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[US Legal PRO](http://US Legal PRO)

Pricing Structure

✓	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗	✗
Free	<p><b>Free Plan</b> Basic e-filing of text searchable PDF documents</p> <p><b>Fee Plan</b> Above e-filing with credit account extended, customized invoicing and reports</p> <p><b>No contract</b> required or other fees</p>	<p><b>Free plan</b> basic e-filing functions without the ability to submit word processor files and no fax service</p> <p><b>\$2.99 plan</b> all basic functions plus upload word processor files and free fax service</p> <p><b>\$3.99 plan</b> all the above features plus monthly invoicing for volume filers</p> <p>There is no contract, no registration fee and no other hidden fees. You only pay when you submit e-filings and/or eServices.</p>	<p><b>1st Month Free With Any Plan</b></p> <p><b>FREE</b> 3 FREE E-Filings / month Unlimited Users \$1 per filing over 3</p> <p><b>BASIC</b> \$29 / month Up to 50 E-Filings Unlimited Users \$1 / filing over 50</p> <p><b>PLUS \$69 / month</b> Up to 150 E-Filings Unlimited Users \$1 / filing over 150</p> <p><b>BULK &amp; INTEGRATED FILING</b> Are you a large volume filer? Contact us for bulk pricing, and learn about options for full integration between your firm and Green Filing.</p> <p>Use Promo Code TX3FREE for 3 Months Free Service (Use upon sign up, or login to Green Filing and submit code to chat agent)</p>	Free	<p><b>Free Solution</b> Includes unlimited eFile and eService with no contract to sign; conform copies; access to comprehensive resource center; document conversion; industry-best workflow.</p> <p><b>Premium Simplified Billing Solution</b> (\$1.95 limited offer) Includes all features offered under the free plan plus: one invoice detailing all court and provider fees; all court fees advanced (all fees are charged to One Legal's credit card); concierge service; local training and account support; MCLE accredited courses.</p>	<p><b>Free e-Filing</b></p> <p><b>Free Texas Supreme Court Approved Forms Preparation</b></p>	<p><b>We offer a plan for everyone.</b> A fully-managed plan for the PRO se or occasional filer, free services for indigent filers, a competitive per transaction fee for law practices and legal service organizations or for large filers choose one of our low cost monthly plans.</p>	<p><b>Transaction and subscription-based pricing for e-filing/serving documents</b> includes unlimited access to a firm's sent and received documents and case info.</p> <p>Transactional or subscription base pricing for optional services based on a firm's needs.</p>	<p><b>Flat fee of \$6.00 per filing</b>, excluding state and court fees and taxes.</p> <p><b>Free eService Documents electronically served</b> to specified attorneys at same time as court filing.</p> <p><b>Free online training</b> classes for individuals or groups.</p> <p><b>Free Registration eConcierge</b> Registers and manages your IDs and Passwords.</p> <p><b>Free eFiling Concierge</b></p> <p><b>MyFileRunner</b> professional services can submit your filings for you.</p>	<p><b>\$3.00 per submission.</b> A single submission may include multiple filings.</p> <p>All features available to all filers, no tiered services.</p>	<p><b>Flat fee of \$1.98 per filing</b></p>



