

Getting started with iSingWorship

Important notes:

Thank you for downloading iSingWorship which is now compatible with devices running **Windows PC**, **macOS** as well as **iOS** operating systems. We are also working on support for other platforms which will be released later.

Compatibility:

iOS Version: iOS7 or later.

Windows Version: Windows 8 or newer, 2GB memory and 100Mb free disc space.

macOS Version: OS X Lion or newer, min 2GB memory, 100Mb free disc space.

The iSingWorship app is available as a free download from <https://store.isingworship.com> You will find the app on the 'Download' page.

Once downloaded, to install on **Windows 10**, you will need to go past the Windows Defender Smart Screen by clicking on "More Info" and then clicking "Run anyway".

To install for **macOS** you will need to go to the "System Settings" app and to "Security & Privacy" then click on "Open Anyway" beside iSingWorship.

Once iSingWorship is installed on your device, you will need to register a new iSingWorship account on the store website (<https://store.isingworship.com>) in order to purchase songs. Please note that this is a different account to the Apple ID account which you may have previously used with iSingWorship on an iPhone, iPad or iPod Touch). With this and future versions of the app, songs are purchased from the store pages from your new iSingWorship account (and not from inside the app itself which is the case with the previous iOS version).

If you have purchased songs on the old iOS version and want to transfer those purchases into the new iSingWorship store, this can be done by visiting the song store inside the iOS app. We recommend that you transfer all your purchases over to the new store and purchase new songs from the new store. The old store will continue to be supported for a limited time.

If you are purchasing on behalf of a church or group, we recommend that you setup a shared account (perhaps using your church's name) rather than a personal account. You will need to provide a unique email address but any payment information can be changed or updated as

necessary in the future. You can download the app and songs on multiple devices but please be aware that you can only log into the same account and play songs on 3 devices at the same time.

Once you have chosen the songs you want to purchase from the web store, continue to the secure checkout page where you will be asked to enter your credit card information. Once your song(s) have been purchased you can return to the iSingWorship app where you will need to log into your iSingWorship account to download your songs.

If you would prefer to try out iSingWorship first without purchasing a song, there are also some free preview songs available.

All credit card information is stored exclusively by our international payment provider, Stripe; www.stripe.com. We currently only support purchases in US Dollars, UK Pounds, Australian Dollars, Canadian Dollars, New Zealand Dollars and South African Rand. Please be aware if your credit card uses a currency other than those supported, you may be charged a small transaction fee. Please contact your credit card provider for more information. (Please note: we are currently unable to allow for purchases to be made in the EU outside of the UK).

Using the iSingWorship app:

1.1 The Basics

Once you have purchased your first song in the web store (<https://store.isingworship.com>), open the iSingWorship app and click on the 'Purchases' icon on the bottom left of the screen. Click on the title of any purchased song to load it into the Playing page. If you don't see your purchased song(s) listed, please click on the [Refresh] button at the top of the list.

1.2 Playing

Click the green [Play] button to start the song playing. While the song is playing, you can line up any section of the song you want to play next simply by tapping on it. Tapping on the same section again while that section is playing will cause it to repeat. Pressing on it a third time will cause it to keep repeating (loop). Occasionally, some sections may be greyed out if they wouldn't work musically following the currently playing section.

1.3 Global Audio Settings

The global audio settings are available by clicking on the [mixer] icon which can be found at the bottom right of the song sections list. Here you can select whether the main arrangement is on or off, or the acoustic guitar parts are on or off. You can therefore choose to either play the full arrangement, a broken down acoustic version (ideal for very small groups) or play live guitar with the backing with the recorded acoustic guitar parts turned off. You can also select whether to turn the vocals down or off as well as control the overall volume.

There is also an Advanced Settings tab at the bottom of this page where you can set the fade time for the track and acoustic guitar on/off switches. This allows for smooth crossfading between these settings while the song is playing.

Any changes in this page are global (they will affect all songs) and will be remembered the next time you use the app. However, it is also possible to store the mixer settings on a per song basis (*see paragraph 1.8*).

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1.4 Individual Song Settings

While a song is shown in the playing view, clicking on the small [i] icon to the right of the song's title found at the top of the song section list will open the song settings window.

Transpose key: The transpose slider allows you to change the playback key of the song by up to 3 semitones higher or lower. This can be helpful in making some of the vocal ranges more comfortable if you are using the app in men's or women's groups, or if you find a particular song's vocal range difficult to sing with. The lead vocal part will always be muted whenever the key is set away from the original to avoid any distraction from processed sounding vocals. We recommend that you leave the key at the default setting when using the app with a mixed congregation as the keys chosen are a good compromise between the average male and female vocal ranges.

