DHIT in Chicago for HIMSS 2015

Dynamic Health IT first teamed up with MaxMD when the NJ-based company became our Health Information Service Provider (HISP) for Direct Protocol. MaxMD’s level of expertise on Direct quickly demonstrated the benefits of using an accredited HISP over in-house certification. DHIT is excited to continue our partnership as we participate in the HIMSS15 Annual Conference and Exhibition. Together, we’ll be staffing Booth 7773, located in the First Time Exhibitor Area. If you’re in Chicago for the conference, stop by and chat us up. We’re looking forward to seeing our health IT colleagues and sharing the exciting progress we’ve made over the last year.

New Digs, New Staff

DHIT made the move to a new office space in February. While it is just a few blocks down the streetcar line from our former Canal Street location, it was a big leap in terms of space. DHIT and our team gained ample room to grow. And it’s no coincidence we’ve nestled closer to the enormous University Medical Center Hospital Complex due for completion this summer.

We’ve also added more New Orleans flavor. As before, our new location remains on the Mardi Gras Endymion parade route. The new building is a Mid-City New Orleans classic, complete with a covered front porch and large balcony. Needless to say, we’re already planning our next crawfish boil.

In the new space, we’ve implemented a larger, dedicated server room, department-specific areas and, true to our New Orleans roots, more space to share our southern cuisine and stir up a good brainstorm. There’s never been a better time to come visit us.

In the midst of our move to new headquarters, we’ve also added new members to the DHIT family. In February, we welcomed Yhari Jones as office assistant. Edwin Buchanan, a new programmer with extensive experience as a system administrator and developer in the health space, joined on in March.

With new clients and an expanded slate of product development and customizations, it was a good time to staff up. New perspectives will bolster our ability to innovate and, settled in our new digs, we’re well-positioned to build on our close relationships with customers and continue providing unparalleled support. New Orleans may be the Big Easy, but we’re not resting on our laurels here.
CQMsolution, DHIT’s ONC-certified Quality Measure calculation and reporting software, has gotten a significant facelift over the last two quarters. DHIT previewed the new functionality last December at the Gulf Coast chapter HIMSS Conference here in New Orleans.

CQMsolution now offers Dashboard views, allowing users to track monthly performance rates on all measures and trends in performance rates over multiple months. Automatic monthly CQM reports are also being rolled out, so that users can pre-configure preferred reports and monitor progress without manual report entry.

Clients also have greatly expanded ability to craft both manual and automatic reports. Reports for any combination of measures and providers are now available, with the option to assign default measures to any provider in the system. After a report runs, access to expanded debug information is available to see exactly how and why individual patients meet each measure in a report.

In addition to these and other customizations made to the user interface and database, CQMsolution also added support for the very latest edition of the Stage 2 eCQMs. CQMsolution now supports versions 2.4 and 2.6 of Cypress, a testing and certification tool for electronic clinical quality measures (support for which is needed to align with CMS submission systems for 2015).

For the latest edition of Cypress (2.6), CQMsolution is certified on all 93 CQMs, including the 64 aligned Patient Quality Reporting System (PQRS) measures. DHIT is continuing to expand support for quality measures, including non-aligned PQRS measures and other measures beyond the Medicare EHR Incentive Program.

DHIT Patient Portal goes PRIME

Prime Healthcare is an award-winning hospital management company operating 29 acute care hospitals in nine states. The organization was recognized as a Top 15 Health System in the nation in 2009, 2012 and 2013. Eight Prime Healthcare Hospitals in California were also recognized among the 100 Top Hospitals in the nation in 2014 by Truven Health Analytics.

Prime Healthcare approached DHIT in early 2014 with the need for a Patient Portal in multiple locations. Dynamic Health IT was able to meet the needs of Prime Healthcare and now as a partner with the implementation of 23 Patient Portals.

Since initial implementation, DHIT and Prime have worked together on continued development and customization of the Patient Portal, including a highly-configurable back-end for the site, features to allow Prime to monitor utilization and flexible patient access, notification and activation schemes. We’ve also enhanced security, including the option to activate portals with hand-delivered pin codes.

Enhancing the capability to tailor the Portal to each patient population has been paramount. Prime branding and patient-friendly explanatory text have helped Prime make the Portal their own.

Together, Prime Healthcare and DHIT have maintained a focused and open dialogue, which has in turn allowed the Portal to remain a living project. As with every project DHIT pursues, our success can be attributed to steady communication and willingness to change and adapt.