

Southend BID  
Bi-Monthly Multi-Agency Town Centre Retail & Community Safety Meeting  
September 2017  
Community Safety Hub & Police

Insp Bill Potter and Sgt Ian Hughes were present. Please see below the points discussed:

- To reiterate, it is extremely important that you – Southend BID retailers – attend this meeting. Attendance needs to be continuous, not simply when there are many issues to report or discuss
  - Safety and security remain as one of Southend BID's significant concerns
  - A 7-day rota for the Street Rangers will be looked into. This will be beneficial when police are not on duty. When police are patrolling, individuals causing problems disperse
  - Also looking into rebranding the ChildSafe scheme to include everybody, including vulnerable adults
  - Rough sleeping is a national social issue which means BIDs are limited as to what they can do. Southend BID will be compiling an informational pamphlet which lists all appropriate agencies, services and information available in the area and where visitors can donate instead of giving cash. This follows our educational campaign with HARP which gained extensive media coverage and social media interaction
  - The focus should be on long-term solutions which the BID will be working towards. The general public's viewpoint needs to change – further education
  - The Council-led patrols with partner agencies have continued. Those on the streets have been offered extensive support for accommodation, substance misuse and mental health support. Those not engaging have done so because they choose a particular lifestyle
  - The vast majority of those individuals that services and agencies come across are known and have been offered support continually - some choose not to be supported and/or have accommodation
  - Meetings, projects and courses take place for those new to hostels – early engagement and support
  - Referrals are necessary to gain support at some agencies
  - Forced engagement with support services – success with prolific individuals compiling with requirements
  - Alison Griffin to attend a walk of the town with BID Manager Alison Dewey
- *Next meeting will take place in November – date TBC*

We welcome your comments and suggestions. Please email [hello@southendbid.com](mailto:hello@southendbid.com)