

Planning Tips

What if I'm not absolutely, positively sure about my party's final headcount?

-We get it: party guests don't always RSVP ASAP. And that's totally okay—just give us your best estimate for now. You'll be able to lower your headcount up to 5 days prior to your event—and don't forget, you can add to your headcount up until the day of your party! (Additions are based on lane availability.)

How many people are assigned to each lane?

-A maximum of 8 people may be assigned to a single lane. To determine how many lanes you'll need, just divide the total number of guests by 8 (and remember to add an extra lane for any remaining guests). So, for example, if you have between 7-12 people in your party, you will receive 2 lanes for your event.

What is your cancellation policy?

-Need to cancel? That's fine—we just need some lead time. You can cancel your event up to 10 days before the date of the event for a full refund. Unfortunately, if you cancel your event less than 10 days before the event date, we are unable to cancel your reservation or issue a refund.

What if I want bumpers during the event? (We expect a lot of gutterballs.)

-Then bumpers you shall have! Whether you've got kids on the lanes or adults who haaaate gutterballs, bumpers are available and can be requested at any time—right up through when you show up for your event. If you haven't completed your reservation already, just indicate your request for bumpers in the "additional information" box of the Guest Info section.

What if I want glow-in-the-dark bowling? (aka cosmic bowling)

-That's great! We love cosmic bowling too—it's lots of fun (especially for parties). The availability of cosmic bowling varies by day. Just call us to ask.

What does the set-up/arrangement of the party area look like? Where will my guests be eating? Will they be on the lanes or in the snack-bar area?

- Food is served laneside so that you can keep the party going! If other than pizzas, food for your party will, in most cases, either be plated and served to your guests or served buffet-style.

Who will be serving us and attending to our requests/needs during the party?

-That would be a lane server—one of our skilled staff members who attends to our guests and is available to all parties. If you'd like extra attention, you can also purchase your very own dedicated/private event host and/or lane server to cater just to your needs.

Can I bring my own food/drinks? How about my own birthday cake?

-You know that we'd love to accommodate, but, unfortunately, no outside food or beverage is allowed into the center. Your safety is our number one priority, and in order to ensure a safe

environment for all of our guests—especially as it pertains to the preparation, service, and delivery of food and beverage items—we assume the liability as the sole provider of all food and beverage within our centers. With so many of our guests experiencing food allergies, this policy has become a necessity, and we hope you understand.