

NEMT CONTRACT CHANGES

AREA	OLD CONTRACT	NEW CONTRACT
Contract Award	Logisticare Solutions, LLC	Logisticare Solutions, LLC
Contract Value	FY 16 expenditure \$37,087,813 (\$36,087,813 for MHD and \$1,253,359 for DMH)	FY 17 - \$39.9 Million (\$38.5 Million for MHD, \$1.4 Million for DMH)
Contract Period	One year with two, one year renewal options (7/1/14 – 6/30/16) extended through 7/31/16	Contract period is 8/1/16 – 6/30/21 (5 years) with no renewal options. There is opportunity for modification to the total firm, fixed net capitation rates on an annual basis
Notice for Services	5 calendar days for appointments (2.7.2)	2 business days for transport in urban county travel standards and 3 business days for transport in rural and basic county travel standards (2.7.2)
Urgent Trips	Broker may only deny a trip with less than 5 days' notice after verifying the appointment does not qualify as urgent (2.7.2.a)	Broker must arrange urgent trips as deemed urgent and requested by the participant or the participants medical provider (2.7.2.b)
Provider exclusions	Silent	Broker must have a system to allow a specific transportation provider(s) from being assigned to transport a participant per the participants request due to dissatisfaction with the provider's transport services (2.4.2.f.8)
Gas Reimbursement	Silent	Broker may not change the gas reimbursement rate without prior state agency approval(2.7.7.d)
Gas Reimbursement	Silent	Broker must notify participants who used gas reimbursement in past 6 months of any change in gas reimbursement (2.7.7.f)
Copayment	Silent	Clarified the participant attendant is exempt from copayment (2.11.7.a.6)
Public Transit/bus token/pass	Must not utilize public transit/bus token/pass when there is more than a three block walk to the bus stop (2.7.9.e)	Added - - or more than one-quarter mile (1/4), whichever is the least amount of distance (2.7.9.e)
Performance Measure (2% withhold of monthly capitation payment)	Will call pick up service require the participant to wait no more than 60 minutes from notification to the broker. Of the 2% withhold – broker would receive: 10% for 96.5% compliance; 5% for 93% to 96.5% compliance; 0% for less than 93%	Changed the 93% compliance standard to 90%.

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	compliance.	
Performance Measure (2% withhold of monthly capitation payment)	Dialysis/Cancer Treatments appointments transportation completed was previously based on missed trips: Of the 2% withhold, the broker would receive 30% for 0-24 missed trips; 15% for 25-54 missed trips; and 0% for 55 or more missed trips	New contract is based on % of completed trips: the broker will receive 30% of the 2% withhold for 99.96% or more of trips completed; 15% for 99.91% to 99.95% of trips completed; and 0% for less than 99.91% of trips completed.

MHD	Per participant , per month – FY 16	Per participant, per month – new RFP
REGION 1 – ABD (Franklin, Jefferson, St. Charles, St. Louis County, St. Louis City)	\$10.22	\$11.46
Region 2 – ABD (Cass, Clay, Jackson, Johnson, Lafayette, Platte, Ray)	\$8.58	\$9.88
Region 3 – ABD (All other counties)	\$14.45	\$14.94
Statewide Region – MAF, Children, Pregnant Women	\$0.86	\$0.74

DMH	Per participant , per month – FY 16	Per participant, per month – bid rate
REGION 1 – ABD (Franklin, Jefferson, St. Charles, St. Louis County, St. Louis City)	\$0.24	\$0.33
Region 2 – ABD (Cass, Clay, Jackson, Johnson, Lafayette, Platte, Ray)	\$0.23	\$0.33
Region 3 – ABD (All other counties)	\$0.42	\$0.49
Statewide Region – MAF, Children, Pregnant Women	\$0.04	\$0.03