# Crown Lodge Guest House – Access Statement

### Introduction

Crown Lodge Guest House is located in Russell Street Reading. We are ideally situated close to all local amenities and stone throw away from busy Reading town centre. The building is over 100 years old, has a large car park at the back of building and front yard has been landscaped with various shrubs and flowers in raised borders and containers. Main access to the building is from Russell Street, building is at slightly elevated level and you need to negotiate 5 small steps to reach the main door. We have 3 bedrooms on the ground floor level comprising of two single and one family room, although these rooms are ideally placed to accommodate disabled guest however bathrooms in these rooms are not large enough for wheelchair access.

## Pre-Arrival

We are located at 27 Russell Street Reading RG1 7XD.

- The town centre is less than half a mile away.
- The nearest bus stop is approximately 100metres away at the end of Russell Street and Oxford Road Junction.
- The main train station is approx 1 mile away by car and approx 10 minutes walk through the town centre.
- Reading West train station is at approx 6 minutes walk from the guest house.
- Sorry but we are unable to accommodate pets with the exception of guide dogs.
- Information and menus can be printed in large print; we regret we do not have the facilities to print in brail.
- Our website <u>www.crownlodgereading.com</u> provides photographs of our establishment and further information about the services we provide.
- You can contact us by telephone or email. Please see the "contact information" section of this document for full details.

### Arrival and Car Parking

- Please advise us of your estimated time of arrival so we can ensure we are here to greet you.
- To ensure your room is ready we advise guests not to check in before 2pm. Early arrival may be arranged but only by prior arrangement.
- Our Large car park is located at the back of the building with capacity to park up to 18 cars at one time, car park fully tarmac and is approx 40m from the front door.
- We offer assistance with luggage, kindly either advice us at the time of making the reservation or upon check in, we will be only too happy to help.

#### Main Entrance

There is an approx five meters walkway from the roadside to the front door and further five steps up to reach our front door.

The front door is always locked so please ring the bell upon arrival.

### Guest Accommodation / Reception / Dining Room

Crown Lodge guest house is a detached building and once inside you will find three rooms on the ground floor offering doorways with openings of at least 770mm (30 inches) to the guest accommodation. There are further four steps down from hallway to reach our reception on the left hand side of the building at the end of the hallway.

From the reception we have further ten steps down to reach the dining room in basement.

In the main hallway you will also find the stairs leading to all floors. The stairs consist of nine steps to reach first large landing with 2 guest rooms. Then seven straight steps to reach 2<sup>nd</sup> large landing which offers access to three further guest rooms.

From 2<sup>nd</sup> Landing there are further eight steps onto the 2<sup>nd</sup> floor landing, which offers access to two further guest rooms and finally turning right again with seven steps to reach 3<sup>rd</sup> floor landing which provides access to two more guest rooms.

Located on the right hand side of the stairs is a banister running the full length of the climb, the stairs are carpeted.

#### Dining Room

Guests are welcome to use the dining room at all times.

Dining room has four dining tables with four wooden straight back chairs for each table. There is also a buffet table with a wall mounted TV.

The dining room is fitted with wood laminate flooring.

Breakfast and evening meals (if arranged) are served in the dining room.

Side access to back car park, 2 steps up, to step out of the dining room and vice versa to come in from the car park.

#### **Bedrooms**

Tea and coffee facilities are provided.

Remote control Free view TV.

Hairdryers, iron and ironing tables provided on request.

Our beds are made with duvets, all of which are synthetic along with our pillows. We can provide extra sheets and blankets if required, please advice us at time of booking.

All rooms are fitted with the central heating radiators, and are fitted with thermostatic valves for optimum temperature control; however we can also provide portable electric heaters on overly cold nights.

There are wardrobes, chest of drawers and bedside cabinets in all guestrooms.

All rooms have additional seating.

There are guest information folders in all rooms which contain further information about our guest house and Reading town.

### Family En-suite room - Ground Floor - (3 people max)

Large ground floor bedroom is fully carpeted and has an En-suite bathroom consisting of shower W.C. and wash basin.

One 3ft bed and one 4.5ft bed both with access from both sides for both beds.

Additional seating and side tables with reading lamp

# Single En-suite room - Ground Floor - (1 Person max)

Ground floor bedroom fully carpeted

Our smallest room fully carpeted and has an En-suite bathroom consisting of shower W.C. and wash basin.

One comfortable single bed with access from one side only

Additional seating and study table with reading lamp.