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**Support Features**

<p><a href="#">Self-Service Support</a></p> <p><b>Getting Started:</b> <a href="#">Hosted Webinars</a> <a href="#">Training Videos</a></p> <p><b>Phone:</b> 855-839-3453</p> <p><b>Hours:</b> 7 a.m. – 9 p.m., Mon. - Fri.</p> <p><b>Call Center Locations:</b> Plano &amp; Longview</p> <p><b>Live Chat:</b> Yes</p> <p><b>Email:</b> <a href="mailto:support@eFileTexas.gov">support@eFileTexas.gov</a></p>	<p><a href="#">Training Guides on Website</a> <a href="#">Online Support</a></p> <p><b>Phone:</b> 713-863-0195</p> <p><b>Hours:</b> 7:30 a.m. – 7:00 p.m., Mon. - Fri.</p> <p><b>Call Center Location:</b> Houston</p> <p><b>Live Chat:</b> Yes</p> <p><b>Email:</b> <a href="mailto:support@courtfileramerica.com">support@courtfileramerica.com</a></p>	<p><a href="#">Hosted Training Webinars</a> <a href="#">Training Videos</a> <a href="#">Written Guides</a></p> <p><b>Phone:</b> 800-658-1233</p> <p><b>Hours:</b> 24 x 7</p> <p><b>Call Center Location:</b> San Antonio</p> <p><b>Live Chat:</b> Yes</p> <p><b>Email:</b> <a href="mailto:support@filetime.com">support@filetime.com</a></p> <p><b>Website:</b> <a href="http://www.filetime.com">www.filetime.com</a></p>	<p><b>Training</b> — Get the training you need by attending our scheduled Hosted Training Webinars, or viewing Training Videos on <a href="#">our support website</a>.</p> <p><b>24 x 7 Devoted Customer Support</b> We are proud to provide first class devoted customer support via Phone, Email, Tickets, and Instant LIVE Chat.</p> <p><b>Phone:</b> 801-448-7268</p> <p><b>Hours:</b> 24x7</p> <p><b>Call Center Locations:</b> Denver, Colorado, Phoenix, Arizona and Richmond, Indiana</p> <p>Green Filing employees support our service 24 / 7. We do not hire a 3rd party call center.</p> <p><b>Live Chat:</b> Yes — Click the “Live Chat Now” tab found in our application and on our website.</p> <p>Email: <a href="mailto:support@greenfiling.com">support@greenfiling.com</a> Tickets: <a href="http://exashelp.greenfiling.com/submit-a-ticket/">http://exashelp.greenfiling.com/submit-a-ticket/</a></p> <p><b>Main Contact:</b> George Knecht Email: <a href="mailto:george@pcintell.com">george@pcintell.com</a> Direct Phone (call anytime): (602) 380-8049</p>	<p><a href="#">Online Support</a></p> <p><b>Getting Started:</b> <a href="#">Training Videos</a></p> <p><b>Phone:</b> 1-800-iDocket.com</p> <p><b>Hours:</b> 24 x 7</p> <p><b>Call Center Location:</b> Amarillo &amp; El Paso</p> <p><b>Live Chat:</b> No</p> <p><b>Email:</b> <a href="mailto:support@idocket.com">support@idocket.com</a></p>	<p><a href="#">Customer Support</a> <a href="#">Training Information</a></p> <p><b>Phone:</b> 800-938-8815</p> <p><b>Hours:</b> 8 a.m. - 7:30 p.m., Mon. - Fri.</p> <p><b>Call Center Location:</b> U.S. based live customer support</p> <p><b>Live Chat:</b> No</p> <p><b>Email:</b> <a href="mailto:support@onelegal.com">support@onelegal.com</a></p>	<p><b>Phone:</b> 855-212-1234</p> <p><b>Hours:</b> 24x7</p> <p><b>Call Center Location:</b> U.S.</p> <p><b>Live Chat:</b> No</p> <p><b>Email:</b> <a href="mailto:CustomerService@turbocourt.com">CustomerService@turbocourt.com</a></p> <p><b>Website:</b> <a href="https://turbocourt.com/tx">https://turbocourt.com/tx</a></p>	<p><b>Phone:</b> 800-943-4085</p> <p><b>Hours:</b> 9 a.m. – 12:00 a.m. x 7</p> <p><b>Call Center Location:</b> Irving</p> <p><b>Live Chat:</b> No</p> <p><b>Email:</b> <a href="mailto:info@elawservices.com">info@elawservices.com</a></p>	<p><b>Phone:</b> 877-433-4533</p> <p><b>Hours:</b> 24 x 7</p> <p><b>Call Center Location:</b> Irving</p> <p><b>Live Chat:</b> Yes</p> <p><b>Email:</b> <a href="mailto:info@fileandservexpres.com">info@fileandservexpres.com</a></p>	<p><b>Getting Started:</b> <a href="#">Demo</a> <a href="#">Training Videos</a> <a href="#">Hosted Webinars</a> <a href="#">Downloadable Materials</a></p> <p><b>Phone:</b> 800-908-5110 or 512-266-7182</p> <p><b>Hours:</b> 24 x 7 x 365</p> <p><b>Call Center Location:</b> Austin</p> <p><b>Live Chat:</b> Yes</p> <p><b>Email:</b> <a href="mailto:support@myfilerunner.com">support@myfilerunner.com</a></p>	<p><b>Getting Started:</b> <a href="#">Training Options</a> <a href="#">Training Videos</a></p> <p><b>Phone:</b> 800-759-5418</p> <p><b>Hours:</b> 8 a.m. – 7 p.m.</p> <p><b>Call Center Locations:</b> Eagan, Minn. &amp; Universal City, Texas</p> <p><b>Live Chat:</b> No</p> <p><b>Email:</b> <a href="mailto:efile-manager@thompsonreuters.com">efile-manager@thompsonreuters.com</a></p>	<p><b>Phone:</b> 972-807-0689</p> <p><b>Hours:</b> 8 a.m. - 7:30 p.m., Mon. - Fri.</p> <p><b>Call Center Location:</b> Dallas</p> <p><b>Live Chat:</b> Yes</p> <p><b>Email:</b> <a href="mailto:info@uslegalpro.com">info@uslegalpro.com</a></p>
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Value Adds											
