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GSA announces full Global Sourcing Awards Shortlist

Winners to be revealed in Cape Town

The GSA is delighted to announce this year's completed shortlist for the GSA Global Sourcing Awards with the addition of the African awards categories. Those selected have demonstrated excellence in strategic sourcing and will go forward to have a chance of winning a GSA Global Sourcing Award on the night of 2nd October 2018.

Taking place in Cape Town, South Africa, the GSA Global Sourcing Awards, encompassing a gala dinner and awards ceremony, offers a celebratory conclusion to the Global Sourcing Summit from 1st – 2nd October where the global sourcing elite will be meeting under one roof. Clearing the path to strategic sourcing success, this inaugural Global Summit & Awards will showcase the most groundbreaking case studies and influential speakers from around the world. We will be taking delegates on a tour of the global sourcing landscape, discussing and debating the very latest trends and predictions effecting sourcing arrangements today.

Kerry Hallard, President of the Global Sourcing Association (GSA) commented: *"In what has been a turbulent year in the sourcing industry, these awards enable us to shine a light on the many positive examples that occur within our industry. It gives me great pleasure to showcase sourcing's most talented and dynamic companies and projects, all aligned to sourcing best practice."*

Aimed to inform and educate sourcing professionals, the conference will provide tangible insights into subject areas such as Customer Experience, Intelligent Automation, Managing Sourcing Relationships, Digital Transformation, Innovation and marks the launch of the new Global Sourcing Standard.

The shortlist for the GSA Global Sourcing Awards is:

African Service Provider of the Year

Capita South Africa
EXL
Nimble
WNS
Outworx
Webhelp

African Outsourcing Project of the Year (for Customer Service)

Capita
Callforce
Webhelp

African Outsourcing Project of the Year (for Technology)

Avasant
Cutting Edge
Intetics
Alacrity (trading as Saratoga)

BPO Contract of the Year

60K and Zumba® Fitness
Capita South Africa & Marks and Spencer
EXL
Mango5 & Hootcall
Merchants & Vodacom
PWC
Sykes & Bullitt Group Ltd



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GLOBAL SOURCING
SUMMIT & AWARDS 2018

IT Outsourcing Project of the Year

Accedia & Meetzoo
CDS & Government Property Unit (part of Cabinet Office)
Eleks & Eagle Investment Systems
IBA Group & Gazprom Transgaz Belarus (GTB)
Miratech & Axactor
Saratoga & Stewardship
Saratoga & Worldwide Chain Stores

Automation Project of the Year

DFDS
EXL
GEP - RPA
Hexaware
IBA Group
Wipro

Service Provider of the Year (0 – 1000 employees)

60K
Accedia
Itera
Miratech
Programista
Saratoga
TestingXperts

Service Provider of the Year (1001 + employees)

Capita South Africa
Eleks
EPAM
EXL
GEP
Merchants
Sykes

Consultancy/Law Firm of the Year

CMS
GEP
PWC
Slaughter & May

Partner Collaboration Project of the Year

60K and Zumba® Fitness
EXL
Hexaware
TestingXperts

Digital Transformation Project of the Year

BT
Bulpros
CDS & The Metropolitan Police Service
GEP
IBA Group & Gazprom Transgaz Belarus (GTB)
Saratoga & Stewardship
Saratoga & Worldwide Chain Stores



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Excellence in Corporate Social Responsibility

ADSIC & Intelenet
Capita South Africa
EPAM
EXL
IBA Group
Programista
Sykes

Innovation Project of the Year

BT
Bulpros
EXL
Miratech & Axactor
Sykes
TUI
Wipro

Global Destination of the Year

Mauritius
Northern Ireland
South Africa
Ukraine

Shared Service Centre of the Year

Merchants
Sykes
TestingXperts

Customer Experience Provider of the Year (0 – 1000 employees)

60K
Capita South Africa & Marks and Spencer
Itera
Programista

Customer Experience Provider of the Year (1001 + employees)

CCC
Capita South Africa & O2
Hexaware
Intelenet for Mortgage Services
TCS
Sykes

Delivering Business Value in Global Strategic Sourcing

Accedia
Sykes
TestingXperts
Wipro

Excellence in Skills Development

Cabinet Office
Capita South Africa
Concentrix
Eleks
EPAM
Itera
TCS



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GLOBAL SOURCING
SUMMIT & AWARDS 2018

Software Vendor/Business Partner of the Year

GEP
Programista
Saratoga
Thoughtonomy

Top Employer of the Year /

Accedia
BULPROS
Capita South Africa

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Notes to Editors

About the GSA

The Global Sourcing Association (GSA) is the industry association and professional body for the global sourcing industry, and home of the Global Sourcing Standard. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of qualifications in order to improve the benefits from, and positive reputation and therefore size of, the global sourcing industry. The GSA also serves to share best practice, trends and connections across the globe and to bring the global community together in a wholly interactive manner for the first time. The Global Sourcing Association UK, also known as GSA-UK, was formerly known as the National Outsourcing Association in the UK.

About the Global Sourcing Standard

The Global Sourcing Association (GSA) has been championing best practice in the sourcing industry since 1987. The Global Sourcing Standard (Standard) is recognised by organisations around the world as an important and effective framework for outsourcing best practice. It informed the development of the ISO standard 37500 for Outsourcing and it is aligned with other relevant ISO standards.

The Standard is subject to ongoing review by practitioners from across the sourcing industry who provide feedback on how the model needs to change to reflect current practice. The GSA also continues to review other standards, particularly those that are developed by the International Standards Organisation, to ensure that the Global Sourcing Standard is aligned to best practices. As a result, the Global Sourcing Standard provides a dynamic standard for sourcing practitioners and organisations, both buyers and suppliers.

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