



# WIG MAINTENANCE

- 1 Before washing, detangle hair by gently combing from the ends to roots using a wide-tooth comb.
- 2 Fill a basin with cool/lukewarm water. Add a small amount of moisturizing shampoo in the water. Swirl the wig gently in the basin and soak for 5 mins. After soaking, rinse thoroughly but gently in cold water.
- 3 Again fill the basin with cool/lukewarm water, dilute a small amount of conditioner in the water and soak the wig for 5-10 minutes.
- 4 Rinse gently in running water.
- 5 To remove excess water, pat gently with a towel. For quicker drying use a blowdryer in cool setting. Drip dry indoor.
- 6 If you have more than 1 wig, wash them separately.
- 7 To style, you can use water based gel, light spray or mild hair wax. If used with styling products be sure to wash and dry before storage.
- 8 Store in cool, dry place and away from sunlight and dust.
- 9 Use a wide tooth comb to maintain the wig, and remember to comb gently part by part.

**Strictly follow these guidelines and in this way you are ensuring that your Lynelle products will last longer and quality of the product will be better preserved.**



DO NOT wash in washing machine or dryer



DO NOT comb and style when wet



DO NOT dry under the sun



DO NOT rub with a towel, rubbing will cause tangles



DO NOT store in a dirty, tangled, moist or wet condition

# RETURN POLICY

- 1 We are open to accommodate returns and exchanges within 7 days.
- 2 Items should not been worn, washed or tampered with.
- 3 Tags/ Price Tags should be intact. Lynelle Wigs come with a tester/ product demo in all our physical stores, which can help you determine whether the color / size / style is a good match.
- 4 All returned items will be inspected to see if you qualify for exchange.
- 5 Human hair / Synthetic Wigs are considered a hygienic product. We take matters of hygiene seriously, and do not allow worn or used items to be returned for the purpose of keeping all our products in prestine condition.
- 6 This is an important practice followed by almost all hair wigs companies