<p>Free access to basic e-filing and e-service functionality</p> <p>Access to file-stamped copies of filings</p> <p>Online tracking and proof of delivery</p> <p>24/7 filing and access to electronically filed documents</p>	<p><b>Credit Accounts</b> Charge e-filing fees to our credit card and eliminate monthly reconciliation of charges to e-filing activity</p> <p><b>Customized invoices</b> formatted for easy charge-back of e-filing fees to client/matter billing</p> <p><b>Monthly Reports</b> Summary of Firm e-filing activity</p> <p><b>Training &amp; Support</b></p>	<p><b>E-Filing Experience</b> With more than a decade of experience in the Texas e-filing systems, Tom Schoolcraft is the dean of e-filing in Texas. He provides you a broad range of information and helps to make e-filing easier for you.</p> <p><b>Upload Virtually Any Document to FileTime</b> Upload virtually any document (including scanned PDF files) to FileTime and our robust document converter will:</p> <ul style="list-style-type: none"> <li>• Convert it to a text-searchable PDF</li> <li>• Warn you if security features in the document will cause the filing to fail</li> <li>• Resize and reorient the document if it is outside the standard document dimensions</li> <li>• Remove fill-in-the-blank coding on county download forms that cause filings to be failed by eFileTexas.</li> </ul> <p>You save time with FileTime by not having to convert your word processor documents to PDF files. Just upload your document</p>	<p><b>Easy, Fast, Single-Screen E-Filing</b> We've made e-filing new cases and new documents an extremely easy process. Our single screen for e-filing will dynamically update to collect the information the Court needs based on the filing you are submitting.</p> <p><b>Subscription Based Account Options</b> Tired of transaction fees? Then sign up for our unique subscription based plans so you know exactly what you will pay monthly, or annually, for your e-filing service.</p> <p><b>Secured Support Staff Accounts</b> Attorneys often depend on their support staff to make sure pleadings are filed properly, timely, and as authorized by the attorney. Green Filing allows firm admins and attorneys to limit the attorneys for which support staff are allowed to file.</p> <p><b>Detailed Filing Activity Reports</b> Run filing activity reports at any time for any date range and for any attorney. These reports can be used to reconcile credit card charges for filing fees, or bill back filing costs to clients.</p>	<p>iDocket.com offers Judicial Information Online for over 70 counties in Texas. iDocket.com now offers e-filing services allowing attorneys to file, track, and review cases in multiple counties on one website.</p> <p>Other services include:</p> <p><b>Free e-Filing</b> iDocket.com offers free access to our e-Filing Portal</p> <p><b>Access to Judicial Information Online</b> Access to Judicial Information &amp; Images for over 70 counties in Texas 24/7/365 days a year. Anything filed in a participating court will be on the iDocket.com's website the next day.</p> <p><b>Case Tracking</b> Tag cases you are interested in and you will be sent an email with any changes to the case.</p> <p><b>Form Convertor</b> Ability to upload a Word or Word Perfect document and we will convert your filing into searchable PDFs.</p> <p><b>Document Repository</b> Access to file-stamped copies of your firm's filings</p> <p><b>Tracking Tools</b> Ability to review status</p>	<p><b>Free Solution</b> No cost for all services listed below. Filers simply use their own payment card for all court fees.</p> <ul style="list-style-type: none"> <li>• Unlimited eFile &amp; eService</li> <li>• No Contract to Sign</li> <li>• Industry-Best Workflow</li> <li>• Document Conversion</li> <li>• Resource Support Center</li> <li>• Filed/Conformed Copies</li> </ul> <p><b>Premium Simplified Billing Solution</b> Eliminates need to reconcile the court charges billed to your credit card. We advance all court fees and provide you with an invoice.</p> <ul style="list-style-type: none"> <li>• All Court Fees Advanced By One Legal</li> <li>• One Invoice Detailing All Court and Provider Fees</li> <li>• Free Local Training and Account Support</li> <li>• No Contract to Sign</li> <li>• Concierge Support</li> <li>• Industry-Best Workflow</li> <li>• Document Conversion</li> <li>• Filed/Conformed Copies</li> </ul>	<p><b>Guided Uncontested Divorce Online Forms Preparation and e-Filing</b> With 15 years and production systems in 19 states, TurboCourt is the leader in helping the self represented litigants.</p> <p>TurboCourt is a secure interactive intelligent platform empowering people and courts to conduct e-Government commerce including forms preparation, assembly and access, electronic filing, service, online payments, notifications &amp; alerts, and more.</p> <ul style="list-style-type: none"> <li>• Guided uncontested divorce online forms preparation and free e-filing</li> <li>• Free registration and user account</li> <li>• 24/7 filing and access to electronically filed documents</li> <li>• Online tracking and proof of delivery</li> <li>• Access to file-stamped copies of filings</li> </ul> <p>For more information, go to <a href="http://www.intresys.com">www.intresys.com</a> or email us at <a href="mailto:info@intresys.com">info@intresys.com</a>.