



9th October 2018

GSA Announces Global Sourcing Award Winners for 2018

South Africa played host to the first Global Awards Ceremony

The Global Sourcing Association (GSA) formally announced the winners of the first GSA Global Sourcing Awards on Tuesday October 2nd at the Cape Town International Convention Centre in South Africa.

Following a hugely successful conference with Trevor Manuel, Special Envoy for Investment, Patricia de Lille, Executive Mayor for Cape Town and Zondwa Mandela, Founder of the Mandela Legacy Foundation stealing the plaudits from a stellar speaker line up, the awards were announced in front of 250 leading sourcing practitioners from around the world.

Kerry Hallard, President of the Global Sourcing Association said “Congratulations to all of those shortlisted and to all of the winners. We received over one hundred excellent case studies and submissions which made these awards very tough to judge. The quality was exceptional, proving once more that innovation and dynamism is abundant within the global sourcing industry.”

“These awards also saw a crowning of the first GSA Top Employer of the Year which we hope will be an industry stamp of best practice as we look to improve inclusion and diversity in our industry.”

The full list of winners are:

BPO Contract of the Year

Mango5 & Hootcall

ITO Project of the Year

Miratech and Axactor

Shared Service Centre of the Year

Sykes

Excellence in Corporate Social Responsibility

IBA Group

Software Vendor/Business Partner of the Year

GEP

Service Provider of the Year 0-1000 employees

TestingXperts

Service Provider of the Year 1000 + employees

EPAM

Partner Collaboration Project of the year

EXL

Delivering Business Value in Global Strategic Sourcing

Wipro



Excellence in Skills Development
Government Commercial Function

Automation Project of the Year
EXL South Africa

African Service Provider of the Year
Capita South Africa

Consultancy/Law Firm of the Year
Slaughter and May

Global Destination of the Year
South Africa

African Outsourcing Project of the Year (for Customer Service)
Capita South Africa

African Outsourcing Project of the Year (for Technology)
Intetics

Digital Transformation Project of the Year
Saratoga & Stewardship

Innovation Project of the Year
TUI and Dataction

Customer Experience Provider of the Year (0 – 1000 employees)
Itera

Customer Experience Provider of the Year (1001 + employees)
Intelenet

Global Top Employer of the Year
Capita (South Africa)

About the GSA

The Global Sourcing Association (GSA) is the industry association and professional body for the global sourcing industry. We are the home of the Global Sourcing Standard, a world first for the provision of a portfolio of best practice methodologies and accreditation programmes supported by both buyers and suppliers of sourcing.

The GSA is a not-for-profit membership association which serves to share best practice, trends and connections across the globe bringing the global community together in a wholly interactive manner for the first time. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of qualifications in order to improve the benefits and positive reputation, and therefore size, of the global sourcing industry.

For further information, please contact the GSA team at admin@gsa-uk.com or call +44(0)207 292 8680.