

# OPT Technician Suite

Our Technician Suite gives you everything you need to keep service moving smoothly. Appointments are sent to your techs the night before letting them know what they will be doing and what tools or equipment they may need for the call. Changes and adds to the schedule during the day are immediately sent to your techs as well. Letting them know if they have been on site too long without a status update helps to not miss that next appointment, and if your systems are missing certain data in SedonaOffice, the techs can update it while on site!

**Technician Suite – Save 15% Regularly \$1300 \*\*Now Only \$1105.00\*\***  
*Monthly Maintenance Only \$39.00*

Event	Description	MSRP
1209	Tomorrow's Appointments Emailed to Tech	\$300.00
1210	Today's Added or Modified Appointments to Tech	\$300.00
1229	Technician Audit Report	\$300.00
1232	Tickets Onsite Longer than X Min	\$200.00
1243	Missing System Information Upon Arrival	\$200.00

**Special Add-on (\$500)**

**3113 – Service Ticket Lookup Module allows you to display the full ticket details by clicking a link in the email.**



**Business Services, Inc.**

*"Keeping Your Business in Sync!"*

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