</p>	<p>Our mission is to help streamline the Texas judicial system and make the legal process more accessible to all the citizens of Texas. We serve indigent, PRO se and legal professionals.</p> <p>eLawServices has been serving Texas efilers since 2006. We understand the issues Texas efilers face.</p> <p>eLawServices is a Texas-based, family owned business. We value our clients and our partners that support the unique needs of our clients.</p> <p>eLawServices does not believe one system, process or application "fits all." We are constantly searching for "best in class" services to meet our the needs of our clients.</p> <p>We currently provide e-filing, e-recording, document storage and document preparation services.</p>	<p>File &amp; ServeXpress, headquartered in Irving, Texas, was formed in 2012 through an acquisition of two of the pioneers of e-filing and e-service service – CaseFileXpress and File &amp; Serve, a former LexisNexis company. The resulting combination brought together more than 20 years of e-filing industry experience.</p> <p>File &amp; ServeXpress provides a web-based digital gateway between the legal community and court systems with access to universally compatible e-filing and document management technology that meets the needs of all types and sizes of courts, firms, cases and practice areas.</p> <p>Our clients in Texas include the AmLaw Top 25 firms, the Office of the Attorney General, Department of Transportation, Department of Public Safety and the U.S. Attorney's Office.</p> <p>File &amp; ServeXpress stands apart from other EFSPs through our full-service solutions for delivery, access and control over the litigation workflow.</p> <p>Our clients recognize up to 80% in savings in costs associated with traditional document</p>	<p>We're the simple, fast, and reliable way to make legal filings. Started over a decade ago, MyFileRunner was one of the first companies created as an Electronic Service Provider (EFSP) for attorneys and assistants to file their court documents online in state district and county courts.</p> <p><b>High Customer Satisfaction &amp; Success</b> MyFileRunner has a high customer retention level and many have been filing with us since our start in 2004. We offer at-the-ready support, whether it be questions answered, filing assistance, or training.</p> <p><b>Unmatched Customer Service</b> Our service representatives take calls 24/7/365. Each service representative is trained to understand the uniqueness of each jurisdiction and the special needs of every law firm with which we work. When you call, you will be speaking with someone who already knows you well and is highly trained to file successfully with you.</p> <p><b>Online Chat Support</b> Customers can chat online with a</p>	<p>ProDoc has more than 20 years' experience serving Texas attorneys. Founded in 1991, ProDoc has been driven to save Texas attorneys time and money in their law practices. That same motivation led to the development of ProDoc eFiling.</p> <p>ProDoc has served as an e-filing service provider (EFSP) since the introduction of e-filing in Texas courts in 2008. ProDoc has continued to develop its eFiling and eService applications to provide attorneys the best service possible. Today ProDoc serves as the EFSP in more transactions than any other unsubsidized provider.</p> <p>ProDoc leveraged their experience in the development of eFiling. The same programming team that has worked for years with ProDoc has developed the new ProDoc eFiling program that interacts with the State's eFileTexas.gov system. We continue to develop many more features in response to customer needs.</p> <p>ProDoc has stored the detail of all of your e-filings from day one and has retained your date stamped documents for e-filings made within the last two years and will continue to do so. All of the filings are available</p>	<p><b>E-Filing</b></p> <ul style="list-style-type: none"> <li>• Unlimited eFile &amp; eService</li> <li>• No contract to sign</li> <li>• Simple</li> <li>• Fast</li> <li>• Reliable</li> </ul> <p><b>Law Firm Practice Management</b> At US Legal PRO, we are much more than just a e-filing service. We are committed to providing attorneys with the absolute best combination of services to help their firm be as successful as possible. Our functionality is designed by attorneys for attorneys. We recognize the demands on attorneys and aim to making your daily life easier.</p> <p>With US Legal PRO your firm can:</p> <ul style="list-style-type: none"> <li>• Organize your Firm Data</li> <li>• Organize Case Data</li> <li>• Reduce malpractice claims</li> <li>• Increase your case load</li> </ul> <p><b>Advanced Collaboration</b> Our access module puts your firm in control. Collaborate and securely share data with virtually anyone; internal staff, clients, opposing party. US Legal PRO allows you to collaborate and securely</p>