Please see our blog for more detailed notes on choosing the best key for your congregation.
<http://www.isingworship.org/single-post/2016/05/23/Key-Notes-1>

Capo: By default all chords are displayed in the key the song plays in but you can transpose the chords by selecting a capo position. A capo position between 0 and 9 can be selected and the resulting key will be shown in brackets.

All song settings will be remembered for the selected song only and won't affect other songs. If the song is cleared from the playing view or the app is closed, the song settings will revert back to their default position. If you want the app to remember your song settings you can save them as part of an arrangement (*see paragraph 1.8*). This can be recalled anytime and either played directly or loaded into a playlist. This means that you can have different transpose and capo

settings stored for any songs without having to alter them manually each time. You could also store different settings for 2 different versions of the same song. For example, you may want to use a particular song in your Sunday morning service in a congregational key but the same song again for a mid week men's meeting in a higher key.

1.5 Lyric Backgrounds

Backgrounds can be changed in the display settings page, available by pressing the [screen] button which can be found at the bottom left of the playing page. Note that each background will load from our server the first time it is selected (which may take a few seconds); once it's been used it will remain on your device and will be available offline.

1.6 Chords

The song's chords can be shown in the lyrics area on your device by selecting the option on the display settings page. When this option is selected, chords will be displayed on your device screen with the lyrics while the songs lyrics alone are displayed on the external display for your congregation. However, you can also independently choose to display chords on your external screen which can be useful in music group practice situations. If you want to transpose the chords, this can be done using the capo setting (*see paragraph 1.4*)

1.7 Playlists

A set of songs can be put into a playlist in advance of your service or meeting by clicking on the [Playlists] button in the song selection pages. Click the [Create New Playlist] button and provide a name for the new list. Songs can be added to the list by selecting [Add a song...] or arrangements by clicking on [Add an arrangement...].

Click on the [Edit] button to edit your playlist. To move a song up or down the list drag the 'three bars' icon on the right of the song title, up or down. To delete a song from the list, drag the title down to somewhere below the bottom of the list . Pauses may also added to the playlist. When playing through the list of songs, this will stop playback until the [Play] button is pressed again.

To delete a playlist, click on 'Delete Playlist' at the bottom of the Items list (you may need to scroll down to see this).

When you have completed your playlist, click on [Done] to exit the page.

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1.8 Arrangements

Different song arrangements can be set up in advance and saved for later use. For example, you may always want to play the chorus at the start of a particular song instead of the first verse.

To create an arrangement click [Create New Arrangement] on the arrangements screen. Select the song you want and then provide a name for the new arrangement. Click on [Edit] to make changes to the default arrangement. Here you will see all the sections listed which make up the default arrangement of a song (under the heading Included) and a second list containing additional sections (under the heading Available).

Sections can be moved up or down by dragging the 'three bars' icon on the right and moving any section into the place in the song where you want it to play.

To remove a section from your list, drag it out of the 'Included' area and into the 'Available' area. Note: sometimes sections cannot be inserted, moved or deleted if it would result in an arrangement that does not work musically well. Once you have finished editing your arrangement, click [Done] at the top left of the list.

By scrolling down in the main arrangement window, you can also change the arrangement's key or capo position as well as the background display. Any changes made here will be stored as part of the arrangement.

To delete your arrangement, scroll down to the bottom of the list where you will see a [Delete Arrangement] option.

Even when you are playing your pre-prepared arrangement in the play page, you can still change the order of sections again as well as the song settings at any point while the song is playing.

It's also possible to change the displayed lyrics on any song section. This might be useful if you want to use an alternative spelling of a word or you want to translate the song into a different language.

Clicking on any song section will go to another window where you can edit the song lyrics. Note that the song's chords are always displayed in square brackets. These can be removed but that will mean that chords cannot be displayed for the arrangement even if the chord option is turned on. You also have the option to turn the vocal off for any particular song section. This might be useful for any arrangement where a different language has been used.

1.9 External Lyric Display

Displaying song lyrics on a large screen is essential in order to use iSingWorship successfully in a congregational or small group setting. To use an external display for song lyrics, you will need a compatible cable to connect your device to your TV/projector or other large screen.

If in doubt, please ask your dealer which cable you need to connect your particular device to your screen or projector.

You may also need to turn display mirroring off in your Windows or macOS display settings in order for the lyrics to be displayed correctly on your external screen.

Please enter your church's CCLI licence number on the display page when projecting song lyrics onto a large screen for your congregation. For more information about CCLI, please see their web site at www.ccli.com

www.isingworship.com

If you have a support related question version, please visit this page:

<http://www.isingworship.org/app-support>

If you would like to vote for a song, please visit this page:

<http://www.isingworship.org/vote-for-a-song>

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