

**OFFICE OF THE LOS ANGELES
CITY ATTORNEY
(DRP)**



**Free Mediation Services
for Settling all types of Disputes**

What is a Mediation?

Mediation is a confidential, voluntary process in which a neutral third party facilitates communication between people to resolve their disputes.

Who can go to Mediation?

Any Los Angeles County resident, or person who has conducted business in the County of Los Angeles.

Why is mediation Beneficial?

- *No costly attorney fees and or court expenses.
- *A neutral mediator helps with the negotiation process.
- *Mediation takes place outside of the slow and overcrowded court system.
- *The goal is a mutually acceptable resolution for all parties.

DRP Mediation is fair, fast, and free.

How do you access our Services?

E-mail at: mediate@lacity.org

Connect at:

<http://www.lacityattorney.org/>

Main Office:

**200 N. Spring Street, 14th Floor
Los Angeles, CA 90012**

Phone: 213.978.1880

Fax: 213.978.1312

**THE DISPUTE RESOLUTION PROGRAM
Mediates all types of Civil Disputes.**

- ***Business/Business**
- ***Community Disputes**
- ***Consumer/Merchant**
- ***Criminal**
- ***Family/Domestic**
- ***Government/Public Agency**
- ***Landlord/Tenant**
- ***Neighbor/Neighbor**
- ***Neighborhood**
- ***Organizational**
- ***Personal Injury/Property Damage**
- ***Schools**
- ***Workplace Related**
- ***Violence Prevention**
- ***HIV/AIDS Discrimination**



**What you want... What I want...
"Let's resolve it".**

"These services are made possible through major support from the Los Angeles County Department of Community and Senior Services through the California Dispute Resolution Act."