SureSmile Aligners  
Scanning with Mountain Dental Lab

Visit www.MDLNC.com to print a prescription and make sure to write “SureSmile” in the blank area. If you’d rather include your own prescription, please include the following information:

- Doctor Name
- Patient First Name
- Patient Last Name
- Date of Prescription
- “SureSmile”
- Physical Address
- Mailing Address (if different)
- Phone Number
- Email Address to Receive STL Files

Please include the following with the patient’s case:

- Prescription
- Poured Models (we do not accept impressions)
  - CHECK MODELS BEFORE SENDING
    - SureSmile will reject any model scans that have pulls or bubbles
    - Remove any positive material that is not present clinically
    - Evaluate any negatives in the model and re-impress when necessary
    - Ensure there are no pulls, especially at the gingival
    - ***Scans are exact replicas of the provided models – please ensure the models are as clinically accurate as possible prior to sending

Ship to:

- Mountain Dental Lab
  1401 Smokey Park Hwy
  Candler, NC 28715

We will contact you when we receive your case. The STL file will be emailed to you within 24 hours of receiving the case. Please call in advance to discuss rush cases. Pricing information is listed below:

- SureSmile STL File $35.00 (includes upper and lower files)
- Shipping $7.50 (to ship models back to you)

An invoice will be sent when we return your case. A statement will be mailed at the end of the month, detailing all cases individually.

If you have any questions, please call 828-665-2257 or 855-704-0894. Our hours of operation are Monday-Thursday, 8AM-5PM. Thank you for choosing MDL!