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to FileTime and we convert them to text-searchable PDFs for you.

**We Make E-filing Simple**

We provide context-sensitive popup helpers throughout the site as well as videos on the critical pages to help guide you on your first filings. More importantly, customers tell us that FileTime is the most easy to use eFiling system of all available.

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Simply login to FileTime and, if you are on a mobile device, FileTime will present you with a mobile version for checking the status of filings and eServices.

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You'll save time when completing your monthly e-filing billings. Generate reports based on nearly any criteria you need: by case, by attorney, by jurisdiction, by date

**Devoted 24 / 7 LIVE Support (Chat, Email, Phone)**

The support we provide our customers sets us apart from our competitors. Call or email us anytime, 24 hours a day, 7 days a week and we'll respond to your inquiry with the assistance you need. We are fanatical about support.

of filing's and resubmit returned filings easily.

**24/7 Customer Support**

Over 13 years of experience with County Government and the Legal Community; iDocket support is second to none.

Bilingual (Spanish) Support available

- MCLE Accredited Courses

delivery, tracking and case file storage.

**Delivery**

File & ServeXpress was the first in the industry to bring e-filing to the legal community. Our solution is the most robust and proven model in the market, capable of managing the most complex litigations and high volume filing needs of today's law firms.

- E-Filing
- E-Service delivery
- Proof of delivery
- Multiple file formats supported
- Automatic conversion to searchable PDF format
- Flexible notification options

**Access**

File & ServeXpress' unique Case and Activity Monitoring tools, including real-time case activity Alerts, provide clients with increased access to information across all courts and cases across the country. Users can monitor cases they are not a party to and look for case trends, activity from other counsel, or new suits against prospective clients.

File & ServeXpress maintains all e-filed and e-served documents in a searchable online repository that allows all users access to case documents and information through

MyFileRunner Customer Support Representative.

**Simplicity**

We have designed our product to have the fewest pages possible, links to help text are available all along the way.

**Document Conversion**

Upload your Word, doc, docx, html, .rtf, and .txt files to your filing and MyFileRunner will automatically convert them to text-searchable .pdf files.

**Billing**

We provide billing to many of our qualified customers with detailed reports that make it easy to pass through costs and reconcile.

**Custom Billing Reports**

Customers can create reports at any time based on Jurisdiction, Envelope Number, Case/Cause Number, Client Matter Number and Date Range. Once the report has been created, the user can export the report into an excel spreadsheet by the click of a button.

**Additional Services**

Our filing and formatting service takes the burden of filing off of the filer. Simply provide basic information regarding your filing and documents by 4pm for same day filing (by 11:59pm). Additional fees and a signed

in the new ProDoc eFiling 2 system.

E-filings can be filtered and sorted on a number of fields. These reports can be exported to assist in reconciling your credit card billings, client billing or any other use.

