

Dear F [REDACTED]

I hope this letter finds you doing well. I regret to say that this letter will come across bearing bad news.

It has been brought to my attention that many customers at T [REDACTED] Coffee have had a negative experience at the shop due to your interaction with them. Complaints mainly revolve around the following things: (1) loud phone calls made on speaker phone (2) talking too loud inside the shop (3) unwanted conversations with other customers initiated by you (4) disturbance and loud noises made by your son when he visits.

*I have continuously received these complaints over the past year, but have chosen to act on it now because it seems to have worsen over time despite constant reminders from my team. Many of the regular customers have chosen to stop coming to T [REDACTED] Coffee due to the disturbances caused by the actions mentioned above.*

Therefore, I am afraid I have to kindly ask you to stop visiting T [REDACTED] Coffee as to avoid any more complaints from our other customers.

I hope you understand.

Regards,

B [REDACTED]

[le jour suivant l'écriture de ce tweet,  
une connaissance m'envoie cette lettre  
signée par le propriétaire du café où il  
passe ses journées. - ML]