

Trafalgar House expands trustee secretarial team with appointment of Jannine Bower

PRESS RELEASE: 19 June 2019

Trafalgar House has enhanced its client relationship and trustee secretarial team with the appointment of Jannine Bower as client relationship manager.

Daniel Taylor, Client Director at Trafalgar House, said: “Clients are increasingly turning to us for support with their trustee secretarial duties. The rising complexity of issues and accountabilities facing trustees means that they need the support of expert scheme secretaries who can make sure the board operates smoothly more than ever. With an inclusive approach and open communication between advisers and trustees also being crucial to protecting member outcomes, strong trustee secretarial services are a vital component in maintaining these relationships. Jannine’s experience of being a trustee, as well as a pensions manager, will be of huge benefit to our clients as, having lived through the challenges they face, she can put herself in their shoes.”

Jannine Bower added: “Having acted as both a pensions and benefits manager in previous roles, I have strong insight into the dynamics that exist within schemes - from trustee boards to the sponsoring employer themselves. I was attracted by Trafalgar House’s reputation for client focused and high-quality service and look forward to joining the team.”

Jannine joins the Trafalgar House team in June 2019 with over 30 years’ experience. Previous roles include senior pensions consultant and pensions and benefits manager positions. Jannine has worked with a range of companies within the pensions industry and for in-house companies, such as Barnett Waddingham and SIG plc. Jannine also holds the Award for Pension Trusteeship and Certificate in Pensions Automatic Enrolment.

(ENDS)

Notes to editors:

Trafalgar House is a pensions administration specialist, providing expert administration, payroll, accounting & treasury and trustee secretarial services to all types of occupational scheme.

We deliver services through a single team of named contacts – no functional teams or offshoring – enabling clients and their scheme members to enjoy a personal service from a team of UK-based experts. Our highly-experienced team is also supported by state-of-the-art systems. Alongside direct contact with our administration experts, pension scheme members can access My Work Pension, a cutting-edge online self-service solution. Working in partnership with specialist communication consultants we have also crafted a suite of highly-engaging core communications that are available to all clients.

Our long track record of excellent service delivery is evidenced by our Investor in Customers Gold Award, held for the last two years. Trafalgar House was also named Third-Party Administrator of the Year at the Pensions Expert PIPA Awards 2019 and Professional Pensions UK Pension Awards 2018, and Administrator of the Year at the Pensions Age Awards 2019. Trafalgar House is an AAF 01/06 accredited operation.

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