

Notice for Typhoon Season

July-August is the season of typhoons in Japan so be aware of it and please make sure to follow the instruction in case that typhoon is approaching.

1) Before the Day of Babysitting:

- **Check weather forecast frequently in your area**
Please check weather forecast at least once in every-two hours to get the latest information about typhoons or weather conditions.
- **Check your original transportation route and the other routes**
Check the other routes just in case the original train lines are suspended for a while.
- **Take note of contact numbers for the mother, the father, their working places and the preschool (if pick-up session)**

2) On the Day of Babysitting:

- **Check your train status information**
You may find the train status information in the following links:
[JR](http://traininfo.jreast.co.jp/train_info/e/kanto.aspx) (http://traininfo.jreast.co.jp/train_info/e/kanto.aspx)
[Tokyo Metro](http://www.tokyoMetro.jp/lang_en/delay/history/ginza.html) (http://www.tokyoMetro.jp/lang_en/delay/history/ginza.html)
[Tokyu](http://www.tokyu.co.jp/global/english/index.html) (<http://www.tokyu.co.jp/global/english/index.html>)
[Odakyu](http://www.odakyu.jp/english/index.html) (<http://www.odakyu.jp/english/index.html>)
 - **Prioritize informing the Client**
In case of any unexpected situation, such as suspended train operation, priority is informing the client first. **Make a phone call to the client directly. If the client doesn't respond to your call, please repeat it until they respond to you. Even if you make a phone call to Company, we may not be able to respond to you since we tend to receive many calls at the same time in the typhoon season.**
- Please try to inform the client of your situation and the approximate time of your delay.
Remain calm and talk in a slow pace to the client to make sure your message is conveyed.
- **Report to Company After the Session**
Priority is informing the client directly, but please report to Company after the session whether the session is safely conducted.
 - **Pick Up session**
For those who do pick up sessions, when the typhoon is approaching the area, **please pay extra attention to the child's and your safety.**

Consider where is safer during pick up.

During typhoon, winds are very strong. So make sure to hold the child's hand when you are on the way back to the house.

Depending on the situation, it may be better to wait in a building (e.g. preschool). Please communicate closely with the client to report the situation.