



# Texas COVID-19 Electricity Relief Program

CERP



## COVID-19 Electricity Relief Program

### ● ABOUT CERP

The Texas COVID-19 Electricity Relief Program (CERP) helps consumers who are having trouble paying bills due to job loss or other related hardship.

### ● ELIGIBILITY

- People who filed for unemployment
- Low-income individuals

### ● TO APPLY FOR CERP

- Call state administrator  
866-454-8387
- Apply online at:  
<https://www.txcovid19erp.org/>
- You also will need:
  - ★ Your name as it appears on electric bill
  - ★ Your service address
  - ★ Electricity account number with REP, if available
- If you qualify for CERP, also call your electricity provider about your CERP status

### ● DOCUMENTATION NEEDED TO PROVE ELIGIBILITY:

- Within 30 days of confirmation from low-income list administrator, applicants must show unemployment approval from the Texas Workforce Commission.

Send copies of your unemployment benefit approval document and electricity bill to:

Fax: 1-877-215-8018

Mail: P.O. Box 4060, Killeen, Texas 76540-4060

Email: [TX\\_COVID-19ELECTRICITY\\_RELIEF@SOLIXINC.COM](mailto:TX_COVID-19ELECTRICITY_RELIEF@SOLIXINC.COM)

- If approved, you can be in program up to six months