

## PROVIDER BULLETIN

Volume 40 Number 47

<http://dss.mo.gov/mhd/>

February 2, 2018

## TELEHEALTH

### Telehealth/Telemedicine

#### Telehealth/Telemedicine Statute and Regulation

Effective February 1, 2018, providers should follow Missouri Revised Statutes, [191.1145](#) and [191.1146](#) when providing telehealth services.

The MO HealthNet Division (MHD) will rescind the current regulation, 13 CSR 70-3.190, regarding telehealth services. Providers should no longer refer to this regulation when providing telehealth services.

#### Billing

The originating site is where the MO HealthNet participant receiving the telehealth service is physically located for the encounter. Procedure code Q3014 is used by the originating site to receive reimbursement for the use of the facility while telehealth services are being rendered. Providers should continue billing HCPCS code Q3014 for the telehealth originating site facility fee as instructed in previous bulletins.

The originating site fee and distant site services can be billed by the same provider for the same date of service as long as the distant site is not located in the originating site facility.

Reimbursement to the health care provider delivering the medical service at the distant site is equal to the current fee schedule amount for the service provided. Use the appropriate CPT code for the service along with the "GT" modifier when submitting telehealth claims.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Managed Care Services

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline  
573-751-2896**