### Single En-suite room - Ground Floor – (1 Person max)

Ground floor bedroom fully carpeted

Good size single bedroom with en-suite facilities consisting of shower W.C. and wash basin, one comfortable single bed with two bedside tables and lamps, bed has access from both sides.

Additional seating and study table with reading lamp.

### Single Deluxe En-suite room – first landing (2 people max)

First floor bedroom fully carpeted

Good size room with double bed, en-suite facilities consisting of shower W.C. and wash basin, one comfortable double bed with one bedside table and reading lamp, access to bed from one side only

Additional seating and study table with reading lamp.

### Twin En-suite room – first floor landing (2 people max)

First floor bedroom fully carpeted

Good size room with 2 comfortable single beds, en-suite facilities consisting of shower W.C. and wash basin. Bedside table with reading lamp placed in between 2 beds, one bed have access from both sides and other from only one side.

# Double Deluxe En-suite – first floor 2<sup>nd</sup> landing (2 people max)

First floor bedroom fully carpeted

Large room with king size double bed with bedside tables and reading lamps, an En-suite bathroom consisting of shower W.C. and wash basin.

Additional seating with study table and reading lamps

# Single En-suite – first floor 2<sup>nd</sup> landing (1 person max)

First floor bedroom fully carpeted

Good size single bedroom with en-suite facilities consisting of shower W.C. and wash basin, one comfortable single bed with one bedside tables and lamps, bed has access from one side only.

Additional seating and study table with reading lamp.

# Single En-suite – first floor 2<sup>nd</sup> landing (1 person max)

First floor bedroom fully carpeted

Good size single bedroom with en-suite facilities consisting of shower W.C. and wash basin, one comfortable single bed with two bedside tables and lamps, bed has access from one side only.

Additional seating and study table with reading lamp.

# Single Deluxe En-suite room – 2<sup>nd</sup> floor 1<sup>st</sup> landing (2 people max)

2<sup>nd</sup> floor bedroom fully carpeted

Good size room with double bed, en-suite facilities consisting of shower W.C. and wash basin, one comfortable double bed with one bedside table and reading lamp, access to bed from one side only

Additional seating and study table with reading lamp.

# Twin En-suite room – 2<sup>nd</sup> floor - 1<sup>st</sup> landing (2 people max)

2<sup>nd</sup> floor 1<sup>st</sup> landing bedroom fully carpeted

Good size room with 2 comfortable single beds, en-suite facilities consisting of shower W.C. and wash basin. Bedside table with reading lamp placed in between 2 beds, one bed have access from both sides and other from only one side.

# Twin En-suite room – 2<sup>nd</sup> floor - 2<sup>nd</sup> landing (2 people max)

2<sup>nd</sup> floor bedroom fully carpeted

Good size room with 2 comfortable single beds, en-suite facilities consisting of shower W.C. and wash basin. Bedside table with reading lamp placed in between 2 beds, both beds have access from both sides.

Additional seating study table and lamps

# Quad En-suite room – 2<sup>nd</sup> floor - 2<sup>nd</sup> landing (2 people max)

2<sup>nd</sup> floor bedroom fully carpeted

This is a large room with 4 comfortable single beds, en-suite facilities consisting of shower W.C. and wash basin.

Bedside table with reading lamp placed in between 2 beds, two beds have access from both sides and other 2 beds from only one side.

Additional storage space

#### **GARDENS**

We have our front yard beautifully landscaped with raised borders, hanging baskets, various shrubs and flowers.

#### ADDITIONAL INFORMATION

There is one fire extinguisher situated on each floor and further fire extinguisher located inside kitchen with fire blanket.

In the event of a fire we will raise the alarm, please advice of any hearing impairment.

The building can be evacuated via the front door at the bottom of the stairs. In an emergency there is also an exit through the dining room.

We do not permit smoking anywhere in the house however you may smoke at the front of the building with wall hung ashtray provided. We are happy to cater for special dietary requirements or any particular likes/dislikes. Please advice at time of booking.

We are also happy to refrigerate any medication in our fridge placed in the kitchen.

# **CONTACT INFORMATION**

Crown Lodge Guest House

27 Russell Street

Reading, Berkshire

RG1 7XD

TEL NO: 01189 569014

EMAIL: <a href="mailto:crownlodgereading@gmail.com">crownlodgereading.com</a> or <a href="mailto:info@crownlodgereading.com">info@crownlodgereading.com</a> or <a href="mailto

WEBSITE: www.crownlodgereading.com

We are open all year around, however take day off. Kindly contact us if you require further details or have any comments about the services we provide.