You can select a filing from the listing to view its details including a link to the date stamped document as well as the original document you submitted. These documents are stored on our servers for you for at least one year.

You can initiate a filing into any case listed on either tab by a single click on an icon beside the filing.

ProDoc will continue to add more flexible reporting to assist you e-filing, billing and administration.

ProDoc offers you the ability to designate filer delegates. In eFileTexas.gov the firm concept is used. Within the firm you have persons who may be filers and/or attorneys and/or service contacts. Any filer in a firm can e-file on behalf of any attorney in the firm.

ProDoc allows attorneys to select which filers within the system can eFile on their behalf.

ProDoc's Notification system allows you to designate others to automatically receive

share data with virtually anyone.

- Share data with other attorneys in your firm on a case by case basis
- Share certain data with clients while keeping other data secure — keep clients informed real time, of any updates and modification to any of their case data
- Share data with attorneys outside of your firm
- Exchange data with opposing council
- Keep the lines of communication open
- Keep team members up to date
- US Legal PRO allows firms to set up online file sharing with their clients, with advanced online security
- Web-based interface to access from any web enabled device



		<p>range, by category, etc.</p> <p><b>Easy to Print Proofs of Service</b> Quickly and easily print a single Proof of Service for your entire service list.</p> <p><b>Free Fax Service</b> Our free fax service feature saves you time when opposing counsel does not accept eService. It is a simple process to add fax service to your e-filing submissions.</p> <p><b>24X7 Customer Support</b> Our 24X7 customer support means we're available to help when you need the assistance outside normal business hours.</p>						<p>search terms and built in reports.</p> <ul style="list-style-type: none"> <li>• Document Archive</li> <li>• Searchable repository</li> <li>• Multi-user access</li> <li>• Case Folders</li> <li>• Case Notes</li> <li>• Delegates</li> <li>• Case Tracking</li> <li>• Alerts</li> </ul> <p><b>Control</b> File &amp; ServeXpress offers the most comprehensive workflow features built around the way lawyers and their staff work, with quick search and submission features, at-a-glance activity reports, advanced searching capabilities and firm administrator tools that give client ultimate control and oversight of all activity and usage.</p> <p>Convenient monthly invoicing streamlines a firm's payment and budgeting process and includes billing-system integration features, mandatory client-matter tracking codes, and detailed statements.</p> <p>We provide several reporting options for our clients to enable easy reconciliation of billing information. Users can choose reports by client matter number, case number, and jurisdiction.</p> <ul style="list-style-type: none"> <li>• Monthly billing</li> <li>• Billing Integration</li> <li>• Client-matter Management</li> </ul>	<p>agreement are required for this service.</p> <p><b>Document Storage</b> We keep your documents stored long-term so that you always know where to find your file-stamped copies.</p>	<p>notifications from our system when you e-file.</p> <p>Notifications are sent when a filing is submitted as well as when it is accepted or rejected by the court. This system will also send notifications for inbound eService notifications as well.</p> <p>ProDoc will automatically convert your word processor based documents to a machine readable PDF format as required by the system.</p> <p>ProDoc provides training and support to help you transition to the new system if you are already e-filing or if you are new to e-filing, how to register and e-file in the system.</p> <p>ProDoc provides live webinars to guide you through the e-filing system step-by-step. The webinars are conducted either by the ProDoc Manager or one of two experienced ProDoc attorney developers. These webinars will qualify you for a one-hour MCLE credit. We provide time at the end of the presentation for your questions.</p> <p>ProDoc provides how to videos and other instructional material online at their website.</p> <p>ProDoc's support includes experienced technical support team members who may be</p>	
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									<ul style="list-style-type: none"> <li>• Firm Administrator oversight</li> <li>• Save &amp; Finish Later</li> </ul> <p><b>Support</b> Our clients are supported through a Texas-based call center, 24/7/365, with specialized procedures, an online Resource Center, and strategic industry relationships to provide our clients with the best support experience in the market.</p> <ul style="list-style-type: none"> <li>• Free Web-based and on-site training conducted by dedicated, local Account Managers are also available for our clients.</li> <li>• Online Resource Center</li> </ul>	<p>contacted via email or a 1-800 support number. Any issues not resolved by this team are escalated to the ProDoc eFiling manager in Universal City, Texas. This office is home to the ProDoc programming team and if necessary, their help is enlisted in issue resolution.</p>	
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