

Trafalgar House appointed to the ITN Limited Pension Scheme

PRESS RELEASE: 17 August 2018

Trafalgar House, the pensions administration specialist, today announced its appointment to the ITN Limited Pension Scheme to provide administration services to their 1,500 defined benefit members, representing over £300m in assets.

Daniel Taylor, Director at Trafalgar House, said: “We are very pleased to have been appointed by ITN and our activity on the scheme is already well underway, following our initial work during the transition period. Throughout the transition process we worked closely with the scheme on a number of data improvement programmes to digitise historic records and develop the availability and robustness of the data. With ITN’s focus on member experience, something that is also core to our ethos, it was important we placed the scheme in good stead for communication requirements and future technological developments and improvements.”

Martyn Hurd, Chairman of the Trustees for the ITN Limited Pension Scheme, added: “Whenever you look for a new provider, you are always hoping to find a long-term partner that will genuinely share your values - and that is exactly what we found in Trafalgar House. They have already proven that we made the right decision, sharing our ‘can do’ approach throughout the process. The transition has been expertly managed, with Trafalgar House not only ensuring it went as smoothly and swiftly as possible for members, but also showing that it can be a valuable exercise to help build trustee understanding too. With member confidence and security the highest priority on both sides, we feel confident in a long-term partnership providing a consistent and strong service for all our members.”

(ENDS)

Notes to editors:

Trafalgar House is a pensions administration specialist. Trafalgar House provides administration, payroll, accounting & treasury and trustee secretarial services to all types of occupational pension scheme.

We are experts in the field of administration, providing a first-class experience to pension scheme members and trustees, evidenced by our Investor In Customers Gold Award. Our long track record of excellent service delivery is supported by state-of-the-art systems and a highly experienced team.

We deliver services through a single team of named contacts; we do not operate functional teams or offshore any services. This enables clients and their scheme members to enjoy personal service from a team of UK-based experts, where quality and delivery are closely controlled. We are an AAF 01/06 accredited operation.

Pension scheme members have direct contact with our administration experts, supplemented with access to My Work Pension, a cutting-edge online self-service solution. Working in partnership with specialist communication consultants we have also crafted a suite of highly engaging core communications that are available to all of our clients.

Media Contacts:

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