors' positioning, profitable offers and services for SaaS (software application), PaaS (Platform execution), IaaS (Infrastructure hosting), and niches' needs (public services and private sectors).

Please find attached my resume for your kind consideration.

I look forward to meeting and discussing my possibilities of joining the team, and to tackle the great challenges of your client's continuous improvement for efficient and innovative processes .

Yours sincerely,

Sarah Febrissy